

Denmark-Hillerød: IT services: consulting, software development, Internet and support

OJ S 52/2015 14/03/2015

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Capital Region of Denmark, Department of Financial affairs, Corporate Procurement

Postal address: Kongens Vænge 2, Blok C, 1 sal.

Town: Hillerød

Postal code: 3400

Country: Denmark

For the attention of: Strategic Procurement Consultant Jens Knagh Trojahn

E-mail: jens.trojahn@regionh.dk

Telephone: +45 38665849

Internet address(es):

General address of the contracting authority: www.regionh.dk

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Region Nordjylland

Postal address: Niels Bohrs Vej 30

Town: Aalborg OE

Postal code: 9220

Country: Denmark

Official name: Region Midtjylland

Postal address: Skottenborg 26

Town: Viborg

Postal code: 8800

Country: Denmark

Official name: Region Syddanmark

Postal address: Damhaven 12

Town: Vejle

Postal code: 7100

Country: Denmark

Official name: Region Sjælland
Postal address: Alléen 15
Town: Soroe
Postal code: 4180
Country: Denmark

Section II: Object of the contract

II.1. Description

II.1.1. Title attributed to the contract by the contracting authority

Manufacturing Execution System (MES) for two Central Sterile Services Departments (CSSD's) and Distribution centres at Herlev Hospital and Rigshospitalet in the Capital Region of Denmark.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Rigshospitalet, Blegdamsvej 9, 2100 Copenhagen OE, Denmark.

Herlev Hospital, Herlev Ringvej 75, 2730 Herlev, Denmark.

NUTS code DK01 Hovedstaden

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

This Procurement procedure covers:

Delivery of a Manufacturing Execution System (MES) to support logistics flow and material handling in the Capital Region of Denmark's two planned Central Sterile Services Departments and Distribution Centers at Rigshospitalet and Herlev Hospital.

The System to be delivered must be a Standardized System configured to the Region's needs and with a minimum of special development.

The scope of delivery includes the following:

- 1) Software;
- 2) Licenses (Unit Licenses as well as Site License);
- 3) Integration to Active directory;
- 4) Exchange of data with the Sterile Supply Management and Traceability system;
- 5) Integration with mechanical equipment, processing equipment, Storage for sterile Goods and Robots for Material handling;
- 6) Configuration, Installation, testing and commissioning of the software in the Client's production environment;
- 7) Documentation;
- 8) Training in use of the delivered System;
- 9) Maintenance and Support of the delivered System;
- 10) Options: Listed in paragraph II.2.2.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72600000 Computer support and

consultancy services, 72260000 Software-related services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services, 72267100 Maintenance of information technology software, 72268000 Software supply services, 72212211 Platform interconnectivity software development services, 72212430 Inventory management software development services, 72263000 Software implementation services, 72212330 Scheduling and productivity software development services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

Delivery of a Manufacturing Execution System (MES) to support logistics flow and material handling in the Capital Region of Denmark's 2 planned Central Sterile Services Departments and Sterile Supply Departments Distribution Centers at Rigshospitalet and Herlev Hospital. The System to be delivered must be a Standardized System configured to the Region's needs and with a minimum of special development.

The MES Standard System must handle the overall planning and logistics flow with approximately 1 500 incoming and approximately 1 500 outgoing Trolleys per day. Trolleys will contain: items from the Region's Central Warehouse, Medicine from the Central Pharmacy, Linen, Clothing, Parcel Post, Sterile Products and potentially also Food. The MES system must further more cover the planning and execution of the production in the 2 CSSD's.

The MES Standard System will initially control the logistics flow - from Trolleys are received in the Distribution Centers until they are dispatched for delivery internally to the local hospital, to external hospitals, to the Region's Central Warehouse or to other suppliers.

To be able to meet the requirements for a good working environment for the employees of the Hospital a high level of automation of the production process has been planned in order to limit manual lifting and manual handling.

The MES Standard System must be configurable for future purposes such as control of Material handling systems, Automated Guide Vehicles systems, Lifts, Automatic storages etc. The MES Standard System must be integrated to the Region's Sterile Supply Management and Traceability System and the automated Warehouses for Sterile Goods — These are acquired through two separate Tenders.

The MES Standard System must comply with the Region's IT Reference Architecture for Logistics and Sterilization Centers, which specifies that interfaces must be established using the PackML and B2MML Standards. The IT Reference Architecture can be acquired on the Region's web portal.

The delivery must cover all necessary services regarding Specification, Installation, Configuration, Special development of Integrations, Licensing, Documentation, Training and internal Project Management. The Capital Region of Denmark has a modern IT Environment where the MES Standard System must be embedded. The delivery does not cover hardware and basic software. The Region will be operating the MES Standard System in its own environment but requires a Maintenance and Support Agreement.

Through options the Region requires the opportunity to purchase additional services and to

upgrade the License to a Site License to make it possible for the MES Standard System to be the foundation for at least 10 additional projects in the Hospitals of the Region.

The Delivery includes the following:

- 1) Software;
- 2) Licenses (Unit Licenses as well as Site License);
- 3) Integration to Active directory;
- 4) Exchange of data with the Sterile Supply Management and Traceability System;
- 5) Integration with Mechanical Equipment, Process Equipment, Storage for Sterile Goods and Robots for Material handling;
- 6) Configuration, installation, testing and commissioning of the software in the Client's production environment;
- 7) Documentation;
- 8) Training in use of the delivered System;
- 9) Maintenance and Support of the delivered System;
- 10) Options: Listed in paragraph II.2.2.

II.2.2. Information about options

Options: yes

Description of options: Option 1: Configuration of future MES functions.

Option 2: Integration with Regional Master Databases.

Option 3: Integration with the Region's IT-platform for traceability and identification of items.

Option 4: Acquisition of the Tenderer's Standard Modules.

Option 5: Integration to Regional Warehouse Management system.

Option 6: MES Site License for The Capital Region.

Option 7: Acquisition of services under the contract by other regions in Denmark.

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Details are given in the Tender Documents.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Details are given in the Tender Documents.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

In order to be considered, the Tenderer shall submit the minimum information stated below, regarding The Tenderer's legal situation, economic and financial situation, as well as technical capacity. With regard to tenders from consortiums of financial players, there are no special requirements for the Consortium's legal form, but if several parties tender together, a responsible Tenderer must be appointed among these to sign on behalf of all the parties in the consortium at the time of the tender and subsequently. The parties shall be jointly and severally liable for the service and fulfilling of the contract. For a consortium of financial players, the documentation below shall be submitted in its entirety for each individual

enterprise. Enterprises which do not submit the minimum information below will not be considered. The same shall apply if the information submitted shows that the Tenderer is not suited to perform the task.

III.1.4. Contract performance conditions

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: — Information about the company form and ownership of the enterprise (general description of the enterprise).

— Solemn declaration on unpaid debt due to the public sector and on compliance with Article 45(2), a-c of the Public Procurement Directive. When submitting the solemn declaration regarding Article 45 of the Public Procurement Directive, the Tenderer may enclose the solemn declaration attached to the tender specifications, completed and signed.

— After the award, but prior to signing the contract, the Contracting Authority reserves the right to demand service certificates from the Danish Commerce and Companies Agency (for Danish contractors) which are no less than three months old, or other valid documentation that the Tenderer(s) awarded a contract is/are not in a situation described in Article 45(2), a, b, c, e and f of the Public Procurement Directive.

III.2.2. Economic and financial ability

List and brief description of conditions: Audited and approved financial statements for the latest 3 years, depending on when the Tenderer commenced business. The accounts must contain information about:

- Balance;
- Equity;
- Solvency Ratio.

Statement of overall turnover per year must be given.

Presentation of balance or extracts therefrom if required under the company law of the country where Tenderer is registered.

Minimum level(s) of standards possibly required: Minimum requirements the Tenderer must meet:

- Positive equity in the latest available year;
- Annual turnover for each of the latest three available years greater than 1 200 000 EUR, depending on when the Tenderer commenced business.

III.2.3. Technical and professional ability

List and brief description of conditions:

Tenderer must submit list of minimum 3 and maximum 5 of the most significant similar services (According to litra A-C below) the Tenderer has carried out over the last three years, depending on when the Tenderer was created or commenced business.

Each Reference must include the following:

- A brief Description of the Client and its needs for a MES Standard System including a description of the obtained utility;
- A clear Description of the Delivery including which of the services listed below (litra A-C) the delivery comprised;
- Time when the delivery was carried out;
- Contact Information on the Reference that the Contracting Authority can contact.

A) Delivery of a MES solution based on a recognized Standard System.

Description of the scope of the MES solution that the Tenderer has implemented and the

customer, the MES Standard System is implemented at. The Description must as a minimum include description of the implemented system, implemented modules that were implemented at the client, number of users and mechanical equipment it integrated with.

B) Configuration and test of Solution.

The Description must contain information about Tenderer's role in the configuration of the Clients MES Standard System, Integrations with Business Systems and testing of the MES Standard System (e.g. Responsible Implementation and Test Manager). Furthermore the Tenderer must describe the scope of the Implementation, Integration and Testing in regards to complexity and Time. Description of the Business Systems and Mechanical Equipment the MES Standard System was integrated with must be included in the Description.

C) Support.

Description of the Role the Tenderer has had in regards to provide support, perform debugging and Error Correction on Systems in Production. The Description must contain the number of hours and the total period the Tenderer has provided the respective Services. The Contracting Authority reserves the right to contact the Tenderer's cited references for confirmation of these and use this as part of the evaluation.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

14014009

IV.3.2. Previous publication concerning this procedure

IV.3.3.

Conditions for obtaining specifications and additional documents or descriptive document

IV.3.4. Time limit for receipt of tenders or requests to participate

19.5.2015 - 14:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Danish. English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

VI.3. Additional information

There must be delivered the following copies of the offer:

- 1 signed original paper incl. all documents, Annexes and data sheets;
- 3 USB Memory Sticks containing copy of the offer incl. Annexes.

The electronic copies must not be copy-protected for the further processing.

All documents must be submitted in the same format as sent by the Contracting Authority.

The Tenderer has responsibility for ensuring that the electronic copies are identical to the original.

In case of conflict between the documents the signed original paper version has precedence.

Where a document mistakenly not included in the original paper version but available in the electronic copy this will not be considered contrary.

The Contracting Authority reserves the right, with three days notice to request additional copies of the signed original paper incl. all supporting documents for possible requests for documents and/or complaint treatments.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Danish Business Authority: 'Klagenævnet for udbud'

Postal address: Dahlerups Pakhus — Langelinie Allé 17

Town: Copenhagen OE

Postal code: 2100

Country: Denmark

E-mail: klfu@erst.dk

Telephone: +45 35291000

Internet address: <http://www.klfu.dk>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: Appeals must be lodged with the Complaints Board within certain deadlines. Complaints about not being pre-qualified must be received in the Board of Appeal within 20 days from the day after the Contracting Authority's notification of who have been pre-qualified. Other complaints must be received in the Board of Appeal within 45 days from the day following the publication of the Contracting Authority's notice of contract signing in the Official Journal, or within 6 months from the entity informed the Tenderers about who the contracting authority will conclude contracts with when it comes to a framework agreement. More detailed descriptions can be found on the Complaints Board for Public Procurement website: www.klfu.dk

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Danish Competition and Consumer Authority

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: <http://www.kfst.dk>

VI.5. Date of dispatch of this notice

10.3.2015