

103755-2026 - Competition

Norway – IT services: consulting, software development, Internet and support – Qualification phase - KI-based work plan generator for Helse Nord

OJ S 31/2026 13/02/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: SYKEHUSINNKJØP HF

Email: post@sykehusinnkjop.no

Legal type of the buyer: Public undertaking

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Qualification phase - KI-based work plan generator for Helse Nord

Description: The contracting authority invites tenderers to a competitive dialogue in the procurement of a KI-based work plan generator for the health companies in Helse Nord RHF.

Procedure identifier: 759851b0-ab41-470b-bc10-40a90e49a71a

Internal identifier: 2025/51485

Type of procedure: Competitive dialogue

Main features of the procedure: The objective of the procurement is to streamline and improve work schedule planning and rota planning, which is currently a complex and resource demanding process that has considerable time for managers and support personnel. The system shall also function as an interaction tool that facilitates dialogue and participation from elected representatives and the protection service, as well as ensure good processes for collecting input and involvement from employees. See the tender documentation for more information on the contracting authority's needs and the competition.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48100000 Industry specific software package

2.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

2.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

2.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

2.1.4. General information

Legal basis:

Directive 2014/24/EU

Anskaffelsesforskriften - Procurement Regulations

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Qualification phase - KI-based work plan generator for Helse Nord

Description: The contracting authority invites tenderers to a competitive dialogue in the procurement of a KI-based work plan generator for the health companies in Helse Nord RHF.

Internal identifier: 2025/51485

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 48000000 Software package and information systems, 48100000 Industry specific software package

5.1.2. Place of performance

Country subdivision (NUTS): Nordland/Nordlândia (NO071)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

5.1.2. Place of performance

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

5.1.3. Estimated duration

Duration: 36 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements Qualification Requirements Tenderers

shall be registered in a company register or a trade register in the country where the tenderer is established. Documentation Requirement Norwegian companies: Establishing Certificate Foreign companies: Documentation that the company is registered in the company register, professional register or a commerce register in the country where the tenderer is established. The criteria will be used to select the candidates to be invited for the second stage of the procedure

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 3

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Address of the procurement documents: <https://permalink.mercell.com/276668761.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/276668761.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Electronic catalogue: Allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 16/03/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Indre og Østre Finnmark tingrett

Information about review deadlines: Ten Days

Organisation providing more information on the review procedures: SYKEHUSINNKJØP HF

8. Organisations

8.1. ORG-0001

Official name: SYKEHUSINNKJØP HF

Registration number: 916879067

Postal address: Postboks 40

Town: VADSØ

Postcode: 9811

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

Contact point: Postmottak Sykehusinnkjøp

Email: post@sykehusinnkjop.no

Telephone: +47 78950700

Internet address: <http://www.sykehusinnkjop.no>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Indre og Østre Finnmark tingrett

Registration number: Indre og Østre Finnmark tingrett

Department: Indre og Østre Finnmark tingrett

Town: VADSØ

Postcode: 9011

Country subdivision (NUTS): Finnmark/Finnmárku/Finmarkku (NO073)

Country: Norway

Contact point: Indre og Østre Finnmark tingrett

Email: indre.og.ostre.finnmark.tingrett@domstol.no

Telephone: 78011700

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 2990756b-067a-4b08-ad00-62435ade3008 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 11/02/2026 14:26:39 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 11/02/2026 14:40:31 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 103755-2026

OJ S issue number: 31/2026

Publication date: 13/02/2026