

**United Kingdom-Exeter: Health and social work services**

OJ S 57/2015 21/03/2015

Contract notice

Services

**Directive 2004/18/EC****Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NHS Northern Eastern and Western Devon Clinical Commissioning Group

Postal address: County Hall, Topsham Road

Town: Exeter

Postal code: EX2 4QL

Country: United Kingdom

For the attention of: Mark Harding, Clinical Procurement manager, South West Commissioning Support

E-mail: [clinical.procurement@swcsu.nhs.uk](mailto:clinical.procurement@swcsu.nhs.uk)

Telephone: +44 7717808055

**Internet address(es):**General address of the contracting authority: <https://in-tendhost.co.uk/swcsu/asp/Home>Address of the buyer profile: <https://in-tendhost.co.uk/swcsu/asp/Home>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Body governed by public law

**I.3. Main activity**

Health

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: NHS England

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

2. NEW Devon CCG — TCS — Community Based Urgent Care Services to Devon.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 25: Health and social services

NUTS code UKK4 Devon

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The notice involves a public contract

#### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

Currently urgent care services are provided by a range of organisations in Devon, providing a number of different options for people to use. Some of these duplicate each other, or have a slightly different offer which makes it difficult for the public to be sure they are using the right service to meet their health needs. There is often a difference of opinion between the public and the service providers as to what constitutes an emergency or an urgent healthcare need. Working as a partner with providers, commissioners have a desire to develop a more integrated approach to urgent care which increases patient satisfaction and safety and delivers a cost effective model of provision. Working with providers commissioners expect to create the conditions to develop a more integrated approach to urgent care which increases patient satisfaction and safety and delivers a cost effective model of provision. The commissioners are keen to develop a lead accountable provider model for urgent care. We acknowledge there may be many options for the future model and partnerships, including single lead accountable providers, alliances, consortium's, single provider etc. We wish to do this to:

- Create an environment which enables services to align themselves to reduce duplication of delivery and consistency of governance approaches.
- Creates a better environment to align outcome indicators and reduce perverse incentives in the urgent care system for individual providers.
- Give a single lead accountable provider (with its subcontractors) the ability to construct an overall pathway of care and incentives that provide the commissioner with the outcomes that they want.
- Encourage collaboration in the urgent care landscape with the right levers and incentives in place. Providers can directly work together, supported by the contracts between them, to ensure the pathway is as efficient and effective as possible. The prime contractor model is sufficiently flexible to accommodate a range of payment mechanisms and incentives.
- Meet the economic imperative to deliver significantly better health care outcomes for the same resource.
- Allow commissioners to concentrate on outcome measures and not micro manage provider services.
- Allow a more flexible approach to payment mechanisms.

Further information can be found in the Urgent Care in the Community sections in the following documents:

- Strategic Framework;
- Case for Change;
- Engagement Report.

These documents provide the strategic direction for community services, including design principles, and therefore the context and ambitions that the Clinical Commissioning Group is setting out to achieve to best meet the needs of patients'. They can be accessed at:

<http://www.newdevonccg.nhs.uk/involve/community-services/101039>

#### **II.1.6. CPV code(s)**

85000000 Health and social work services, 85149000 Pharmacy services, 85100000 Health services, 85323000 Community health services, 85130000 Dental practice and related services , 85141200 Services provided by nurses, 85112200 Outpatient care services, 85141000 Services provided by medical personnel

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **II.1.8. Lots**

This contract is divided into lots: no

#### **II.1.9. Information about variants**

Variants will be accepted: yes

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

Services in scope:

- GP and dental telephone triage for advice, diagnosis and treatment.
- A multidisciplinary home visiting service.
- Urgent care centres, (numbers and location to be defined once the final Keogh specification is available).
- Minor injury services for those areas where urgent care centres are not viable.
- Emergency dental treatment centres.
- Out of hours GP treatment capacity where it cannot be aligned with Urgent Care Centres.
- Potential to develop care co-ordination centres in some parts of the county longer term where there is a desire in rural areas to combine urgent care with long term condition management.

Estimated value excluding VAT: 66 750 000 GBP

#### **II.2.2. Information about options**

Options: yes

Description of options: Contract will be for an initial term of 5 years, with a possible extension period of any period up to a further 24 months.

#### **II.2.3. Information about renewals**

This contract is subject to renewal: yes

Number of possible renewals: 1

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 60 (from the award of the contract)

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions related to the contract**

#### **III.1.1. Deposits and guarantees required**

#### **III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

#### **III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

#### **III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: no

### **III.2. Conditions for participation**

#### **III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: NHS NEW Devon Clinical Commissioning Group will also be utilising the supplier information database (SID4Gov) to manage and assess general pre-qualification information in the form of a profile. As well as responding to the tender via In-Tend, candidates are requested to provide or update their profile on the SID4Gov as follows:

- a) candidates should register on SID4Gov at <https://sid4gov.cabinetoffice.gov.uk/> by clicking on the 'Register forsid4gov' option listed under 'Join Us'.
- b) to continue with the registration process Suppliers must have a current DUNS Number. If a Supplier does not have a DUNS Number there is a link to the DandB UK website to request a DUNS Supplier Number.
- c) Suppliers who already have a published profile on SID4Gov must confirm that information is up to date;
- i) candidates should ensure all relevant sections of their SID4Gov profile are completed to demonstrate their ability to meet the short listing criteria applicable to this contract. Where access to SID4Gov is unavailable, please contact SID4Gov Support Centre on +44 8452992994.

Please note all responses to OJEU should be made through In-tend e-sourcing system — registration is required on SID4GOV To update or provide company profiles only.

### **III.2.2. Economic and financial ability**

List and brief description of conditions: As per III.2.1 above.

Minimum level(s) of standards possibly required: As per III.2.1 above.

### **III.2.3. Technical and professional ability**

List and brief description of conditions:

As per III.2.1 above.

Minimum level(s) of standards possibly required:

As per III.2.1 above.

### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

#### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

#### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

## **Section IV: Procedure**

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### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Negotiated

Some candidates have already been selected (if appropriate under certain types of negotiated procedures) no

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 3

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

SWCSU/NHSNEWDCCG/00000020/2014

##### **IV.3.2. Previous publication concerning this procedure**

no

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 1.5.2015 - 12:00  
Payable documents: no

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

1.5.2015 - 12:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

##### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

##### **IV.3.8. Conditions for opening of tenders**

#### **Section VI: Complementary information**

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##### **VI.1. Information about recurrence**

This is a recurrent procurement: no

##### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

##### **VI.3. Additional information**

The Services are healthcare services within the meaning and scope of the National Health Service (Procurement, Patient Choice and Competition) (No.2) Regulations 2013 and are therefore not governed by the Public Contracts Regulations 2015. The tendering process will therefore be conducted in accordance with the current legislation that applies to the tendering of healthcare services within the meaning and scope of the National Health Service (Procurement, Patient Choice and Competition) (No.2) Regulations 2013. The Commissioner will run a fair and transparent tender process, treating all bidders equally. For the avoidance of

doubt, the Commissioner will not be bound by the Public Contracts Regulations 2015. In addition, the Commissioner will not be bound by the Public Contracts Regulations 2006, the Treaty on the Functioning of the European Union or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these Services.

To receive more information about this tender, including any amendments and/or clarifications and to request any clarifications and/or to respond to this tender, you must register your interest to this tender on the following site: <https://in-tendhost.co.uk/swcsu/asp/Home>

The contract is expected to commence service delivery on 1.4.2016 for a 5 year period with the option to extend for any period up to 24 months.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

##### **VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: NHS NEW Devon CCG intends to voluntarily observe the award decision notices provisions and 10 day standstill period described in Regulation 32 of the 2006 Regulations. Unsuccessful tenderers and applicants will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the tenderer/application was unsuccessful. Deadline for lodging of appeals should be in accordance with Regulation 32 and Regulation 47 of the 2006 Regulations.

##### **VI.4.3. Service from which information about the review procedure may be obtained**

#### **VI.5. Date of dispatch of this notice**

16.3.2015