

United Kingdom-Warrington: Software package and information systems
OJ S 51/2015 13/03/2015
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Golden Gates Housing Trust
Postal address: Bank Park House, Kendrick Street
Town: Warrington
Postal code: WA1 1UZ
Country: United Kingdom
For the attention of: Sam Saxon
E-mail: sam.saxon@gght.org.uk
Telephone: +44 1925452404

Internet address(es):

General address of the contracting authority: www.gght.org.uk

I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

Housing and community amenities

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes
Official name: Equity Housing Group
Postal address: Armitt House, Monmouth Road
Town: Cheadle Hulme
Postal code: SK8 7EF
Country: United Kingdom

Section II: Object of the contract

II.1. Description

II.1.1. Title

Total Information Management Solution.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services
NUTS code UKD21 Halton and Warrington

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Software package and information systems. Software supply services. Software

implementation services. Document management services. Provision of a Total Information Management Solution.

II.1.5. CPV code(s)

48000000 Software package and information systems, 72268000 Software supply services, 72263000 Software implementation services, 72512000 Document management services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Please provide a method statement of how you would capture data from paper documents using appropriate digitisation solutions. Weighting 6
2. Please provide a method statement of how you would provide long term off-site storage and record management of information. Weighting 6
3. 15.3 Please provide a method statement of how you would provide Information Redaction Services. Weighting 6
4. 15.4 Please provide a method statement of how you would provide Lone worker services including staff safety monitoring via 24/7 Active Response Centre. Weighting 10
5. Please provide a method statement of how you would provide Chip & Pin Card Payment Services. Weighting 6
6. Please provide a method statement of how you would provide a tablet-based electronic mobile working solution. Weighting 15
7. Please provide a method statement of how you would provide a record management information system. Weighting 7
8. Please provide a method statement of how you would supply hardware services and associated data packages. Weighting 6
9. Please detail any other innovation you may be able to offer over and above the minimum requirements. Weighting 8
10. Price. Weighting 30

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

IV.3.2. Previous publication concerning this procedure

no

Section V: Award of contract

V.1. Date of conclusion of the contract

26.2.2015

V.2. Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

V.3. Name and address of the contractor

Official name: Footprint Solutions Limited

Postal address: Mallory House, Goostrey Way

Town: Mobberley

Postal code: WA16 7GY

Country: United Kingdom

E-mail: john.sant@footprint-solutions.co.uk

Telephone: +44 1565873918

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 25 000 000 GBP

excluding VAT

Total value of the procurement:

Value: 25 000 000 GBP

If annual or monthly value:

Number of months: 48

V.5. Information about subcontracting

The contract is likely to be subcontracted: no

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. This framework agreement is open to all Registered Providers (RPs) of Social Housing in England, Scotland, Wales and Northern Ireland. Links to these RPs are as follows:

<https://www.gov.uk/housing/regulation>

<http://www.scottishhousingregulator.gov.uk>

<http://wales.gov.uk/topics/housing-and-regeneration/services-and-support/regulation/?lang=en>

<http://www.dsdni.gov.uk/index/hsdiv-housing.htm>

This framework is also open to all Local Authorities in England, Scotland, Wales and Northern Ireland, a spreadsheet of eligible local authorities is available as part of the tender documents.

Golden Gates Housing Trust is looking for a Turnkey Solution in the letting of this framework. To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=135605692>

GO Reference: GO-2015310-PRO-6428598.

VI.3. Procedures for review

VI.3.1. Review body

Official name: Golden Gates Housing Trust
Postal address: Bank Park House, Kendrick Street
Town: Warrington
Postal code: WA1 1UZ
Country: United Kingdom
Telephone: +44 800252627

Body responsible for mediation procedures

Official name: Golden Gates Housing Trust
Postal address: Bank Park House, Kendrick Street
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Telephone: +44 800252627

VI.3.2. Review procedure

Precise information on deadline(s) for review procedures: In the event of any dispute or difference ('the Appeal') arising from this Contract Notice or the subsequent tender process, such Appeal shall be referred to GGH's appeals procedure as follows: 1. The Appeal shall be sent to GGHT's Head of Central Services who shall refer the Appeal for resolution through an appropriate GGHT Director who has had no involvement with the Contract Notice or subsequent tender process. 2. In the event that the Appeal is not resolved through the appropriate GGHT Director then the Appeal shall be referred to a panel set up by GGHT's Board of Directors for resolution. 3. If the parties are unable to resolve the Appeal through the above two-stage procedure then the Appeal shall be referred by either party for arbitration in accordance with the provisions of the Arbitration Acts 1950 and 1996 by a sole arbitrator to be appointed by agreement between the parties or in default of agreement to be referred to the Alternative Dispute Resolution service, PADRE. The costs of such arbitration shall be borne equally by both parties. In following the Appeal procedure the parties shall act in good faith towards each other and shall use their best endeavours to resolve the dispute. VI.4.2) Lodging of appeals (please fill heading VI.4.2 OR if need be, heading VI.4.3) Precise information on deadline(s) for lodging appeals: Following implementation in to English Law of Directive 2007/66 /EC ('the Directive'), regulations implementing the Directive and providing for the lodging of appeals shall apply. The Contracting Authority will issue an award decision notice (standstill letter) to tenderers as soon as possible after the award decision has been made. The notice will include the information prescribed by Regulation 32(1) and (2), Public Contracts Regulations 2006 (as amended by the Directive). A similar notice will also be sent to applicants who applied to be included among the tenderers but did not submit an offer, either because they withdrew or were eliminated. In this instance the notice will not include the relative advantages of the successful tender, because the applicant will not have submitted an offer. Applicants who have been eliminated or dropped out at earlier stages of the tender (for example, at pre-qualification questionnaire stage) and have already been informed of the rejection of their application and the reasons for it will not be sent a standstill letter. However, where a decision is taken to exclude an applicant prior to contract award, the applicant will be

notified of that decision. In this case the applicant will have two working days from notification of the decision to request additional debriefing and that information will be provided within 10 working days. The Contracting Authority will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. The standstill period will end at midnight at the end of the tenth day after the date on which the Contracting Authority sends the award decision notice (by fax or email). Where the standstill notice is sent by means other than fax or email, the period will end at the latest by midnight at the end of the fifteenth day after the sending date (or earlier, if more than ten days after the date on which the last economic operator received the notice have elapsed). This period will allow unsuccessful tenderers to seek further debriefing from the Contracting Authority before the contract is entered into. Any claim for a declaration of ineffectiveness will need to be brought within either 30 days of the contract award notice (where an OJEU Notice was not published and the Contract Award Notice sets out the justification for not doing so) or otherwise six months from the day of contract signature. All claims other than for ineffectiveness must be brought promptly and within three months from when the cause of action arises.

VI.3.3. Service from which information about the review procedure may be obtained

Official name: Golden Gates Housing Trust

Postal address: Bank Park House, Kendrick Street

Town: Warrington

Postal code: WA1 1UZ

Country: United Kingdom

Telephone: +44 800252627

VI.4. Date of dispatch of this notice

10.3.2015