

Norway-Oslo: Pharmacy services

OJ S 35/2023 17/02/2023

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Sykehusapotekene HF

National registration number: 992281618

Postal address: Biskop Gunnerus`gate 14, 12. etasje

Town: OSLO

NUTS code: NO Norge

Postal code: 0185

Country: Norway

Contact person: Eystein C. Husebye

E-mail: eystein.christopher.husebye@sykehusapotekene.no

Telephone: +47 92657997

Internet address(es):Main address: <https://permalink.mercell.com/196817423.aspx>Address of the buyer profile: <http://www.sykehusapotekene.no/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/196817423.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/196817423.aspx>**I.4. Type of the contracting authority**

National or federal agency/office

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Middleware for patient-specific one-dose

Reference number: 2022 0043

II.1.2. Main CPV code

85149000 Pharmacy services

II.1.3. Type of contract

Services

II.1.4. Short description

Middleware for patient-specific one-dose production will be procured for the Norwegian Hospital Pharmacy Trust [Sykehusapotekene HF]. This will replace the previous software called ATC Host. The middleware will contribute to achieving the goals with a closed medicine loop. This is achieved through automated conversion from the active ingredient to the product and controlled production of patient-labelled one-doses. We refer to a previously announced invitation for a market dialogue through a request for quotation in October 2022. A note was also published here and information on IMDsoft Metavision was distributed. See <https://www.doffin.no/Notice/Details/2022-957650>

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

33600000 Pharmaceutical products, 42921320 Packaging machines, 48180000 Medical software package, 48814500 Casemix system

II.2.3. Place of performance

NUTS code: NO091 Vestfold og Telemark

II.2.4. Description of the procurement

A chosen middleware solution is an important element in meeting the goals for a closed medicine loop and should contribute to quality improvement, efficient use of resources, simplification of work processes, as well as efficient operation and management of the solution in close cooperation with a tenderer. A goal has also been set that the new application /middleware can be used in other hospital pharmacies in the South Eastern Norway Regional Health Trust [Helse Sør-Øst (HSØ)], and that it can also be used with other packing machines than those from Baxter. SAHF would like a system that can be expanded to other health trusts that are owned by HSØ if the need should arise.

The system must fulfil statutory requirements for personal protection and information security. The functionality in the system must be flexible and contribute to making the hospital pharmacies' work processes more efficient. The system must always be in accordance with the current laws and rules, and it must be easy to configure for adjustments in work processes. It is easy to extract registered data, with good structures for data acquisition, so that further processing and analysis can be undertaken.

The middleware will communicate with the basket system that is in use in HSØ. This is IMDsoft Metavision. The doctor prescribes medicines to patients through the basket system on the active ingredient level, not the product level. Furthermore the middleware must be able to communicate with different production machines in order to start production of patient-specific one-doses. These are the two most important integrations. We would like access control through single-sign-on, based on the role the person has. We use basic data connected to medicines from the FEST/SAFEST database, but we can also look are reusing master data here from other sources that already use FEST. We would like stock status updates to be visible in the middleware. We envisage obtaining this directly from the stock management systems (ERP).

A central functionality of the middleware will be converting prescriptions (for the active ingredient) into a commercial product that we can package as patient-labelled single doses/a product that can be dispensed and delivered to the Hospital Pharmacy by post.

A further description of the desired functionality is provided in SSA-K Annex 3 and the requirements in SSA-K Annex 1.

Important considerations that affect the purpose of the procurement (project goal):

The system

- Contribute to fulfilling the goals of the closed medicine loop, provide increased patient safety, meet information security and personal protection requirements, ensure stable operation and access to relevant competence for the maintenance and development of the system.
- Support an improved and more automated work process, as well as contribute to efficiency and quality control of medicine deliveries in the form of one-doses labelled for patients in the hospital. A possible added value of the system would be the possibility to pick and process orders for other commercial or prepared products (not only packaged as single doses) for a complete delivery of the medicines from the hospital pharmacy to the post.
- Makes it possible to track the process before production. Evaluations and approvals must be made by the right person and production must only be commenced by an approved person.
- Is user friendly and has a short response time. Is in Norwegian and supports HSØ's goals for company architecture and architecture principles (see SSA-K Annex 3 and chapter 4 and 5 here)
- Has a pricing and licensing model that ensures incentives for scaling, good hospital economics, efficient operation and management of the system.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/06/2023 End: 01/06/2027

This contract is subject to renewal: yes

Description of renewals:

The duration of the contract will be 4 years. The expected start of the adaptation of the existing system will be immediately after award of the tender, indicatively from June 2023. The contracting authority will have the option to extend the contract for a further 4 years, for a total of maximum 8 years. The contracting authority has a unilateral right throughout the maximum contract period to exercise options and extend the contract

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contracting authority will have the option to extend the contract for a further 4 years, for a total of maximum 8 years. The contracting authority has a unilateral right throughout the maximum contract period to exercise options and extend the contract. The options exercised at any given time are automatically extended on verbatim terms unless the Contracting Authority takes other initiatives. The exercise of each option will have to be approved by SAHF management based on a cost estimate from the tenderer. For a description of the options, please refer to the tender documentation.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Please see Part 1 The tender documentation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Please see Part 1 The tender documentation

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Please see Part 1 The tender documentation

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 23/03/2023 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English, Norwegian, Northern Sami

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 23/06/2023

IV.2.7. Conditions for opening of tenders

Date: 23/03/2023 Local time: 12:00

Place:

Oslo

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo TIngrett

Town: OSLO

Country: Norway

VI.4.2. Body responsible for mediation procedures

Official name: KOKA

Town: BERGEN

Country: Norway

VI.4.4. Service from which information about the review procedure may be obtained

Official name: SYKEHUSAPOTEKENE HF

Postal address: Biskop Gunnerus' gate 14A

Town: OSLO

Postal code: 0185

Country: Norway

E-mail: eysteinch@sykehusapotekene.no

VI.5. Date of dispatch of this notice

14/02/2023