

Norway-Asker: Security, fire-fighting, police and defence equipment

OJ S 59/2014 25/03/2014

Contract notice

Supplies

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Asker og Bærum Brannvesen IKS

National registration number: 980358380

Postal address: Fredtunveien 5

Town: Asker

Postal code: 1376

Country: Norway

For the attention of: Finn Klingenberg

E-mail: finn.klingenberg@asker.kommune.no

Telephone: +47 48270606

Internet address(es):Address of the buyer profile: <https://kgv.doffin.no/ctm/Supplier/CompanyInformation/Index/3451>Electronic access to information: <https://kgv.doffin.no/ctm/Supplier/Documents/Folder/114457>Electronic submission of tenders and requests to participate: <https://kgv.doffin.no/ctm/Supplier/Notice/245380>**Additional information can be obtained from:**

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address**I.2. Type of the contracting authority**

Regional or local agency/office

I.3. Main activity

Public order and safety

Housing and community amenities

Other: Alarm reception, alarm processing, customer registration, fire alarms, rescue services
110-central**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Enquiries regarding the purchase of alarm processing program for Asker and Bærum fire department (ABBV) Inter municipal company.

II.1.2. Type of contract and place of performance or delivery

Supplies

Purchase

Main site or place of performance: Asker.

NUTS code NO Norge

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

ABBV will purchase a new alarm processing program, to use for customer registration and alarm processing. The current solution is transferring to RSM02, Safetel and Securinet with processing in FAS and Transfire 5 as the resource management program. In addition, Vision is being used as the emergency callout program and Agresso as the accounting system. QlikView is the reporting tool.

ABBV wants an alarm processing system that has a direct line through the entire process from the customer registration, alarm processing, alarm reception, sending out of resources and to reporting and invoicing. For the customer service representative the system should have a good and straight forward work flow with indications for where one is in the process. The process is to be experienced as seamless and team efficient. For alarm operators it should be straight forward with a good user interface and the fewest possible clicks to process an alarm until resources are sent, from incoming alarm to information such as the map position and client data is sent and presented on a screen in the emergency vehicle. The information shall be presented on a screen in the emergency vehicle, along with maps and navigation system. The alarm processing system shall be redundant.

For detailed description, see «ABBV's Function Description».

II.1.6. CPV code(s)

35000000 Security, fire-fighting, police and defence equipment, 32000000 Radio, television, communication, telecommunication and related equipment, 48000000 Software package and information systems, 64000000 Postal and telecommunications services, 72000000 IT services: consulting, software development, Internet and support

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

ABBV wants an alarm processing system that has a direct line through the entire process from the customer registration, alarm processing, alarm reception, sending out of resources and to reporting and invoicing.

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: no

II.3. Duration of the contract or time limit for completion

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Described in part 1 - tender instructions.

III.2.2. Economic and financial ability

List and brief description of conditions: Described in part 1 - tender instructions.

III.2.3. Technical and professional ability

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

III.3.2. Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Criteria below

1. Functionality. Weighting 40
2. Ease of use (user friendliness). Weighting 40
3. Technology / interface. Weighting 5
4. Price. Weighting 5
5. Compatibility with existing software. Weighting 10

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

Announcement ID: 114457 Alarm processing program.

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

28.4.2014 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

Other: Norwegian.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

VI.5. Date of dispatch of this notice

20.3.2014

