

**United Kingdom-Aylsham: Medical practice services**  
**OJ S 58/2014 22/03/2014**  
**Contract award notice**  
**Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS North Norfolk Clinical Commissioning Group  
Postal address: 1 Mill Close  
Town: Aylsham  
Postal code: NR11 6LZ  
Country: United Kingdom  
Contact person: NHS North Norfolk Clinical Commissioning Group  
For the attention of: Sandra Edgell  
E-mail: [sandra.edgell@nhs.net](mailto:sandra.edgell@nhs.net)  
Telephone: +44 1603777907  
**Internet address(es):**  
General address of the contracting authority: <http://www.northnorfolkccg.nhs.uk/>

**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description**

**II.1.1. Title**

Referral Management Services.

**II.1.2. Type of contract and place of performance or delivery**

Services  
Service category No 25: Health and social services  
Main site or place of performance: North Norfolk, UK.  
NUTS code UKH13 Norfolk

**II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

**II.1.4. Short description of the contract or purchase(s)**

A referral management service for primary care referrals, which includes compiling referral data at clinician, practice and CCG level and where appropriate, and communicating directly with patients to facilitate the patient journey through offering choice and booking appointments on Choose & Book.

**II.1.5. CPV code(s)**

85121000 Medical practice services

**II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**II.2. Total value of the contract/lot****II.2.1. Total value of the contract/lot**

Value: 1 105 631 GBP  
excluding VAT

**Section IV: Procedure**

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**IV.1. Type of procedure****IV.1.1. Type of procedure**

Restricted

**IV.2. Award criteria****IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Service Requirements. Weighting 65
2. Financial. Weighting 35

**IV.2.2. Information about electronic auction**

An electronic auction has been used: no

**IV.3. Administrative information****IV.3.1. File reference number attributed by the contracting authority**

0AP/13/0008

**IV.3.2. Previous publication concerning this procedure**

no

**Section V: Award of contract**

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Contract No: 0AP/13/0008

**V.1. Date of conclusion of the contract**

18.2.2014

**V.2. Information about tenders**

Number of tenders received: 6

Number of tenders received by electronic means: 6

**V.3. Name and address of the contractor**

Official name: South Norfolk Healthcare CIC

Postal address: The Windmill Surgery, London Road

Town: Wymondham

Postal code: NR18 0AF

Country: United Kingdom  
E-mail: [howardgreen@nhs.net](mailto:howardgreen@nhs.net)  
Telephone: +44 1953601616

**V.4. Information on value of the contract/lot**

Total value of the procurement:  
Value: 1 105 631 GBP  
excluding VAT  
If annual or monthly value:  
Number of years: 3

**V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

**Section VI: Complementary information**

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**VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**VI.2. Additional information**

**VI.3. Procedures for review**

**VI.3.1. Review body**

**VI.3.2. Review procedure**

**VI.3.3. Service from which information about the review procedure may be obtained**

**VI.4. Date of dispatch of this notice**

19.3.2014