

France-Chamonix: IT services: consulting, software development, Internet and support

OJ S 42/2021 02/03/2021

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: GEIE du Tunnel du mont Blanc

Postal address: Plateforme française du tunnel

Town: Chamonix

NUTS code: FRK28 Haute-Savoie

Postal code: 74400

Country: France

E-mail: [Uacquisti@tunnelmb.com](mailto:Uacquisti@tunnelmb.com)

Telephone: +33 450553947

**Internet address(es):**

Main address: <http://www.tunnelmb.net>

Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tunnelmb.achatpublic.com>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://www.achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2021\\_yXaJ4Bg\\_N](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2021_yXaJ4Bg_N)

**I.4. Type of the contracting authority**

Other type: Exploitant d'un tunnel routier

**I.5. Main activity**

Other activity: Exploitant d'un tunnel routier

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Service de maintenance et d'assistance et maintenance évolutive du logiciel Microsoft Dynamics 365

Reference number: AO\_ERP

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

Le présent marché a pour objet les prestations de AMS relativement au logiciel Microsoft Dynamics 365, aptes à assurer le respect de niveaux de service (SLA) spécifiques et le fichage correct du processus de résolution dans le cadre d'un système de fiches de signalement (ticketing).

#### **II.1.5. Estimated total value**

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Place of performance**

NUTS code: FRK28 Haute-Savoie

#### **II.2.4. Description of the procurement**

Le présent marché a pour objet les prestations de AMS relativement au logiciel Microsoft Dynamics 365, aptes à assurer le respect de niveaux de service (SLA) spécifiques et le fichage correct du processus de résolution dans le cadre d'un système de fiches de signalement (ticketing).

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

Le présent marché a une durée de 24 (vingt-quatre) mois, reconductible une fois pour une période de 24 (vingt-quatre) mois, soit une durée maximale de 48 (quarante-huit) mois, à compter de sa notification au titulaire.

#### **II.2.9. Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 5 Objective criteria for choosing the limited number of candidates:

En application de l'article R. 2142-16 du CCP, 5 (cinq) candidats maximum seront admis à proposer une offre. Les candidats ayant les capacités requises seront sélectionnés au terme d'un classement en application du ou des critères suivants:

1. la qualité des références techniques et professionnelles, appréciée à partir des éléments demandés au point 3.1 du règlement de la consultation;
2. la qualité des capacités financières, appréciée à partir des éléments demandés au point 3.1 du règlement de la consultation.

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11.**

## **Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section III: Legal, economic, financial and technical information**

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### **III.1. Conditions for participation**

#### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 29/03/2021 Local time: 12:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

Italian, French

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1.**

**Review body**

Official name: Tribunal de grande instance de Lyon

Postal address: 67 rue Servient

Town: Lyon Cedex 3

Postal code: 69433

Country: France

Internet address: <http://www.justice.gouv.fr>

**VI.5. Date of dispatch of this notice**

25/02/2021