

**United Kingdom-Livingston: Security software package**

OJ S 39/2019 25/02/2019

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Education Scotland

Postal address: Denholm House, Almondvale Business Park

Town: Livingston

NUTS code: UKM Scotland

Postal code: EH54 6GA

Country: United Kingdom

Contact person: Stephen Phillips

E-mail: [stephen.phillips@gov.scot](mailto:stephen.phillips@gov.scot)

Telephone: +44 1412420131

**Internet address(es):**Main address: <http://www.educationscotland.gov.uk/>Address of the buyer profile: [https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA11402](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA11402)**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://www.publiccontractsscotland.gov.uk>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Provision of Safeguarding Product and Services for Glow

Reference number: EDUC-0000251

**II.1.2. Main CPV code**

48730000 Security software package

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

To enhance the existing safety and security of Glow, Education Scotland has a requirement to place a contract with an external service provider for the creation and ongoing support of a bespoke safeguarding product and services to function within Scotland's national digital learning platform known as Glow.

### **II.1.5. Estimated total value**

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72222300 Information technology services

### **II.2.3. Place of performance**

NUTS code: UKM Scotland

### **II.2.4. Description of the procurement**

Education Scotland wishes to further strengthen the safety and security of Scotland's national digital learning platform known as Glow and has a requirement to place a contract with an external service provider for the creation and ongoing support of a bespoke safeguarding product and service to function within Glow.

Glow offers a number of different services to support learning across the curriculum.

The safeguarding product and service will be used to monitor and alert on the activity, interaction and behaviour of users within this environment.

The Glow environment's core components are Office 365, G Suite and WordPress. The Glow environment is accessed via corporate and personal devices, as such the product should have the capability to monitor these environments and not be device specific (not require software to be loaded on the users' endpoint).

Education Scotland would welcome an initial proposal for the creation and ongoing support of a safeguarding product and service including but not limited to the following capabilities within the Office 365, G Suite and WordPress environment:

- live keyword search,
- image recognition,
- metadata search,
- child safeguarding,
- reporting,
- alerting.

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: As set out in tender / Weighting: 70 %

Price - Weighting: 30

### **II.2.6. Estimated value**

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

2 separate options to extend for a further 12 months.

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in Regulation 58 of the Public Contracts (Scotland) 2015.

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Not applicable

##### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

Education Scotland requires a copy of the service provider's audited accounts for the last 3 years. There must be no qualification or contra-indication from any evidence provided in support of the bidder's economic and financial standing.

For Question 4B4 of the ESPD, bidders will be required to state the value(s) for the following financial ratio(s): Net current assets ratio (current assets/current liabilities).

Minimum level(s) of standards possibly required:

For Question 4B.b of the ESPD, bidders will be required to have an average yearly turnover of a minimum of 150 000 GBP in the business area covered by the contract for the last 3 years.

For Question 4B4 of the ESPD, the minimum standard is an average of 1,00 over a 3 year period.

For Question 4B.5 of the ESPD, it is a requirement of this contract that bidders hold or can commit to obtain prior to the commencement of any subsequently awarded contract, the types of insurance indicated below:

- employer's (compulsory) liability insurance: 5 000 000 GBP,
- public liability insurance: 5 000 000 GBP,
- professional indemnity insurance: 5 000 000 GBP.

##### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

Q4C.1.2 of the ESPD (Weighting 60 %)- Bidders will be required to provide examples that demonstrate that they have the relevant experience to deliver the services/supplies as described in part II.2.4 of the OJEU Contract Notice.

Q4c.3a of the ESPD (Weighting 40 %): please provide details of the technical facilities and measures for ensuring quality used,

Q4C.6 of the ESPD (Weighting Pass/Fail): the following educational and professional qualifications are held by the service provider, the contractor itself or its managerial staff,

Q4C.10 of the ESPD (Weighting Pass/Fail): please provide details of the proportion (i.e. percentage) of the contract that you intend to subcontract.

Minimum level(s) of standards possibly required:

Q4c.1.2: Bidders will need to provide examples of work carried out in the last 5 years that demonstrates relevant experience in delivering a safeguarding or similar product and service, for example, in the education sector or for children. References should be provided where appropriate.

Q4c.3a: Bidders will be required to demonstrate that they have, or have access to, the appropriate technical facilities, study and research facilities and quality measures in place to deliver a safeguarding product and service.

Q4C.6: The creation of the product must be aligned to ISO27001 standards and the provider must have, as a minimum, cyber essentials accreditation. In addition, the service provider and its staff must have demonstrable experience of being capable of delivering a safeguarding product and service.

Q4.10: A maximum of 50 % of the overall contract value can be sub-contracted.

### **III.2. Conditions related to the contract**

#### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### **IV.1.5. Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1.**

## Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 155-354941](#)

### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 25/03/2019 Local time: 12:00

### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 08/04/2019

### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31/12/2019

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### VI.3. Additional information

Questions 4C1.2 and 4C3a of Part IV of the ESPD (Scotland) will be scored in the following way:

0= Unacceptable. Nil or inadequate response. Fails to demonstrate previous experience /capacity/capability relevant to this criterion.

1= Poor: Response is partially relevant but generally poor. The response shows some elements of relevance to the criterion but contains insufficient/limited detail or explanation to demonstrate previous relevant experience/ capacity/capability.

2 =Acceptable: Response is relevant and acceptable. The response demonstrates broad previous experience, knowledge and skills/capacity/capability but may lack in some aspects of similarity e.g. previous experience, knowledge or skills may not be of a similar nature.

3= Good: Response is relevant and good. The response is sufficiently detailed to demonstrate a good amount of experience, knowledge or skills/capacity/capability relevant to providing similar services to similar clients.

4= Excellent: Response is completely relevant and excellent overall. The response is comprehensive, unambiguous and demonstrates thorough experience, knowledge or skills /capacity/capability relevant to providing similar services to similar clients.

The scoring system used to evaluate the award criteria in the ITT will be as follows:

0= Unacceptable: Nil or inadequate response. Fails to demonstrate an ability to meet the requirement.

1= Poor: Response is partially relevant and poor. The response addresses some elements of the requirement but contains insufficient/limited detail or explanation to demonstrate how the requirement will be fulfilled.

2= Acceptable: Response is relevant and acceptable. The response addresses a broad understanding of the requirement but may lack details on how the requirement will be fulfilled in certain areas.

3= Good: Response is relevant and good. The response is sufficiently detailed to demonstrate a good understanding and provides details on how the requirement will be fulfilled.

4= Excellent: Response is completely relevant and excellent. The response is comprehensive, unambiguous and demonstrates a thorough understanding of the requirement and provides detail of how the requirement will be met in full.

Note: to register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at [https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=573509](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=573509).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at [https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems. (SC Ref:573509)

Download the ESPD document here: [https://www.publiccontractsscotland.gov.uk/ESPD/ESPD\\_Download.aspx?id=573509](https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=573509)

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Education Scotland

Postal address: Denholm House, Almondvale Business Park

Town: Livingston

Postal code: EH54 6GA

Country: United Kingdom

Telephone: +44 1312445748

Internet address: <http://www.educationscotland.gov.uk/>

##### **VI.5. Date of dispatch of this notice**

20/02/2019