

**Spain-Barcelona: Administrative development project services**  
**OJ S 54/2015 18/03/2015**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Barcelona Gestió Urbanística, S.A.

Postal address: c/ Bolívia, 105, 1a planta

Town: Barcelona

Postal code: 08018

Country: Spain

Contact person: Departamento de Contratación

E-mail: [contractacio@bagursa.com](mailto:contractacio@bagursa.com)

Telephone: +34 932914600

Fax: +34 932914601

**Internet address(es):**

General address of the contracting authority: <http://www.bagursa.cat>

**I.2. Type of the contracting authority**

Other: poder adjudicador no administración pública

**I.3. Main activity**

Other: urbanismo

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Contrato relativo a la continuación del servicio de atención ciudadana de la red integral de oficinas de vivienda de Barcelona.

**II.1.2. Type of contract and place of performance or delivery**

Services

Main site or place of performance: Oficina BAGUR, SAC.

NUTS code

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

Contratar la continuación del servicio de atención ciudadana de la red integral de oficinas de Barcelona.

**II.1.5. CPV code(s)**

75112100 Administrative development project services

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.2. Total value of the contract/lot**

##### **II.2.1. Total value of the contract/lot**

Value: 1 309 920 EUR  
excluding VAT

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Open

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Precio ofrecido. Weighting 30
2. Propuesta organizativa y metodología servicio a prestar. Weighting 30
3. Plan de calidad del servicio. Weighting 20
4. Mejoras en la prestación de los servicios y recursos técnicos. Weighting 15
5. Plan de implementación y finalización y traspaso servicio. Weighting 5

##### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

CPB14100001

##### **IV.3.2. Previous publication concerning this procedure**

no

### **Section V: Award of contract**

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#### **V.1. Date of conclusion of the contract**

12.3.2015

#### **V.2. Information about tenders**

Number of tenders received: 3

#### **V.3. Name and address of the contractor**

Official name: Qualytel Teleservices, S.A.  
Country: Spain

#### **V.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot:  
Value: 654 960 EUR  
Total value of the procurement:  
Value: 1 309 920 EUR

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.2. Additional information****VI.3. Procedures for review****VI.3.1. Review body****VI.3.2. Review procedure****VI.3.3. Service from which information about the review procedure may be obtained****VI.4. Date of dispatch of this notice**

13.3.2015