

Norway-Fredrikstad: Business analysis consultancy services

OJ S 40/2021 26/02/2021

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Medietilsynet

National registration number: 974 760 886

Postal address: Nygata 4

Town: Fredrikstad

NUTS code: NO031 Østfold

Postal code: 1607

Country: Norway

Contact person: Svein Erik Klemetsen

E-mail: svein.erik.klemetsen@medietilsynet.no

Telephone: +47 91668166

Internet address(es):Main address: www.medietilsynet.noAddress of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/341250>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=293987&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=293987&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Assistance with Process Improvements

Reference number: 21/176

II.1.2. Main CPV code

72221000 Business analysis consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

1) Assistance with the further development and improvement of work processes. Medietilsynet has implemented a team model and is well underway with reviewing and improving work forms in several areas. An important part of this work is to digitalise both internal work processes and interaction with external persons. Medietilsynet uses Salesforce as a support tool for the trade processes. A contract has been signed with CapGemini for Salesforce development, but Medietilsynet would like an additional contract with a tenderer that can assist with 'buyer competence' and with the further development of other work processes in the organisation;

2) Other development measures as required. Medietilsynet is generally carrying out continual improvement work, and there can be a need for assistance in carrying out these types of processes.

II.1.5. Estimated total value

Value excluding VAT: 3 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72224000 Project management consultancy services, 73220000 Development consultancy services

II.2.3. Place of performance

NUTS code: NO031 Østfold

Main site or place of performance: Fredrikstad.

II.2.4. Description of the procurement

1) Assistance with the further development and improvement of work processes. Medietilsynet has implemented a team model and is well underway with reviewing and improving work forms in several areas. An important part of this work is to digitalise both internal work processes and interaction with external persons. Medietilsynet uses Salesforce as a support tool for the trade processes. A contract has been signed with CapGemini for Salesforce development, but Medietilsynet would like an additional contract with a tenderer that can assist with 'buyer competence' and with the further development of other work processes in the organisation;

2) Other development measures as required. Medietilsynet is generally carrying out continual improvement work, and there can be a need for assistance in carrying out these types of processes. It can be difficult to envisage all the needs that can arise in the contract period, and Medietilsynet would therefore like to be able to use a contract partner in development measures in accordance with the entity's need in the contract period.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 NOK

II.2.7.

Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

Option for an extension for 1 year up to 2 times.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

See the tender documentation.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

See the tender documentation.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

See the tender documentation.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 05/03/2021 Local time: 16:00

IV.2.3.

Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted
Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender
Tender must be valid until: 01/05/2021

IV.2.7. Conditions for opening of tenders
Date: 05/03/2021 Local time: 16:00

Section VI: Complementary information

VI.1. Information about recurrence
This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body
Official name: Fredrikstad Tingrett
Postal address: Gunnar Nilsens gate 23
Town: Fredrikstad
Postal code: 1607
Country: Norway

VI.5. Date of dispatch of this notice
22/02/2021