

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:102890-2020:TEXT:EN:HTML>

**United Kingdom-Liverpool: Banking services  
2020/S 043-102890**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

I.1) **Name and addresses**

Official name: The Minister for the Cabinet Office acting through Crown Commercial Service

Postal address: 9th Floor, The Capital Building, Old Hall Street

Town: Liverpool

NUTS code: UK

Postal code: L3 9PP

Country: United Kingdom

E-mail: [supplier@crownccommercial.gov.uk](mailto:supplier@crownccommercial.gov.uk)

Telephone: +44 3454102222

**Internet address(es):**

Main address: <https://www.gov.uk/government/organisations/crown-commercial-service>

I.2) **Information about joint procurement**

The contract is awarded by a central purchasing body

I.4) **Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5) **Main activity**

General public services

**Section II: Object**

II.1) **Scope of the procurement**

II.1.1) **Title:**

Payment Acceptance

Reference number: RM6118

II.1.2) **Main CPV code**

66110000

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

Crown Commercial Service as the authority have established a pan government agreement for the provision of payment acceptance service to be utilised by Central Government Departments and all other UK Public Sector Bodies as identified at VI.3 of this notice.

The framework agreement comprises of the following lots:

Lot 1: Face to Face and CNP Card Acquiring, Gateway and APM Services;

Lot 2: CNP Only Card Acquiring, Gateway and APM Services;

Lot 3: CNP and Face to Face Acquiring Services;

Lot 4: CNP and Face to Face Gateway and APM Services;

Lot 5: Payment Initiation Service Providers;

Lot 7: Payment Consulting Services.

Bidders had the opportunity to bid for all or any combination of the lots.

The full specification is set out in framework schedule 1 (Specification), in the invitation to tender documents attached to the BravoSolution eSourcing suite.

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 450 000 000.00 GBP

II.2) **Description**

II.2.1) **Title:**

Face to Face and CNP Card Acquiring, Gateway and APM Services

Lot No: 1

II.2.2) **Additional CPV code(s)**

66110000

66133000

66170000

66172000

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

UK.

II.2.4) **Description of the procurement:**

A multi-supplier lot across all UK public sector bodies to provide services including as a minimum:

— the provision of merchant card acquiring services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, from the payer, from traditional, new and existing payment cards, to buyers to facilitate face to face and CNP Transactions,

— the provision of merchant card acquiring equipment, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, from the payer, from traditional, new and existing payment cards, to buyers to facilitate cardholder present and cardholder not present transactions,

— the provision of payment gateway services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, including eCommerce online payments, from the payer, from payment cards and from Alternative Payment Methods (APMs), to Buyers, and

— the provision of fraud and risk management core services, standard online and mobile card security services and transactional payment risk management.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

CNP Only Card Acquiring, Gateway and APM Services  
Lot No: 2

II.2.2) **Additional CPV code(s)**

66110000  
66133000  
66170000  
66172000

II.2.3) **Place of performance**

NUTS code: UK  
Main site or place of performance:  
UK.

II.2.4) **Description of the procurement:**

An eCommerce multi-supplier lot across all UK public sector bodies to provide services including as a minimum:  
— the provision of merchant card acquiring services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, from the payer, from traditional, new and existing payment cards, to buyers to facilitate CNP Transactions,  
— the provision of payment gateway services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, for eCommerce online payments, from the payer, from payment cards and from Alternative Payment Methods (APMs), to Buyers, and  
— the provision of fraud and risk management core services, standard online and mobile card security services and transactional payment risk management.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 70  
Price - Weighting: 30

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

CNP and Face to Face Acquiring Services  
Lot No: 3

II.2.2) **Additional CPV code(s)**

66110000  
66133000  
66170000

66172000

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

UK.

II.2.4) **Description of the procurement:**

A multi-supplier lot across all UK public sector bodies to provide services including as a minimum:

— the provision of merchant card acquiring services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, from the payer, from traditional, new and existing payment cards, to buyers to facilitate face to face and CNP Transactions, and

— the provision of fraud and risk management core services, standard online and mobile card security services and transactional payment risk management.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

CNP and Face to Face Gateway and APM Services

Lot No: 4

II.2.2) **Additional CPV code(s)**

66110000

66133000

66170000

66172000

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:

UK.

II.2.4) **Description of the procurement:**

A multi-supplier lot across all UK public sector bodies to provide services including as a minimum:

— the provision of merchant card acquiring equipment, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, from the payer, from traditional, new and existing payment cards, to buyers to facilitate cardholder present and cardholder not present transactions,

— the provision of payment gateway services, to facilitate the receipt, transfer and accounting of incoming domestic and foreign payment streams, including eCommerce online payments, from the payer, from payment cards and from Alternative Payment Methods (APMs), to Buyers, and

— the provision of fraud and risk management core services, standard online and mobile card security services and transactional payment risk management.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 70  
Price - Weighting: 30

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Payment Initiation Service Providers  
Lot No: 5

II.2.2) **Additional CPV code(s)**

66110000  
66133000  
66170000

II.2.3) **Place of performance**

NUTS code: UK  
Main site or place of performance:  
UK.

II.2.4) **Description of the procurement:**

A multi-supplier lot across all UK public sector bodies to provide services including:  
— the provision of a mechanism to enable payers to connect to their own bank account or bank accounts (operated by Account Servicing Payment Service Providers – ASPSPs) to make eCommerce payments to buyers via websites or other digital platforms and other channels.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 70  
Price - Weighting: 30

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Payment Consulting Services  
Lot No: 7

II.2.2) **Additional CPV code(s)**

66170000  
79412000

II.2.3) **Place of performance**

NUTS code: UK

Main site or place of performance:  
UK

II.2.4) **Description of the procurement:**

A multi-supplier lot across all UK public sector bodies to provide services including as a minimum:  
— specialist payment acceptance and payment issuance consultancy services throughout the United Kingdom to contracting authorities to help Central Government (CG) and the Wider Public Sector (WPS) customers define their payment requirements, their scope and intended outcomes. Making it easier to scope their requirements for further competitions in a clear and transparent way.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 60  
Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

An electronic auction has been used

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 198-481245](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

The contracting authority will not award any further contracts based on the above prior information notice

**Section V: Award of contract**

**Lot No:** 1

**Title:**

Face to Face and CNP Card Acquiring, Gateway and APM Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

03/02/2020

V.2.2) **Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Worldpay Ltd

Town: London

NUTS code: UK

Postal code: EC4N 8AF

Country: United Kingdom

E-mail: [Tony.phipps@worldpay.com](mailto:Tony.phipps@worldpay.com)

Telephone: +44 2036646150

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Barclays Bank plc trading ad Barclaycard Payment Solutions

National registration number: 1026167

Postal address: Barclays, 1 Churchill Place

Town: London

NUTS code: UK

Postal code: E14 5HP

Country: United Kingdom

The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: GPUK LLP trading as Global Payments

National registration number: OC337146

Postal address: Granite House, Granite Way

Town: London

NUTS code: UK

Postal code: LE71PL

Country: United Kingdom

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 320 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

**Section V: Award of contract**

**Lot No:** 2

**Title:**

CNP Only Card Acquiring, Gateway and APM Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

03/02/2020

V.2.2) **Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Worldpay Ltd  
National registration number: 03424752  
Postal address: Walbrook Building, 25 Walbrook  
Town: London  
NUTS code: UK  
Postal code: EC4N 8AF  
Country: United Kingdom  
E-mail: [Tony.phipps@worldpay.com](mailto:Tony.phipps@worldpay.com)  
Telephone: +44 2036646150  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Barclays Bank plc trading ad Barclaycard Payment Solutions  
National registration number: 1026167  
Postal address: Barclays, 1 Churchill Place  
Town: London  
NUTS code: UK  
Postal code: E14 5HP  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: GPUK LLP trading as Global Payments  
National registration number: OC337146  
Postal address: Granite House, Granite Way  
Town: Leicester  
NUTS code: UK  
Postal code: LE71PL  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Alternative Payments Ltd T/A Judopay  
National registration number: 07959933  
Postal address: Rise London, 41 Luke Street  
Town: London  
NUTS code: UK  
Postal code: EC2A 4DP  
Country: United Kingdom  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Checkout Ltd  
National registration number: 8037323  
Postal address: 54 Portland Place  
Town: London

NUTS code: UK  
Postal code: W1B 1DY  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Stripe Payments Europe, Ltd  
National registration number: 513174  
Postal address: The One Building, Lower Grand Canal Street  
Town: Dublin 2  
NUTS code: IE  
Country: Ireland  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 25 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

**Section V: Award of contract**

**Lot No:** 3

**Title:**

CNP and Face to Face Acquiring Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

03/02/2020

V.2.2) **Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Worldpay Ltd  
National registration number: 03424752  
Postal address: Walbrook Building, 25 Walbrook  
Town: London  
NUTS code: UK  
Postal code: EC4N 8AF  
Country: United Kingdom  
E-mail: [Tony.phipps@worldpay.com](mailto:Tony.phipps@worldpay.com)  
Telephone: +44 2036646150  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Barclays Bank plc trading ad Barclaycard Payment Solutions  
National registration number: 1026167  
Postal address: Barclays, 1 Churchill Place  
Town: London

NUTS code: UK  
Postal code: E14 5HP  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: GPUK LLP trading as Global Payments  
National registration number: OC337146  
Postal address: Granite House, Granite Way  
Town: Leicester  
NUTS code: UK  
Postal code: LE71PL  
Country: United Kingdom  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 10 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

**Section V: Award of contract**

**Lot No:** 4

**Title:**

CNP and Face to Face Gateway and APM Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

03/02/2020

V.2.2) **Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Worldpay Ltd  
National registration number: 03424752  
Postal address: Walbrook Building, 25 Walbrook  
Town: London  
NUTS code: UK  
Postal code: EC4N 8AF  
Country: United Kingdom  
E-mail: [Tony.phipps@worldpay.com](mailto:Tony.phipps@worldpay.com)  
Telephone: +44 2036646150  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Barclays Bank plc trading ad Barclaycard Payment Solutions  
National registration number: 1026167  
Postal address: Barclays, 1 Churchill Place

Town: London  
NUTS code: UK  
Postal code: E14 5HP  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: GPUK LLP trading as Global Payments  
National registration number: OC337146  
Postal address: Granite House, Granite Way  
Town: Leicester  
NUTS code: UK  
Postal code: LE71PL  
Country: United Kingdom  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 10 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

**Section V: Award of contract**

**Lot No: 5**

**Title:**

Payment Initiation Service Providers

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

03/02/2020

V.2.2) **Information about tenders**

Number of tenders received: 9

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Worldpay Ltd  
National registration number: 03424752  
Postal address: Walbrook Building, 25 Walbrook  
Town: London  
NUTS code: UK  
Postal code: EC4N 8AF  
Country: United Kingdom  
E-mail: [Tony.phipps@worldpay.com](mailto:Tony.phipps@worldpay.com)  
Telephone: +44 2036646150  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: GPUK LLP trading as Global Payments  
National registration number: OC337146

Postal address: Granite House, Granite Way  
Town: Leicester  
NUTS code: UK  
Postal code: LE71PL  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: American Express Payment Services Ltd  
National registration number: 06301718  
Postal address: American Express, Belgrave House, 76 Buckingham Palace Rd  
Town: London  
NUTS code: UK  
Postal code: SW1W 9AX  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Reflow Zone Ltd  
National registration number: 11235853  
Postal address: 86-90 Paul Street  
Town: London  
NUTS code: UK  
Postal code: EC2A 4NE  
Country: United Kingdom  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: Sentenial Limited, trading as Nuapay  
National registration number: 06566456  
Postal address: 1 Primrose St  
Town: London  
NUTS code: UK  
Postal code: EC2A 2EX  
Country: United Kingdom  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: National Westminster Bank plc  
National registration number: 929027  
Postal address: 250 Bishopsgate  
Town: London  
NUTS code: UK  
Postal code: EC2M 4AA  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Token.io Ltd

National registration number: 10143662  
Postal address: 10 John Street  
Town: London  
NUTS code: UK  
Postal code: WC1N 2EB  
Country: United Kingdom  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: TrueLayer Ltd  
National registration number: 10278251  
Postal address: 3rd Floor 1 Hardwick Street  
Town: London  
NUTS code: UK  
Postal code: EC1R 4RB  
Country: United Kingdom  
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 10 000 000.00 GBP

V.2.5) **Information about subcontracting**

The contract is likely to be subcontracted

**Section V: Award of contract**

**Lot No:** 7

**Title:**

Payment Consulting Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

03/02/2020

V.2.2) **Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: yes

V.2.3) **Name and address of the contractor**

Official name: Accenture (UK) Ltd  
National registration number: 4757301  
Postal address: 30 Fenchurch Street  
Town: London  
NUTS code: UK  
Postal code: EC3M 3BD  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: Hyperion Systems Ltd  
National registration number: Tweed House, 12 The Mount,

Postal address: 1955749  
Town: London  
NUTS code: UK  
Postal code: GU2 4HN  
Country: United Kingdom  
The contractor is an SME: yes

V.2.3) **Name and address of the contractor**

Official name: KPMG LLP  
National registration number: OC301540  
Postal address: 15 Canada Square  
Town: London  
NUTS code: UK  
Postal code: E14 5GL  
Country: United Kingdom  
The contractor is an SME: no

V.2.3) **Name and address of the contractor**

Official name: PaySavi Ltd  
National registration number: 11135157  
Postal address: Kemp House, 160 City Road  
Town: London  
NUTS code: UK  
Postal code: EC1V 2NX  
Country: United Kingdom  
The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 5 000 000.00 GBP

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

The value provided in Section II.1.7) is only an estimate. We cannot guarantee to suppliers any business through this commercial agreement. As part of this contract award notice, the following documents can be accessed at —

<https://www.contractsfinder.service.gov.uk/Notice/43116e8e-48d1-4fc3-afb8-7f29be4e4d54>

- 1) Redacted commercial agreement.
- 2) List of successful suppliers.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: The Minister for the Cabinet Office acting through Crown Commercial Service  
Postal address: 9th Floor The Capital Building, Old Hall Street  
Town: Liverpool  
Postal code: L3 9PP  
Country: United Kingdom  
E-mail: [supplier@crowcommercial.gov.uk](mailto:supplier@crowcommercial.gov.uk)  
Telephone: +44 344102222

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

27/02/2020