

Luxembourg-Luxembourg: ICT Hardware Incident, Logistics and Expertise Services

OJ S 34/2023 16/02/2023

**Contract notice
Services****Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1. Name and addresses

Official name: European Parliament, Directorate-General for Innovation and Technological Support (ITEC)

Postal address: Plateau du Kirchberg

Town: Luxembourg

NUTS code: LU Luxembourg

Postal code: L-2929

Country: Luxembourg

E-mail: CFT-EP-ITEC-HILES@europarl.europa.eu

Internet address(es):

Main address: <http://www.europarl.europa.eu/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=11624>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://etendering.ted.europa.eu/cft/cft-display.html?cftId=11624>

I.4. Type of the contracting authority

European institution/agency or international organisation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

ICT Hardware Incident, Logistics and Expertise Services

Reference number: EP/ITEC-HILES

II.1.2. Main CPV code

50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

II.1.3. Type of contract

Services

II.1.4. Short description

Provision of ICT hardware incident, logistics and expertise services.

II.1.5. Estimated total value

Value excluding VAT: 36 000 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: BE1 Région de Bruxelles-Capitale/Brussels Hoofdstedelijk Gewest

NUTS code: FRF11 Bas-Rhin

NUTS code: LU0 Luxembourg

Main site or place of performance: Besides the three main sites: Brussels, Luxembourg, Strasbourg. Also the EPLOs in the EU capitals, as well as in other locations mostly in EU Member States, as well as in London (UK) and Washington DC (USA).

II.2.4. Description of the procurement

The purpose of this procurement is the signature of a framework contract for the provision of hardware incident, logistics and expertise services for the ICT individual equipment of the European Parliament and hosted bodies in all the EP sites, buildings and all EP Liaison Offices including Washington DC (USA) and London (UK). Similar services may also be required in temporary locations setups.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 72

This contract is subject to renewal: yes

Description of renewals:

Initial duration of 24 months and two tacit renewals of 24 months each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:
As stated in the procurement documents.

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

Geographical scope, volume, complexity of the services and estimated six (6) month phase-in period to allow the contractor to reach full efficiency.

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 24/03/2023 Local time: 17:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Bulgarian, Czech, Danish, German, Greek, English, Spanish, Estonian, Finnish, French, Irish, Croatian, Hungarian, Italian, Lithuanian, Latvian, Maltese, Dutch, Polish, Portuguese, Romanian, Slovak, Slovenian, Swedish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 28/03/2023 Local time: 11:00

Place:

As stated in the procurement documents.

Information about authorised persons and opening procedure: As stated in the procurement documents.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GeneralCourt.Registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu/>

VI.4.2. Body responsible for mediation procedures

Official name: European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, BP 403

Town: Strasbourg

Postal code: 67001

Country: France

Internet address: <http://www.ombudsman.europa.eu>

VI.4.4. Service from which information about the review procedure may be obtained

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrünewald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GeneralCourt.Registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu/>

VI.5. Date of dispatch of this notice

09/02/2023