

104270-2026 - Result

Norway – Accommodation, building and window cleaning services – Cleaning services for the courthouse in Tromsø.

OJ S 31/2026 13/02/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Domstoladministrasjonen

Email: lina.halling@inventura.no

Legal type of the buyer: Public undertaking

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Cleaning services for the courthouse in Tromsø.

Description: The procurement is for a contract for cleaning services for the premises of Hålogaland Court of Appeal and Nord-Troms and Senja District Court for Tinghuset in Tromsø. A contract shall be signed with one tenderer. The contract period is 2 years. The contracting authority shall have the option to extend the contract for a further 2+2 years, a total of 6 years (2+2+2).

Procedure identifier: 8b23aecb-c5fe-483a-97fa-fb1cafc12207

Previous notice: debec4cd-f5c9-498e-9c89-9a4100f7ca06-01

Internal identifier: 25/3710

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: This procurement will be carried out in accordance with the Act from 17 June 2016 no. 73 on public procurements (LOA) and the regulation 12 August 2016 no. 974 on public procurements (FOA). The procurement will be carried out as an open tender contest in accordance with FOA parts I and III. This procedure gives all interested tenderers the possibility to submit tender offers.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911000 Accommodation, building and window cleaning services

Additional classification (cpv): 90000000 Sewage, refuse, cleaning and environmental services , 90900000 Cleaning and sanitation services, 90910000 Cleaning services, 90911100 Accommodation cleaning services, 90911200 Building-cleaning services, 90919000 Office, school and office equipment cleaning services, 90919200 Office cleaning services

2.1.2. Place of performance

Postal address: Fridtjof Nansens plass 17

Town: Tromsø

Postcode: 9008

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Cleaning services shall be carried out at the contracting authority in the contracting authority's premises in Tinghuset in Tromsø.

2.1.3. Value

Estimated value excluding VAT: 5 400 000,00 NOK

2.1.4. General information

Additional information: The tender validity period in the procurement is 13.03.2026.

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Cleaning services for the courthouse in Tromsø.

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Internal identifier: 25/3710

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 90911000 Accommodation, building and window cleaning services
Additional classification (cpv): 90000000 Sewage, refuse, cleaning and environmental services , 90900000 Cleaning and sanitation services, 90910000 Cleaning services, 90911100 Accommodation cleaning services, 90911200 Building-cleaning services, 90919000 Office, school and office equipment cleaning services, 90919200 Office cleaning services

Options:

Description of the options: Option for an extension for a further 2+2 years (total contract length 2+2+2 years).

5.1.2. Place of performance

Postal address: Fridtjof Nansens plass 17

Town: Tromsø

Postcode: 9008

Country subdivision (NUTS): Troms/Romsa/Tromssa (NO072)

Country: Norway

Additional information: Cleaning services shall be carried out at the contracting authority in the contracting authority's premises in Tinghuset in Tromsø.

5.1.3. Estimated duration

Duration: 6 Years

5.1.5. Value

Estimated value excluding VAT: 5 400 000,00 NOK

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: The tender validity period in the procurement is 13.03.2026.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: REQUIREMENT: The price will be evaluated based on the sum of the prices stated in Annex 3 - Price Form - calculated over the entire contract period, including the option years. DOCUMENTATION REQUIREMENT: Completed Part 2 Annex 3 - Price Form. All prices shall be stated in NOK excluding VAT.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Quality

Description: REQUIREMENT: The contracting authority will undertake an overall assessment of the following points: 1. Organisation and implementation ability: The contracting authority will undertake an overall assessment of the tenderer's fulfilment of the contracting authority's cleaning requirements in accordance with VAT. Annex 1, including: • How the tenderer shall ensure and follow-up that the delivery is in accordance with the requirements set in Annex 1 - the Contracting Authority's requirement specifications. • Routines for how the tenderer works with inspections, handling deviations and reporting for this assignment. • Methods, equipment and resources intended to be used for with cleaning. • Temporary staff plans and training. Emphasis will be put on whether the descriptions are concrete and adapted to the project. 2.

Competence and experience The contracting authority will emphasise the responsible work manager's and the offered cleaning personnel's competence and experience. Offered cleaning personnel means one (1) permanent cleaner who shall carry out the work in accordance with the contract. The tenderer can staff the assignment with more than one permanent cleaner, but there is only one permanent cleaner who will be evaluated. DOCUMENTATION REQUIREMENT: The tenderer shall use Annex 2 - the tenderer's solution description to respond to the award criteria. "Quality", as well as Annex 2 Annex 1 - CV template. 1.

Organisation and implementation ability: The description shall be concrete and sufficiently detailed to give the contracting authority a good understanding of the tenderer's approach and ability to. carry out the assignment in accordance with the requirements, including stating evaluation points stated in this award criterion. Tenderers shall, as a part of the response to the first evaluation point, state the number of minimum hours that the responsible work manager shall be obliged to. physical presence at the contracting authority. The responses are stated in the separate table in Annex 2. 2. Competence and experience Tenderers shall submit a completed CV for responsible work manager as well as one (1) qualified and competent cleaner. An account shall be given of the offered resources' relevant experience and competence for execution in accordance with the contract, including education and work experience, as well as any relevant courses/certifications. A minimum of 1, but maximum 3, reference projects shall be specified per specified key resource. The reference project(s) shall be described and documented sufficiently so that the contracting authority can assess the relevance and quality of the delivery, as well as the resource's actual contribution in the project. Documentation of the offered key personnel's competence and experience is given in Annex 2 Annex 1 - CV template. The response to the award criteria "Quality" and "Climate and Environment", with the exception of responses to the minimum hours for the cleaning/work manager's physical presence and completed CV template, shall combined be a total of 4 A4 pages. Tenderers shall use the font Open Sans font size 10. An account beyond 4 pages will not be evaluated.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Climate and environmental considerations

Description: REQUIREMENT: In what way the tenderer shall ensure a delivery with low environmental impact, as well as the tenderer's plan for further reduction of the environmental impact. The following shall be accounted for: • A description of methods for transport in connection with Delivery. • Description of how environmental considerations are taken into account in the company's procurement routines. • How employees are educated in environmentally friendly cleaning and what the tutorial contains. • How the company reports progress and achieved results of implemented environmental measures. Emphasis will be put on whether the descriptions are concrete and project adapted. DOCUMENTATION

REQUIREMENT: Tenderers shall describe how they shall ensure that the delivery has a low environmental impact, and how they will work for further reduction of the impact of the environment, in accordance with listed points. Tenderers shall use Annex 2 - the tenderer's solution description by responding to the award criteria 'Environment'. The response to the award criteria "Quality" and "Climate and Environment", with the exception of responses to the minimum hours for the cleaning/work manager's physical presence and completed CV template, shall combined be a total of 4 A4 pages. Tenderers shall use the font Open Sans font size 10. An account beyond 4 pages will not be evaluated.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Oslo tingrett

Information about review deadlines: In accordance with applicable Norwegian law.

Organisation providing more information on the review procedures: Domstoladministrasjonen

6. Results

Value of all contracts awarded in this notice: 5 400 000,00 NOK

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: 4Service Eir Renhold AS

Tender:

Tender identifier: Renholdstjenester til Tinghuset i Tromsø - 4Service Eir Renhold AS

Identifier of lot or group of lots: LOT-0000

Value of the tender: 5 104 466,50 NOK

Subcontracting: No

Contract information:

6.1.4. Statistical information

Summary of the review requests the buyer received:

Number of complainants: 0

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 3

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 3

8. Organisations

8.1. ORG-0001

Official name: Domstoladministrasjonen

Registration number: 984195796

Postal address: Dronningens gate 2

Town: TRONDHEIM

Postcode: 7011

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Contact point: Lina Halling

Email: lina.halling@inventura.no

Telephone: +47 45500721

Internet address: <https://www.domstol.no>

Buyer profile: <https://eu.eu-supply.com/ctm/company/companyinformation/index/339555>

Roles of this organisation:

Buyer

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Oslo tingrett

Registration number: 926725939

Town: Oslo

Postcode: 0125

Country subdivision (NUTS): Oslo (NO081)

Country: Norway

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: 4Service Eir Renhold AS

Size of the economic operator: Large

Registration number: 917719993

Postal address: Brynsalléen 4

Town: Oslo
Postcode: 0667
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Email: henriette.haugsnest@4service.no
Telephone: +47 02517

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 10dfc474-5619-4c1e-bd92-41740b726b93 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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