

**Spain-Madrid: IT services: consulting, software development, Internet and support**

OJ S 33/2023 15/02/2023

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Junta de Contratación del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

National registration number: S2812001B

Postal address: Plaza de la Provincia,1

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28071

Country: Spain

Contact person: Junta de Contratación del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

E-mail: [junta.contratacion@maec.es](mailto:junta.contratacion@maec.es)

Telephone: +34 913799292

**Internet address(es):**

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=Ry8%2F2tKUmQwQK2TEfXGy%2BA%3D%3D>

**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicios de asistencia y soporte a usuarios de los sistemas de información y comunicaciones del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

Reference number: 2022000005

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicios de asistencia y soporte a usuarios de los sistemas de información y comunicaciones del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 3 059 150,41 EUR

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: ES300 Madrid

#### **II.2.4. Description of the procurement**

Servicios de asistencia y soporte a usuarios de los sistemas de información y comunicaciones del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

#### **II.2.5. Award criteria**

Quality criterion - Name: Calidad de la oferta / Weighting: 3

Quality criterion - Name: Descripción general del servicio / Weighting: 15

Quality criterion - Name: Plan de Calidad / Weighting: 4

Quality criterion - Name: Plan de Contingencia / Weighting: 3

Quality criterion - Name: Plan de Devolución del Servicio / Weighting: 4

Quality criterion - Name: Plan de Gestión del Conocimiento / Weighting: 5

Quality criterion - Name: Plan de Implantación y Ejecución del Servicio / Weighting: 15

Cost criterion - Name: ANS del servicio adicionales / Weighting: 5

Cost criterion - Name: Certificaciones adicionales de los perfiles del servicio / Weighting: 6

Cost criterion - Name: Certificaciones de empresa / Weighting: 4

Cost criterion - Name: Cursos de formación / Weighting: 2

Cost criterion - Name: Experiencia mínima de los perfiles del servicio / Weighting: 6

Cost criterion - Name: Oferta del número de horas / año por recurso / Weighting: 4

Cost criterion - Name: Reducción del plazo de la fase de puesta en marcha del servicio / Weighting: 4

Cost criterion - Name: Precio / Weighting: 20

#### **II.2.11. Information about options**

Options: yes

Description of options:

El contrato podrá ser prorrogado una o varias veces. El periodo prorrogado total no podrá ser superior a dos años, de modo que, en el caso de prórroga(s) la duración total del contrato, prórroga(s) incluida(s), no podrá ser superior a 4 años

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 120-340368](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 2022000005

**Title:**

Servicios de asistencia y soporte a usuarios de los sistemas de información y comunicaciones del Ministerio de Asuntos Exteriores, Unión Europea y Cooperación

A contract/lot is awarded: yes

#### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

09/02/2023

#### **V.2.2. Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Ibermatica, S.A.

National registration number: A20038915

Postal address: PASEO DE MIKELETEGUI 5

Town: GUIPÚZCUA

NUTS code: ES España

Postal code: 20009

Country: Spain

The contractor is an SME: no

#### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 3 555 520,00 EUR

Total value of the contract/lot: 3 059 150,41 EUR

#### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón nº38

Town: Madrid

Postal code: 28020

Country: Spain

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: Avenida General Perón nº38

Town: Madrid

Postal code: 28020

Country: Spain

**VI.5. Date of dispatch of this notice**

10/02/2023