

Belgium-Brussels: Advice, benchmarking and consulting services in information and communication technology (ABC IV)

OJ S 52/2017 15/03/2017

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: European Commission, Directorate-General for Informatics, Resources Management and Optimisation Directorate, ICT Procurement and Contract Management Unit

Postal address: rue Montoyer 15, Office: 07/P001

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

Contact person: DIGIT Contracts Info Centre

E-mail: digit-contracts-info-centre@ec.europa.eu

Telephone: +32 229-60762

Fax: +32 229-57702

Internet address(es):

Main address: https://ec.europa.eu/info/departments/informatics_en

Address of the buyer profile: https://ec.europa.eu/info/funding-tenders/tender-opportunities-department/informatics-tenders-and-contracts_en

I.1. Name and addresses

Official name: See list of participating institutions, agencies and bodies in Annex VI.3

Postal address: rue Montoyer 15, Office: 07/P001

Town: Brussels

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

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I.2. Information about joint procurement

The contract involves joint procurement

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=2256>

Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted electronically via: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=2256>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Advice, benchmarking and consulting services in information and communication technology (ABC IV).

Reference number: DIGIT/R3/PO/2016/019.

II.1.2. Main CPV code

72200000 Software programming and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Acquisition of advice, benchmarking and consulting services for information and communication technology. See Internet address provided in Section I.3.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 3

II.2. Description

II.2.1. Title

Advice services (research and advice)

Lot No: 1

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72316000 Data analysis services, 79310000 Market research services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

NUTS code: LU000 Luxembourg

NUTS code: FR421 Bas-Rhin

Main site or place of performance: The locations of the participating EU institutions. See Internet address provided in Section I.3.

II.2.4. Description of the procurement

Advice services shall cover the needs of the participating EU Institutions for access to standard information (published reports) and custom information (analysts, coaching,

teamwork, networking events, etc.) aimed at supporting decision making at different levels in an IT organisation. For further information see Internet address provided in Section I.3.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

See Internet address provided in Section I.3.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: yes

Identification of the project:

II.2.14. Additional information

See Internet address provided in Section I.3.

II.2. Description

II.2.1. Title

Benchmarking services (benchmarking and delivery quality review)

Lot No: 2

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72100000 Hardware consultancy services, 72200000 Software programming and consultancy services, 72222100 Information systems or technology strategic review services, 72223000 Information technology requirements review services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

NUTS code: LU000 Luxembourg

NUTS code: FR421 Bas-Rhin

Main site or place of performance: The locations of the participating EU institutions. See Internet address provided in Section I.3.

II.2.4. Description of the procurement

Benchmarking is a structured comparative process that delivers a measurement of an organisation's services, IT infrastructures, products, and processes in terms of best practices, standard frameworks or against its peers. Benchmarking services shall cover the needs of the participating EU institutions for benchmarking and delivery quality reviews. For further information see Internet address provided in Section I.3.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

See Internet address provided in Section I.3.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project:

II.2.14. Additional information

See Internet address provided in Section I.3.

II.2. Description

II.2.1. Title

Consulting services (high-level consultancy and studies)

Lot No: 3

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 72242000 Design-modelling services, 72300000 Data services

II.2.3. Place of performance

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

NUTS code: LU000 Luxembourg

NUTS code: FR421 Bas-Rhin

Main site or place of performance: The locations of the participating EU institutions. See Internet address provided in Section I.3.

II.2.4. Description of the procurement

Consulting services (high-level consultancy and studies) shall cover the needs of the participating EU institutions for customised and individual, non-standard information for high-level and strategic issues. For further information see Internet address provided in Section I.3.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

See Internet address provided in Section I.3.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
yes

Identification of the project:

II.2.14. Additional information

See Internet address provided in Section I.3.

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

See Internet address provided in Section I.3.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2016/S 136-244005](#)

IV.2.2.

Time limit for receipt of tenders or requests to participate

Date: 10/05/2017 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

English, Bulgarian, Danish, German, Greek, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Latvian, Lithuanian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish, Swedish, Czech

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 12/05/2017 Local time: 10:30

Place:

rue Montoyer 15, 1000 Brussels, BELGIUM.

Information about authorised persons and opening procedure: See Internet address provided in Section I.3.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Envisaged maximum number of contractors is 3 for lots 1 and 2 respectively and 4 for lot 3. See Internet address provided in Section I.3.

For the indicative estimation of the volumes of services to be supplied over the whole duration of the framework contracts per lot see Internet address provided in Section I.3

This procurement procedure is interinstitutional. In addition to the European Commission the below listed EU institutions, agencies and bodies (EU institutions) will participate in the resulting framework contracts. For EU institutions that do not participate in all the 3 lots this is mentioned next to the institution's name:

Agency for the Cooperation of Energy Regulators (ACER);

Translation Centre for the Bodies of the European Union (CdT);

European Centre for the Development of Vocational Training (Cedefop);

European Union Agency for Law Enforcement Training (CEPOL);

Consumers, Health, Agriculture and Food Executive Agency (Chafea);

Clean Sky 2 Joint Undertaking;

Council of the European Union;

Court of Justice (CJEU);

Education, Audiovisual and Culture Executive Agency (EACEA);

European Aviation Safety Agency (EASA);

Executive Agency for Small and Medium-sized Enterprises (EASME);

European Asylum Support Office (EASO);

European Banking Authority (EBA);

European Court of Auditors (ECA);

European Central Bank (ECB);

European Centre for Disease Prevention and Control (ECDC) — does not take part in lot 1;

European Chemicals Agency (ECHA);
ECSEL Joint Undertaking;
European Defence Agency (EDA) — does not take part in lot 2;
European Data Protection Supervisor (EDPS) — does not take part in lots 1 and 2;
European Environment Agency (EEA) — does not take part in lots 1 and 2;
European External Action Service (EEAS);
European Economic and Social Committee/Committee of Regions (EESC/CoR);
European Fisheries Control Agency (EFCA);
European Food Safety Authority (EFSA);
European Investment Bank (EIB);
European Institute for Gender Equality (EIGE) — does not take part in lots 1 and 2;
European Insurance and Occupational Pensions Authority (EIOPA);
European Institute of Innovation and Technology (EIT);
European Medicines Agency (EMA);
European Monitoring Centre for Drugs and Drug Addiction (EMCDDA);
European Maritime Safety Agency (EMSA);
European Ombudsman;
European Parliament (EP);
European Union Agency for Railways;
European Research Council Executive Agency (ERCEA);
Euratom Supply Agency;
European Securities and Markets Authority (ESMA);
European Training Foundation (ETF);
European Union Intellectual Property Office (EUIPO);
European Agency for the Operational Management of Large-Scale IT Systems in the Area of Freedom, Security and Justice (eu-LISA);
European Agency for Safety and Health at Work (EU-OSHA);
Eurojust;
European Police Office (Europol);
Fusion for Energy Joint Undertaking;
Fuel Cells and Hydrogen 2 Joint Undertaking (FCH 2 Joint Undertaking);
European Union Agency for Fundamental Rights (FRA);
European Border and Coast Guard Agency (Frontex);
European GNSS Agency (GSA) — does not take part in lot 2;
IMI 2 Joint Undertaking;
Innovation and Networks Executive Agency (INEA) — does not take part in lot 2;
Research Executive Agency (REA);
Shift2Rail Joint Undertaking (S2R Joint Undertaking) — does not take part in lots 1 and 2;
SESAR Joint Undertaking;
Single Resolution Board (SRB).
For additional information see Internet address provided in Section I.3.

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court
Postal address: rue du Fort Niedergrünewald
Town: Luxembourg
Postal code: 2925
Country: Luxembourg

E-mail: generalcourt.registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

See Internet address provided in Section I.3.

VI.5. Date of dispatch of this notice

03/03/2017