

**United Kingdom-Milton Keynes: Software package and information systems**  
**OJ S 35/2021 19/02/2021**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The Open University

Postal address: Walton Hall

Town: Milton Keynes

NUTS code: UKJ12 Milton Keynes

Postal code: MK7 6BP

Country: United Kingdom

Contact person: Procurement Manager

E-mail: [finance-tenders@open.ac.uk](mailto:finance-tenders@open.ac.uk)

**Internet address(es):**

Main address: [www.open.ac.uk](http://www.open.ac.uk)

Address of the buyer profile: <https://in-tendhost.co.uk/openuniversity/>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Tender for an ePortfolio Solution

Reference number: OUPA10592

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

The Open University (OU) has tendered for a streamlined, customisable, cost effective, SaaS ePortfolio system for supporting its higher (Levels 4 and 5) and degree (Levels 6 and 7) apprenticeship programmes to be delivered as a Software as a Service (SaaS)/cloud based solution, including support and maintenance. The solution may be rolled out further across the OU as the OU sees fit.

The contract is for an initial period of 5 years and may be extended by the OU for further periods up to a maximum of 10 years in total at its discretion.

We also require support and technical expertise to help implement the solution.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 518 000,00 GBP

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48190000 Educational software package, 72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Place of performance**

NUTS code: UKJ12 Milton Keynes

#### **II.2.4. Description of the procurement**

The Open University (OU) have tendered for a streamlined, customisable, cost effective, SaaS ePortfolio system for supporting its higher (Levels 4 and 5) and degree (Levels 6 and 7) apprenticeship programmes to be delivered as a Software as a Service (SaaS)/cloud based solution, including support and maintenance. The solution may be rolled out further across the OU as the OU sees fit.

The contract is for an initial period of 5 years and may be extended by the OU for further periods up to a maximum of 10 years in total at its discretion.

We also require support and technical expertise to help implement the solution.

Apprentices require a modern, intuitive, easy to use and Moodle integrated ePortfolio system that will help them collect all their learning artefacts (Academic and Work based Learning) during their apprenticeship journey. Apprentices must be able to access their portfolio even after the completion of their apprenticeship. Apart from a digital collection of all their course related work, the system should also be able to capture the progressive learning journey of the apprentice.

We also wish to build upon the prior user experience of the apprentice, practice tutors and other users during the pilot phase of the ePortfolio system. To further improve on user experience, we are looking to provide a seamless and integrated learning experience for the apprentice by integrating our Virtual Learning Environment and the ePortfolio system.

To further improve on the service to apprentices, practice tutors and other users ideally, we require a solution that:

- 1) Can be customised to suit the varying requirements of each apprenticeship programme. for example, nursing has a different set of portfolio requirements compared to a management apprenticeship programme. an apprentice doing police constable degree apprenticeship would have a different set of portfolio requirements when compared to the portfolio requirements of a software engineer degree apprentice;
- 2) Has offline capability. By offline we mean ability for the apprentice to upload evidence to a local device in offline mode (when not connected to internet). Ability for practice tutors to be able to view the evidence uploaded by apprentices and provide feedback and comments on the evidence in offline mode. Ability to Sync the content once the apprentice or practice tutor is connected to the online ePortfolio system;
- 3) Has privacy settings that can be customised at an Apprentice level/Apprentice Cohort level;
- 4) Has the ability to handle multiple file types;
- 5) Can be used on a variety of devices;
- 6) Meets the latest web accessibility standards;

- 7) Allows for iterative feedback on evidence held within the apprentice's portfolio;
- 8) Has comprehensive API design enabling effective and seamless integration with a number of OU Systems.

The objective is to procure a streamlined, customisable, cost effective, SaaS ePortfolio system that can be adapted for use to support OU's Higher Education Apprenticeship Programme. Users of the ePortfolio system include apprentices, practice tutors, the line managers and employers of the apprentices, administrators for the system and any external assessors (where required).

#### **II.2.5. Award criteria**

Quality criterion - Name: As set out in the tender / Weighting: 80

Cost criterion - Name: As set out in the tender / Weighting: 20

#### **II.2.11. Information about options**

Options: yes

Description of options:

The solution may be rolled out further across the OU subject to a successful pilot and further approvals becoming available.

License volumes may vary up or down over the term of the contract and additional modules offered or introduced by the supplier in the future may be purchased as part of this contract following the initial implementation. Any additional purchases relating to this solution will be made with the successful supplier under this contract to ensure technical compatibility, consistency and continuation of supplier support. There is no restriction on the spend value of additional purchases as this will be governed by the OU's available budget. Any options are set out in the ITT.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 146-360549](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## Section V: Award of contract

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**Contract No:** OUPA10592

**Title:**

Tender for an ePortfolio Solution

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

12/02/2021

#### V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: MyKnowledgeMap Ltd

Postal address: Kings House 12 Kings St York

Town: York

NUTS code: UKE Yorkshire and the Humber

Postal code: YO1 9WP

Country: United Kingdom

Internet address: <https://www.myknowledgemap.com/>

The contractor is an SME: yes

#### V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 2 000 000,00 GBP

Total value of the contract/lot: 518 000,00 GBP

#### V.2.5. Information about subcontracting

## Section VI: Complementary information

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### VI.3. Additional information

The solution may be rolled out further across the OU as the OU sees fit. The OU may purchase addition licenses and modules over the term of the contract.

The contract is for an initial period of 5 years and may be extended by the OU for further periods up to a maximum of 10 years in total at its discretion.

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: The Open University

Postal address: Walton Hall

Town: Milton Keynes

Postal code: MK7 6AA

Country: United Kingdom

**VI.4.2. Body responsible for mediation procedures**

Official name: The Open University

Postal address: Walton Hall

Town: Milton Keynes

Postal code: MK7 6AA

Country: United Kingdom

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: The Open University

Postal address: Walton Hall

Town: Milton Keynes

Postal code: MK7 6AA

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

16/02/2021