

United Kingdom-London: Telephone-answering services

OJ S 52/2015 14/03/2015

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Barnet and Southgate College

Postal address: High Street

Town: London

Postal code: N14 6BS

Country: United Kingdom

Contact person: Procurement Manager

For the attention of: Karim Meghani

E-mail: [karim.meghani@barnetsouthgate.ac.uk](mailto:karim.meghani@barnetsouthgate.ac.uk)

**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Type of the contracting authority

Other

### I.3. Main activity

Education

Other: further education

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Invitation to Tender for the Provision of Call Answering Services.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 5: Telecommunications services

NUTS code UK United Kingdom

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

#### II.1.4. Information about framework agreement

**II.1.5. Short description of the contract or purchase(s)**

Provision for Call Answering Services.

**II.1.6. CPV code(s)**

79510000 Telephone-answering services

**II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**II.1.8. Lots**

This contract is divided into lots: no

**II.1.9. Information about variants**

Variants will be accepted: no

**II.2. Scope of the procurement**

**II.2.1. Total quantity or scope**

**II.2.2. Information about options**

**II.2.3. Information about renewals**

**II.3. Duration of the contract or time limit for completion**

Start 11.5.2015. Completion 10.5.2017

**Section III: Legal, economic, financial and technical information**

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**III.1. Conditions related to the contract**

**III.1.1. Deposits and guarantees required**

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

Refer to Tender document.

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

Refer to Contract/ Form of Tender on the Tender Document.

**III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

**III.2. Conditions for participation**

**III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Refer to Tender document.

**III.2.2. Economic and financial ability**

List and brief description of conditions: Refer to Tender document.

**III.2.3. Technical and professional ability**

List and brief description of conditions:  
Refer to Tender document.

**III.2.4. Information about reserved contracts**

### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

### **IV.2. Award criteria**

#### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

### **IV.3. Administrative information**

#### **IV.3.1. File reference number attributed by the contracting authority**

BSC.CAS.1

#### **IV.3.2. Previous publication concerning this procedure**

no

#### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

#### **IV.3.4. Time limit for receipt of tenders or requests to participate**

3.4.2015

#### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

#### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

until: 10.4.2015

#### **IV.3.8. Conditions for opening of tenders**

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Barnet and Southgate College

Postal address: High Street

Town: London

Postal code: N14 6BS

Country: United Kingdom

E-mail: [karim.meghani@barnetsouthgate.ac.uk](mailto:karim.meghani@barnetsouthgate.ac.uk)

Internet address: [www.barnetsouthgate.ac.uk](http://www.barnetsouthgate.ac.uk)

#### VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Refer to Tender document.

#### VI.4.3. Service from which information about the review procedure may be obtained

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Internet address: [www.barnetsouthgate.ac.uk](http://www.barnetsouthgate.ac.uk)

### VI.5. Date of dispatch of this notice

10.3.2015