

Spain-Madrid: IT services: consulting, software development, Internet and support
OJ S 33/2023 15/02/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Junta de Contratación del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

National registration number: S2812001B

Postal address: Plaza de la Provincia,1

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28071

Country: Spain

Contact person: Junta de Contratación del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

E-mail: junta.contratacion@maec.es

Telephone: +34 913799292

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=Ry8%2F2tKUmQwQK2TEfXGy%2BA%3D%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicios de asistencia y soporte a usuarios de los sistemas de información y comunicaciones del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

Reference number: 2022000005

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Servicios de asistencia y soporte a usuarios de los sistemas de información y comunicaciones del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 3 059 150,41 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicios de asistencia y soporte a usuarios de los sistemas de información y comunicaciones del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

II.2.5. Award criteria

Quality criterion - Name: Calidad de la oferta / Weighting: 3

Quality criterion - Name: Descripción general del servicio / Weighting: 15

Quality criterion - Name: Plan de Calidad / Weighting: 4

Quality criterion - Name: Plan de Contingencia / Weighting: 3

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 4

Quality criterion - Name: Plan de Gestión del Conocimiento / Weighting: 5

Quality criterion - Name: Plan de Implantación y Ejecución del Servicio / Weighting: 15

Cost criterion - Name: ANS del servicio adicionales / Weighting: 5

Cost criterion - Name: Certificaciones adicionales de los perfiles del servicio / Weighting: 6

Cost criterion - Name: Certificaciones de empresa / Weighting: 4

Cost criterion - Name: Cursos de formación / Weighting: 2

Cost criterion - Name: Experiencia mínima de los perfiles del servicio / Weighting: 6

Cost criterion - Name: Oferta del número de horas / año por recurso / Weighting: 4

Cost criterion - Name: Reducción del plazo de la fase de puesta en marcha del servicio / Weighting: 4

Cost criterion - Name: Precio / Weighting: 20

II.2.11. Information about options

Options: yes

Description of options:

El contrato podrá ser prorrogado una o varias veces. El periodo prorrogado total no podrá ser superior a dos años, de modo que, en el caso de prórroga(s) la duración total del contrato, prórroga(s) incluida(s), no podrá ser superior a 4 años

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 120-340368](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 2022000005

Title:

Servicios de asistencia y soporte a usuarios de los sistemas de información y comunicaciones del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

09/02/2023

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Ibermatica, S.A.

National registration number: A20038915

Postal address: PASEO DE MIKELETEGUI 5

Town: GUIPÚZCUA

NUTS code: ES España

Postal code: 20009

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 3 555 520,00 EUR

Total value of the contract/lot: 3 059 150,41 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón nº38

Town: Madrid

Postal code: 28020

Country: Spain

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón nº38

Town: Madrid

Postal code: 28020

Country: Spain

VI.5. Date of dispatch of this notice

10/02/2023