

102482-2026 - Result

Ireland – Translation services – Multi Language Translation and Interpretation Services
OJ S 30/2026 12/02/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Health Service Executive (HSE)
Email: procurement.helpdesk@hse.ie
Legal type of the buyer: Body governed by public law
Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Multi Language Translation and Interpretation Services
Description: The HSE wishes to invite tenders for the establishment of a Framework Agreement (the Framework) for the provision of Multi Language Translation Services (including Irish language translations) and Interpretation Services (including Irish Sign Language) (the Service). The objective of this procurement is to establish a qualified list of suitable Service Providers to the Framework (the Framework Members), by Lot, for participation in subsequent Mini Competitions. A significant priority will be the expansion of Irish language content across HSE.ie, including translating health advice, services information, and detailed medical guidance to ensure accessibility for Irish-speaking citizens. The Framework will also encompass the translation of dynamic and time-sensitive content, such as social media posts, and video subtitles, ensuring consistent messaging across all platforms. The Framework will assist in facilitating compliance with the HSE's statutory obligations under the Irish Official Languages Act and enable the HSE to meet the diverse language needs of Ireland's increasingly multicultural population.
Procedure identifier: 736a6c37-3c3f-4d08-8a66-b3bf31f5a7f0
Previous notice: 97917e4b-c28a-4209-8df4-b846f9178dbe-01
Type of procedure: Open
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 79530000 Translation services
Additional classification (cpv): 79540000 Interpretation services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)
Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 800 000,00 EUR
Maximum value of the framework agreement: 800 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Lot 1 Multi Language Translation Service including Irish Language

Description: The HSE wishes to invite tenders for the establishment of a Framework Agreement (the Framework) for the provision of Multi Language Translation Services (including Irish language translations) and Interpretation Services (including Irish Sign Language) (the Service). The objective of this procurement is to establish a qualified list of suitable Service Providers to the Framework (the Framework Members), by Lot, for participation in subsequent Mini Competitions. A significant priority will be the expansion of Irish language content across HSE.ie, including translating health advice, services information, and detailed medical guidance to ensure accessibility for Irish-speaking citizens. The Framework will also encompass the translation of dynamic and time-sensitive content, such as social media posts, and video subtitles, ensuring consistent messaging across all platforms. The Framework will assist in facilitating compliance with the HSE's statutory obligations under the Irish Official Languages Act and enable the HSE to meet the diverse language needs of Ireland's increasingly multicultural population.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79530000 Translation services

Additional classification (cpv): 79540000 Interpretation services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 700 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality @100%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation executing the payment: Health Service Executive (HSE)

Organisation signing the contract: Health Service Executive (HSE)

5.1. Lot: LOT-0002

Title: Lot 2 Interpretation Service Including Irish Sign Language

Description: The HSE wishes to invite tenders for the establishment of a Framework Agreement (the Framework) for the provision of Multi Language Translation Services (including Irish language translations) and Interpretation Services (including Irish Sign Language) (the Service). The objective of this procurement is to establish a qualified list of suitable Service Providers to the Framework (the Framework Members), by Lot, for participation in subsequent Mini Competitions. A significant priority will be the expansion of Irish language content across HSE.ie, including translating health advice, services information, and detailed medical guidance to ensure accessibility for Irish-speaking citizens. The Framework will also encompass the translation of dynamic and time-sensitive content, such as social media posts, and video subtitles, ensuring consistent messaging across all platforms. The Framework will assist in facilitating compliance with the HSE's statutory obligations under the Irish Official Languages Act and enable the HSE to meet the diverse language needs of Ireland's increasingly multicultural population.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79530000 Translation services

Additional classification (cpv): 79540000 Interpretation services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 700 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality @ 100%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation executing the payment: Health Service Executive (HSE)

Organisation signing the contract: Health Service Executive (HSE)

5.1. Lot: LOT-0003

Title: Lot 3 Audio Visual

Description: The HSE wishes to invite tenders for the establishment of a Framework Agreement (the Framework) for the provision of Multi Language Translation Services (including Irish language translations) and Interpretation Services (including Irish Sign Language) (the Service). The objective of this procurement is to establish a qualified list of suitable Service Providers to the Framework (the Framework Members), by Lot, for participation in subsequent Mini Competitions. A significant priority will be the expansion of Irish language content across HSE.ie, including translating health advice, services information, and detailed medical guidance to ensure accessibility for Irish-speaking citizens. The Framework will also encompass the translation of dynamic and time-sensitive content, such as social media posts, and video subtitles, ensuring consistent messaging across all platforms. The Framework will assist in facilitating compliance with the HSE's statutory obligations under the Irish Official Languages Act and enable the HSE to meet the diverse language needs of Ireland's increasingly multicultural population.

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79530000 Translation services

Additional classification (cpv): 79540000 Interpretation services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 700 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality @ 100%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

Organisation executing the payment: Health Service Executive (HSE)

Organisation signing the contract: Health Service Executive (HSE)

6. Results

Value of all contracts awarded in this notice: 800 000,00 EUR

Maximum value of the framework agreements in this notice: 800 000,00 EUR

Approximate value of the framework agreements

:

800 000,00

EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 560 000,00 EUR

Re-estimated value of the framework agreement: 560 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: Language Training and Translating Ltd.

Tender:

Tender identifier: LanguageTrainingandTranslatingLtdLot1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: LangaueTrainingandTranslatingLot1

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: Access International EMEA S.R.L.

Tender:

Tender identifier: AccessInternationalEMEASRLLot1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: AccessInternationalEMEASRLLot1

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: Transferendum

Tender:

Tender identifier: TransferendumLot1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: TransferendumLot1

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: TransLinguist OÜ

Tender:

Tender identifier: TranslinguistOULot1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: TranslinguistOULot1

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: TRANSLIT

Tender:

Tender identifier: TranslitLot1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: TranslitLot1

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: The Language Room

Tender:

Tender identifier: TheLanguageRoomLtdLot1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: TheLanguageRoomLot1

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 18

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 120 000,00 EUR

Re-estimated value of the framework agreement: 120 000,00 EUR

6.1.2. Information about winners**Winner:**

Official name: Bridge Interpreting Ltd

Tender:

Tender identifier: BridgeInterpretingLtdLot2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: BridgeInterpretingLot2

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025
Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: TRANSLIT

Tender:

Tender identifier: TranslitLot2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: TanslitLot2

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: Irish Sign Language Interpreting

Tender:

Tender identifier: IrishSignLanguageandInterpretingLot2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: IrishSignLanguageInterpretingLot2

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: Word Perfect Translations Ltd

Tender:

Tender identifier: WordPerfectLot2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: WordPerfectLot2

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: Language Training and Translating Ltd.

Tender:

Tender identifier: LanguageTrainingandTranslatingLtdLot2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: LangaueTrainingandTranslatingLot2

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: translation.ie

Tender:

Tender identifier: Translation.ieLot2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: Translation.ieLot2

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 18

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 120 000,00 EUR

Re-estimated value of the framework agreement: 120 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: TRANSLIT

Tender:

Tender identifier: TranslitLot3

Identifier of lot or group of lots: LOT-0003

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: TranslitLot3

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

Winner:

Official name: Bridge Interpreting Ltd

Tender:

Tender identifier: BridgeInterpretingLot3

Identifier of lot or group of lots: LOT-0003

Value of the tender: 800 000,00 EUR

Subcontracting: Not yet known

Contract information:

Identifier of the contract: BridgeInterpretingLot3

Date on which the winner was chosen: 08/12/2025

Date of the conclusion of the contract: 23/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 410420-2025

Organisation signing the contract: Health Service Executive (HSE)

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 18

8. Organisations

8.1. ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 20059064

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 01 5119698

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

Organisation signing the contract

Organisation executing the payment

8.1. ORG-0002

Official name: TransLinguist OÜ

Size of the economic operator: Micro

Registration number: 16616507

Postal address: Harju maakond, Tallinn, Kristiine linnaosa, Seebi tn 1-1501, 11316

Town: Tallinn

Postcode: 11316

Country subdivision (NUTS): Extra-Regio NUTS 3 (RSZZZ)

Country: Estonia

Email: sales@translinguist.com

Telephone: +1 646 358 4386

Internet address: <https://translinguist.com/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The Language Room

Size of the economic operator: Micro

Registration number: SC303047

Town: Linlithgow

Postcode: EH49 6QT

Country: United Kingdom

Email: stuart.milne@thelanguageroom.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0004

Official name: Transferendum

Size of the economic operator: Micro

Registration number: Company registration number 695147 - Business name registration number 686693

Postal address: 34 Ushers Quay, Unit 3 First Floor

Town: Dublin

Postcode: D08 XA07

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: ronan@transferendum.eu

Telephone: +35319631720

Internet address: www.transferendum.eu

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0005

Official name: Access International EMEA S.R.L.

Size of the economic operator: Micro

Registration number: J40/1769/2022

Postal address: Bd. Decebal nr.12, bl.S7, sc.1, et.5, ap.15, camera nr.1, sector 3

Town: Bucharest

Postcode: 030967

Country subdivision (NUTS): Bucureşti (RO321)

Country: Romania

Email: ellen@access-international.de

Telephone: +49 157 589 17799

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0006

Official name: Language Training and Translating Ltd.

Size of the economic operator: Micro

Registration number: 208531
Town: Clarinbridge
Postcode: H91 K660
Country subdivision (NUTS): West (IE042)
Country: Ireland
Email: tenders@context.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0001, LOT-0002

8.1. ORG-0007

Official name: translation.ie
Size of the economic operator: Micro
Registration number: 340844
Postal address: 46 Upper Mount St
Town: Dublin
Postcode: D02 RX88
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: crystal@translation.ie
Telephone: +353 1 652 0760
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0002

8.1. ORG-0008

Official name: Bridge Interpreting Ltd
Size of the economic operator: Micro
Registration number: 397144
Town: DULIN
Postcode: D07 YT52
Country subdivision (NUTS): Dublin (IE061)
Country: Ireland
Email: office@bridgeinterpreting.ie
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0002, LOT-0003

8.1. ORG-0009

Official name: TRANSLIT
Size of the economic operator: Micro
Registration number: 476857
Postal address: Crescent House (4th floor), Hartstonge Street
Town: Limerick
Postcode: V94 K35Y
Country subdivision (NUTS): Mid-West (IE051)
Country: Ireland
Email: tenders@translit.com
Telephone: +35314595158
Internet address: <https://translit.ie>
Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001, LOT-0002, LOT-0003

8.1. ORG-0010

Official name: Irish Sign Language Interpreting

Size of the economic operator: Micro

Registration number: 578817

Postal address: Drumcong

Town: Carrick-on-Shannon

Postcode: N41 CK76

Country subdivision (NUTS): Border (IE041)

Country: Ireland

Email: bookings@islinterpreting.ie

Telephone: 0719622577

Internet address: www.islinterpreting.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

8.1. ORG-0011

Official name: Word Perfect Translations Ltd

Size of the economic operator: Micro

Registration number: 360609

Postal address: 22 Upper Ormond Quay

Town: Dublin

Postcode: D07YX81

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: translations@wordperfect.ie

Telephone: 0870515919

Internet address: www.wordperfect.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

8.1. ORG-0012

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0013

Official name: European Dynamics S.A.
Registration number: 002024901000
Department: European Dynamics S.A.
Town: Athens
Postcode: 15125
Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)
Country: Greece
Email: eproc-esender@eurodyn.com
Telephone: +30 2108094500
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: adf4d086-3b51-42ed-b20b-34293c49deda - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 11/02/2026 11:56:56 (UTC+00:00) Western European Time, GMT
Languages in which this notice is officially available: English
Notice publication number: 102482-2026
OJ S issue number: 30/2026
Publication date: 12/02/2026