

United Kingdom-Bedford: Medical software package

OJ S 53/2014 15/03/2014

Contract notice

Services

Directive 2004/18/EC**Section I: Contracting authority**

I.1. Name and addresses

Official name: Bedford Hospital NHS Trust

Postal address: Procurement, Kempston Road

Town: Bedford

Postal code: MK42 9DJ

Country: United Kingdom

For the attention of: Mr Tom Devine

E-mail: tom.devine@bedfordhospital.nhs.uk

Telephone: +44 1234792660

Fax: +44 1234792155

Internet address(es):General address of the contracting authority: <http://www.bedfordhospital.nhs.uk/>**I.2. Type of the contracting authority****I.3. Main activity**

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Procurement of a electronic medical records management system / Electronic Patient Record System and associated services.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Bedford Hospital NHS Trust

NUTS code UKH East of England

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement**II.1.5. Short description of the contract or purchase(s)**

Bedford Hospital NHS is seeking via the Competitive Dialogue procedure to procure an

Electronic medical record / PAS / Electronic Patient Record (EPR) System, and associated Services.

II.1.6. CPV code(s)

48180000 Medical software package, 48814200 Patient-administration system, 48814000 Medical information systems, 48814400 Clinical information system

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

The Trust requires a primary relationship with a digital records/ PAS/EPR software and services provider that encompasses the solution detailed below.

The Trust requires a solution that addresses the full scope of digitising the existing paper medical records which may in turn include the administrative and support functions within the Medical Records Department. This may in turn be extended to cover provision of a PAS/EPR system. This may include any or all of the following:

- Scanning of all or part of existing paper medical records held within the Trust with necessary EDM solution access.
 - integration with existing Trust systems via Trust integration engine.
 - Patient Administration – Registration, Referral management, waiting lists;
 - Clinical Coding, Allergies, Diagnosis and Procedures;
 - Information Management Reporting;
 - Clinical Documentation and Care Plans;
 - Requests and Results reporting;
 - Maternity department workflows;
 - Theatres and Anaesthetics, including Scheduling and Lists;
 - Critical Care department workflows;
 - Security: including RBAC, authentication controls, audit;
 - Sterile Supplies and Stock Management;
 - Electronic Document Records Management; and
 - Support for other administrative and clinical functions as identified by the Trust in the ITT.
- The solution shall be made available to all clinical and administrative staff in Bedford Hospital and associated organisations.

As well as providing specialist hardware and software, potential bidders will be required to provide transition and deployment services, solution support and maintenance, and solution monitoring

The Trust will consider a range of hosting options:

- Local hosting by the Trust of the solution(s), with local support;
- Local hosting by the Trust of the solution(s), with remote management provided by the potential bidder; or
- Remote hosting and management by the potential bidder; or
- Other appropriate variants.

For all hosting options, the Trust requires there to be a single primary relationship between the

Trust and the potential bidder, regardless of any sub-contracting arrangements that the potential bidder may choose to put in place.

The option to extend the solution as the size / shape of the organisation (or related future organisations) changes (to include but not limited to service re-configuration, inter NHS Trust collaboration, merger, etc.)

Estimated value excluding VAT:

Range: between 5 000 000 and 20 000 000 GBP

II.2.2. Information about options

Options: yes

Description of options: Option to extend the contract by 36 months.

Provisional timetable for recourse to these options:

in months: 84 (from the award of the contract)

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 1

II.3. Duration of the contract or time limit for completion

Duration in months: 84 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

These will be discussed and agreed as part of the process should they be applicable.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

To be advised as part of the process

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Joint and several liability. If a contract is awarded to a consortium, applicants will be required to nominate a lead service provider with whom the awarding authority can contract, or form themselves into a single legal entity before the contract is awarded. The awarding authority may award more than one contract and these may be for all, or part only, of the services /products required.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Any supplier may be disqualified who:

(a) is bankrupt or is being wound up, where his affairs are being administered by the court, where he has entered into an arrangement with creditors, where he has suspended business activities or is in any analogous situation arising from a similar procedure under national laws and regulations;

(b) is the subject of proceedings for a declaration of bankruptcy, for an order compulsory

- winding up the administration by the court or of an arrangement with creditors or of any other similar proceedings under national laws and regulations;
- (c) has been convicted by a judgment which has the force of *res judicata* in accordance with the legal provisions of the country of any offence concerning his professional conduct;
 - (d) has been guilty of grave professional misconduct proven by any means which the contract authorities can demonstrate;
 - (e) has not fulfilled obligations relating to the payment of social security contributions in accordance with the legal provisions of the country in which he is established or with those of the country of the contracting authority;
 - (f) has not fulfilled obligations relating to the payment of taxes in accordance with the legal provisions of the country in which he is established or with those of the country of the contracting authority;
 - (g) is guilty of serious misrepresentation in supplying the information required under this Section or has not supplied such information;
 - (h) has been the subject of a conviction for participation in a criminal organization, as defined in Article 2(1) of Council Joint Action 98/733/JHA;
 - (i) has been the subject of a conviction for corruption, as defined in Article 3 of the Council Act of 26 May 1972 and Article 3(1) of Council Joint Action 98/742/JHA3 respectively;
 - (j) has been the subject of a conviction for fraud within the meaning of Article 1 of the Convention relating to the protection of the financial interests of the European Communities;
 - (k) has been the subject of a conviction for money laundering, as defined in Article 1 of Council Directive 91/308/EEC of 10 June 1991 on prevention of the use of the financial system for the purpose of money laundering.

Information and formalities necessary for evaluating if requirements are met:

III.2.2. Economic and financial ability

- List and brief description of conditions:
- (a) appropriate statements from banks or, where appropriate, evidence of relevant professional risk indemnity insurance;
 - (b) the presentation of balance-sheets or extracts from the balance-sheets, where publication of the balance-sheet is required under the law of the country in which the economic operator is established;
 - (c) a statement of the undertaking's overall turnover and, where appropriate, of turnover in the area covered by the contract for a maximum of the last three financial years available, depending on the date on which the undertaking was set up or the economic operator started trading, as far as the information of these turnovers is available.

Information and formalities necessary for evaluating if requirements are met:

Statements of overall turnover and turnover in respect of the specific products offered in connection with the proposed contract for the previous 3 financial years.

Last published annual report and accounts, or where not available, equivalent information required under the law of the Member State where the organisation is established, company registration number and address, VAT registration number, details of parent company, and

III.2.3. Technical and professional ability

List and brief description of conditions:

Information and formalities necessary for evaluating if requirements are met:

- (1) A statement of the candidate's average annual number of staff and managerial staff over the previous 3 years.
- (2) Details of the educational and professional qualifications of their managerial staff; and those of the person(s) who would be responsible for providing the services or carrying out the work or works under the contract;

- (3) All candidates will be required to provide certification from an independent body attesting conformity to environmental management standards in accordance with the Community Eco-Management and Audit Scheme (EMAS); or the European standard BS EN ISO 14001.
 - (4) All candidates will be required to provide certification drawn up by an independent body attesting the compliance of the economic operator with quality assurance standards based on the relevant European standards.
 - (5) Samples, descriptions and/or photographs, the authenticity of which must be certified if the contracting authority so requests.
 - (6) A statement of the principal goods sold or services provided by the supplier or the services provider in the past 3 years, detailing the dates on which the goods were sold or the services provided; the consideration received; the identity of the person to whom the goods were sold or the services were provided.
 - (7) A check may be carried out by the contracting authority or by a competent official body of the State in which the candidate is established, to verify the technical capacity of the candidate; and if relevant, on the candidates study and research facilities and quality control measures.
 - (8) A statement of the candidate's technical facilities; measures for ensuring quality; and their study and research facilities.
 - (9) An indication of the proportion of the contract which the services provider intends possibly to subcontract.
 - (10) A statement of the technicians or technical services available to the candidate to carry out the work under the contract; or be involved in the production of goods or the provision of services under the contract; particularly those responsible for quality control, whether or not they are independent of the candidate.
 - (11) A statement of the tools, plant or technical equipment available to the service provider or contractor for carrying out the contract.
 - (12) A list of works carried out over the past 5 years, detailing the value of the consideration received; when and where the work or works were carried out; and whether they were carried out according to the rules of the trade or profession and properly completed.
- Any other requirements as may be detailed in the PQQ.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

competitive dialogue

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 5

Objective criteria for choosing the limited number of candidates: To ensure that the tender procurement timetable can be achieved in a reasonable time.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

BHT-14-288-e-sYSTEM

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

14.4.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

Important.

This tender is being carried out via the Due North E-tendering Portal the link for which is: - https://www.supplying2nhs.com/procontract/healthservice/supplier.nsf/frm_home?ReadForm. Suppliers will need to register on the site in order to obtain documents and to

submit their tender offer. Tenders offered outside the portal will be discounted. All support related queries must be directed to the Due North Support Team (support@due-north.com) on +44 1670597136.

Main place of performance: Bedford Hospital NHS Trust, Northampton General Hospital NHS Trust, and Milton Keynes Hospital NHS Foundation Trust. Northampton and Milton Keynes hospitals may decide to access this contract at any point during the contract period finally agreed and subject to agreement of the successful bidder.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Bedford Hospital NHS Trust
Postal address: South Wing Kempston Road
Town: Bedford
Postal code: MK42 9DJ
Country: United Kingdom
E-mail: tom.devine@bedfordhospital.nhs.uk
Telephone: +44 1234792660
Fax: +44 1234792155
Internet address: <http://www.bedfordhospital.nhs.uk/>

Body responsible for mediation procedures

Official name: Bedford Hospital NHS Trust
Postal address: South Wing Kempston Road
Town: Bedford
Postal code: MK42 9DJ
Country: United Kingdom
E-mail: tom.devine@bedfordhospital.nhs.uk
Telephone: +44 1234792660
Fax: +44 1234792155
Internet address: <http://www.bedfordhospital.nhs.uk/>

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

Official name: As above

VI.5. Date of dispatch of this notice

12.3.2014