

**United Kingdom-Durham: IT services: consulting, software development, Internet and support  
OJ S 60/2016 25/03/2016  
Contract award notice  
Services**

**Directive 2004/18/EC**

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: County Durham and Darlington Fire and Rescue Service

National registration number: VAT 178178130

Postal address: Service HQ, Belmont Business Park

Town: Durham

Postal code: DH1 1TW

Country: United Kingdom

For the attention of: Janice Alderslade

E-mail: [jalderslade@ddfir.gov.uk](mailto:jalderslade@ddfir.gov.uk)

Telephone: +44 1913755560

**Internet address(es):**

General address of the contracting authority: <https://www.ddfire.gov.uk/>

Address of the buyer profile: <https://uk.eu-supply.com/ctm/Supplier/CompanyInformation/Index/33150>

Electronic access to information: [https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=13510&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=13510&B=BLUELIGHT)

**I.2. Type of the contracting authority**

Regional or local authority

**I.3. Main activity**

Public order and safety

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: North Yorkshire Fire and Rescue Service

Postal address: Headquarters Northallerton Business Park, Thurston Road, North Yorkshire

Town: Northallerton

Postal code: DL6 2ND

Country: United Kingdom

**Section II: Object of the contract**

---

**II.1. Description**

**II.1.1. Title**

The Supply and Management of an Asset Management System.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

Main site or place of performance: Durham.

### **II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)**

#### **II.1.4. Short description of the contract or purchase(s)**

County Durham and Darlington Fire and Rescue Service (CDDFRS) and North Yorkshire Fire and Rescue Service (NYFRS) have broadly similar requirements and are working collaboratively on a joint procurement to deliver an asset management package deployed as 2 separately hosted systems across both services. CDDFRS are hosting the procurement opportunity on behalf of NYFRS.

The Authority is looking to appoint a third party to provide and continuously support an IT solution to electronically track assets; produce and record asset details, maintenance, tests, defects and whole life information for a variety of assets and be accessible to all staff.

Each Service currently maintains data totalling approximately 40 000 records. This includes associated weekly, monthly, quarterly and annual test data. At present, the approximate allocation of this is: CDDFRS 16 000, NYFRS 23 000.

Both Services operate systems of planned preventative maintenance and periodic testing (standard tests) on various assets owned by them.

A range of asset information is recorded utilising various recording systems that can be broadly considered as:

- Microsoft SharePoint system;
- Microsoft Excel, Access and Word documents;
- Paper based documents.

The list above is not exhaustive and there may be other systems which the Services may wish to interface with in the future. Suppliers are required to identify and explain how their Asset Management System (AMS) can interface with other common IT platforms. The AMS specification is to be evaluated as part of the tender process, including information and plans with timescales identified as set out in ITT documentation. The contract opportunity includes a requirement; where appropriate, that during the provision and installation of the Asset Management System that the Tendering organisation works closely with the Authority's IT department and Contractors in delivering this requirement. Acceptance tests will be performed by both CDDFRS and NYFRS.

#### **II.1.5. CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 48000000 Software package and information systems, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72212000 Programming services of application software, 72212720 Bar coding software development services

#### **II.1.6. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **II.2. Total value of the contract/lot**

#### **II.2.1. Total value of the contract/lot**

Value: 115 000 GBP  
excluding VAT

## **Section IV: Procedure**

---

### **IV.1. Type of procedure**

#### **IV.1.1. Type of procedure**

Restricted

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of

1. Quality. Weighting 40
2. Price. Weighting 60

##### **IV.2.2. Information about electronic auction**

An electronic auction has been used: no

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

21677-2

##### **IV.3.2. Previous publication concerning this procedure**

###### **Contract notice**

Notice number in the OJ S: [2015/S 182-330347](#) of 19.9.2015

#### **Section V: Award of contract**

---

Contract No: 1

Lot No: 1

- Lot title: The Supply and Management of an Asset Management System

##### **V.1. Date of conclusion of the contract**

23.2.2016

##### **V.2. Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

##### **V.3. Name and address of the contractor**

Official name: Creative Software Solutions (Europe) Ltd

National registration number: 670349333

Postal address: Building 3, Parkside Court, Greenhough Road

Town: Lichfield

Postal code: WS13 7AU

Country: United Kingdom

E-mail: [dominic.claxton@csseurope.co.uk](mailto:dominic.claxton@csseurope.co.uk)

##### **V.4. Information on value of the contract/lot**

Total value of the procurement:

Value: 115 000 GBP

excluding VAT

If annual or monthly value:

Number of years: 5

##### **V.5. Information about subcontracting**

The contract is likely to be subcontracted: no

## **Section VI: Complementary information**

---

### **VI.1. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **VI.2. Additional information**

### **VI.3. Procedures for review**

#### **VI.3.1. Review body**

#### **VI.3.2. Review procedure**

Precise information on deadline(s) for review procedures: The contracting Authority will incorporate a standstill period at the point information of the award of the Contract is communicated to bidders. That notification will provide full information on the award decision. The standstill period which will be for a minimum of 10 calendar days, provides time for the unsuccessful bidders to EN Standard form 02- Contract notice 12/16 challenge the award decision before the contract's entered into. The Public Regulations 2015 provide the aggrieved parties who have been harmed or at risk of harm by a breach of the rules to take action in the High Court (England, Wales, and Northern Ireland.).

#### **VI.3.3. Service from which information about the review procedure may be obtained**

### **VI.4. Date of dispatch of this notice**

23.3.2016