

Netherlands-Etten-Leur: Software package and information systems

OJ S 36/2021 22/02/2021

Contract award notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Stichting ROC West-Brabant, handelend onder naam Curio

National registration number: 41105340

Postal address: Trivium 74

Town: Etten-Leur

NUTS code: NL Nederland

Postal code: 4873 LP

Country: Netherlands

Contact person: Jan Rentmeester

E-mail: j.rentmeester@rocwb.nl

Telephone: +31 652338811

Internet address(es):Main address: <http://www.curio.nl>Address of the buyer profile: <https://platform.negometrix.com/PublishedTenders.aspx?tenderid=154012>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Education

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

N007 — CRM-systeem

Reference number: N007

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Supplies

II.1.4. Short description

Deze Europese aanbesteding 'N007 — CRM-systeem' wordt uitgevoerd voor Curio.

Curio is dé beroepsopleider van de regio West-Brabant en verzorgt VMBO- en MBO onderwijs op diverse locaties.

Er is in de hele regio een uitgebreid aanbod van scholen, onderwijssoorten en opleidingen.

Meer informatie over Curio kunt u lezen op: www.curio.nl

Doel van de aanbesteding

Het doel van de Europese aanbesteding is om te komen tot een raamovereenkomst met één (1) leverancier voor de aanschaf van een CRM-systeem (licenties daarvoor) als cloudoplossing, de implementatie van het systeem en bijkomende dienstverlening in de vorm van serviceverlening (support, consultancy, beheer en training) m.b.t. het CRM-systeem. De raamovereenkomst zal gegund worden aan de inschrijver met de beste prijs kwaliteitsverhouding.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 800 000,00 EUR

II.2. Description

II.2.2. Additional CPV code(s)

72263000 Software implementation services

II.2.3. Place of performance

NUTS code: NL Nederland

Main site or place of performance: Etten-Leur

II.2.4. Description of the procurement

De opdracht omvat de aanschaf van een CRM-systeem (licenties daarvoor) als cloudoplossing, de implementatie van het systeem en bijkomende dienstverlening in de vorm van serviceverlening (support, consultancy, beheer en training) m.b.t. het CRM-systeem door middel van het sluiten van een raamovereenkomst met één (1) opdrachtnemer.

II.2.5. Award criteria

Quality criterion - Name: Kwaliteit / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 123-301048](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

N007 — CRM-systeem

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

05/02/2021

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Cobra CRM bv

Postal address: Assendorperdijk I

Town: Zwolle

NUTS code: NL Nederland

Postal code: 8011 EG

Country: Netherlands

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 800 000,00 EUR

Total value of the contract/lot: 800 000,00 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Zie aanbestedingsstukken.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Rechtbank Zeeland — West-Brabant

Town: Breda
Country: Netherlands
Telephone: +31 0883616000

VI.4.2. Body responsible for mediation procedures

Official name: Rechtbank Zeeland — West-Brabant
Town: Breda
Country: Netherlands
Telephone: +31 0883616000

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:
Zie aanbestedingsstukken.

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Rechtbank Zeeland — West-Brabant
Town: Breda
Country: Netherlands

VI.5. Date of dispatch of this notice

17/02/2021