

United Kingdom-Norwich: Industry specific software package

OJ S 62/2014 28/03/2014

Contract notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: The Minister for the Cabinet Office acting through Government Procurement Service

Postal address: Rosebury Court St Andrews Business Park

Town: Norwich

Postal code: NR7 0HS

Country: United Kingdom

E-mail: supplier@ccs.gsi.gov.uk, eEnablement@ccs.gsi.gov.uk

Telephone: +44 3450103503

Internet address(es):

General address of the contracting authority: <http://ccs.cabinetoffice.gov.uk>

Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3. Main activity

Other: Public Procurement

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Section II: Object of the contract

II.1. Description**II.1.1. Title attributed to the contract by the contracting authority**

Local Authority Software Applications.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

Main site or place of performance: Primarily in the UK with some limited requirements overseas.

NUTS code UK United Kingdom

II.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

II.1.4. Information about framework agreement

Framework agreement with several operators

Maximum number Envisaged maximum number of participants to the framework agreement
: 999

Duration of the framework agreement

Duration in years: 4

Estimated total value of purchases for the entire duration of the framework agreement

Estimated value excluding VAT: 300 000 000 GBP

II.1.5. Short description of the contract or purchase(s)

Government Procurement Service is leading the procurement activity in partnership with Pro5, the London ICT Programme and the Local Government Association.

Government Procurement Service as the Contracting Authority is putting in place a Pan Government Collaborative Framework Agreement for use by UK public sector bodies identified at VI.3 (and any future successors to these organisations), which include Central Government Departments and their Arm's Length Bodies and Agencies, Non Departmental Public Bodies, NHS bodies and Local Authorities.

The above Public Sector Bodies have a need for software and related services that enable primarily Local Authorities within the UK to deliver services to their citizens these include:

- a) Revenue and Benefits systems;
- b) Payment Processing & Cash Receipting systems;
- c) Environmental, Planning, Building Control, Trading Standards and Licencing systems;
- d) Libraries systems;
- e) Housing and Property systems;
- f) Social Care systems;
- g) Public Health systems;
- h) Civil Enforcement systems;
- i) Open Government Systems, Interoperability and Integration Services;
- j) Democratic and Citizen Engagement systems;
- k) Other Local Authority business systems including Waste Management, Registrar, Sports, Recreation and GIS.

Under the resultant framework suppliers will be required to provide software and related services, to include design, development, installation and commissioning of systems, ongoing support and maintenance and some related business process services, all in respect of public sector bodies' core line of business functions and these ensuring systems stay up to date with technical and business standards.

A key part of the resultant Framework Agreement will be to further accelerate the development of open systems, data sharing and the interoperability of IT systems in government so that services can be delivered efficiently and respond more flexibly to the needs of citizens and businesses.

Such flexibility may apply within a Lot, for example allowing a different supplier to integrate with your system to provide the User Interface (UI) or workflow and / or may include functionality to enable other systems to connect to your system to enable data sharing and digital service delivery.

It is expected that Suppliers will set out clear plans for sharing developments with Contracting Bodies to accelerate innovation and reduce development costs for their customers.

The scope of this procurement is not intended for the supply of common or commodity software such as office suite or security software or enterprise back office software

applications that are used across the public sector such as ERP systems or CRM. These systems can or will be procured via other existing or proposed arrangements.

Government Procurement Service reserves the right for an electronic auction to be held by Public Sector bodies during further competition among the parties to the Framework Agreement(s).

II.1.6. CPV code(s)

48100000 Industry specific software package, 33195000 Patient-monitoring system, 38221000 Geographic information systems (GIS or equivalent), 48000000 Software package and information systems, 48160000 Library software package, 48211000 Platform interconnectivity software package, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48326000 Mapping software package, 48420000 Facilities management software package and software package suite, 48444100 Billing system, 48980000 Programming languages and tools, 50324100 System maintenance services, 64222000 Teleworking services, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72220000 Systems and technical consultancy services, 72250000 System and support services, 72260000 Software-related services, 72300000 Data services, 72400000 Internet services, 72500000 Computer-related services, 75112000 Administrative services for business operations, 75120000 Administrative services of agencies, 79512000 Call centre, 80533000 Computer-user familiarisation and training services, 90714100 Environmental information systems

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

II.1.9. Information about variants

Variants will be accepted: no

II.2. Scope of the procurement

II.2.1. Total quantity or scope

This procurement is intended for the supply of software and related services that enable primarily Local Government organisations within the UK to deliver services to their citizens, these include:

- a) Revenue and Benefits systems;
- b) Payment Processing & Cash Receipting systems;
- c) Environmental, Planning, Building Control, Trading Standards and Licencing systems;
- d) Libraries systems;
- e) Housing and Property systems;
- f) Social Care systems;
- g) Public Health systems;
- h) Civil Enforcement systems;
- i) Open Government Systems, Interoperability and Integration Services;
- j) Democratic and Citizen Engagement systems;
- k) Other Local Authority business systems including Waste Management, Registrar, Sports, Recreation and GIS.

Suppliers will be required to provide software and related services, to include systems

architecture, development, installation and commissioning of systems, ongoing support and maintenance and some related business process services, all in respect of public sector bodies' core line of business functions.

As indicated in section II.1.5 there is an expectation that supplied systems will be open and support both interconnectivity and sharing of data.

This procurement is not intended for the supply of common commodity software such as office suite or security software or software applications that are common across the public sector such as ERP systems or CRM.

Estimated value excluding VAT: 300 000 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

II.3. Duration of the contract or time limit for completion

Duration in months: 48 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Revenues and Benefits systems

1) Short description

Systems and/or software to enable eligible customers to carry out at least one of the following business areas, completing ALL of the tasks/functions listed under that business area.

To clarify, you must be able to supply at least one of the following business area systems in full.

For example you can supply either Revenues and Benefits or Business Rates or both, or any combination of business areas as long as it is clear your system/software type covers all tasks /functions under those business areas you claim to supply:

Business area: Revenues and Benefits.

Tasks/functions to include all of:

- Council tax calculation and billing;
- Support for self-service enquiries and payments;
- Manage council tax discounts and exemptions;
- Benefit claims processing and payments;
- Revenues and Benefits workflow;
- Integration with EDRM;
- Integration with DWP;
- Integration with VOA;
- Integration with Finance/BACS;

and/or

Business area: Business Rates (NNDR).

Tasks/functions to include all of:

- NNDR calculation and billing;
- Self-service enquiries and payments;
- Manage discounts and exemptions;
- Integration with Finance/BACS;
- Integration with VOA;
- Integration with EDRM.

In the case of Council Tax and Business Rates there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems and that the

Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services , 48000000 Software package and information systems, 64222000 Teleworking services, 75112000 Administrative services for business operations, 72400000 Internet services, 50324100 System maintenance services, 80533000 Computer-user familiarisation and training services, 72250000 System and support services, 72260000 Software-related services, 48300000 Document creation, drawing, imaging, scheduling and productivity software package , 72300000 Data services, 72210000 Programming services of packaged software products, 79512000 Call centre, 48444100 Billing system, 72500000 Computer-related services, 48211000 Platform interconnectivity software package, 72220000 Systems and technical consultancy services, 75120000 Administrative services of agencies, 48980000 Programming languages and tools

3) Quantity or scope

Estimated value excluding VAT:

Range: between 20 000 000 and 50 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 2

Lot title: Payment Processing & Cash Receipting systems

1) Short description

Systems and/or Software to enable eligible customers to complete all of the following tasks /functions;

- Agent-mediated, online and automated payment processing;
- Payment tracking, classification, reporting and reconciliation;
- Interfaces to major UK merchant service platforms;
- Interfaces to customer's Customer Relationship Management, tax and financial accounting systems;
- Complies with Payment Card Industry Data Security Standard (PCI DSS) standards.

In the case of payment processing and cash receipting systems there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems

and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 48444100 Billing system, 72220000 Systems and technical consultancy services, 72400000 Internet services, 72300000 Data services, 64222000 Teleworking services, 72200000 Software programming and consultancy services, 72250000 System and support services, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services, 48211000 Platform interconnectivity software package, 72210000 Programming services of packaged software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000 Administrative services for business operations, 48300000 Document creation, drawing, imaging, scheduling and productivity software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 2 000 000 and 10 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 3

Lot title: Environmental, Planning, Building Control, Trading Standards and Licencing systems

1) Short description

Systems and/or software to enable eligible customers to carry out at least one of the following business areas, completing ALL of the tasks/functions listed under that business area.

To clarify, you must be able to supply at least one of the following business area systems in full.

For example you can supply either Environmental Health or Planning or both, or any combination of business areas as long as it is clear your system/software type covers all tasks /functions under those business areas you claim to supply:

Business area: Environmental Health.

Tasks/functions to include all of:

— Case administration from initial report,

- Hazard assessment and prioritization,
- Officer task management,
- Modular support for:
 - Animal welfare
 - Food safety
 - Noise and pest control
 - Street works

and/or

Business area: Planning

Tasks/functions to include all of:

- Administer all stages of planning application;
- Search and enquiries;
- Application of planning policy;
- Calculate charges and CIL;
- Process appeals;
- Planning enforcement;
- Flood defence;

And/Or

Business area: Building Control.

Tasks/functions to include all of:

- Administer applications and payments;
- Application tracking;
- Manage site inspections;
- Support for dangerous, special and temporary structures and demolition works;

And/Or

Business area: Local Land Charges.

Tasks/functions to include all of:

- Land charges register management;
- Searches;

And/Or

Business area: Trading Standards.

Tasks/functions to include all of:

- Database of Traders and past track record/behaviours;
- Manage and programme inspections / staff;
- Risk Assessment;
- Generation of forms/outputs required by statute;

And/Or

Business area: Licencing.

Tasks/functions to include all of:

- Licence administration and enforcement systems for:
 - Personal Alcohol Licences;
 - Premises Licences;
 - Club Premises Certificates;
 - Temporary Event Notices;
 - Hackney Carriage and Private Hire vehicles and drivers;
 - Other licences.

In the case of Environmental, Planning, Building Control, Trading Standards and Licencing systems there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 48444100 Billing system, 72220000 Systems and technical consultancy services, 72400000 Internet services, 38221000 Geographic information systems (GIS or equivalent), 72300000 Data services, 64222000 Teleworking services, 72200000 Software programming and consultancy services, 72250000 System and support services, 90714100 Environmental information systems, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services, 48211000 Platform interconnectivity software package, 72210000 Programming services of packaged software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000 Administrative services for business operations, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48326000 Mapping software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 10 000 000 and 40 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 4

Lot title: Libraries systems

1) Short description

Systems and/or Software to enable eligible customers to complete all of the following tasks /functions:

- Catalogue search;
- Self-service reservation and renewal;
- Kiosk support;
- Procurement / acquisition;
- Digital library provision;
- Membership management;
- Records archiving.

In the case of libraries systems there is an expectation that supplied systems are open and

capable of sharing and interoperating with other IT systems and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48160000 Library software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 48444100 Billing system, 72220000 Systems and technical consultancy services, 72400000 Internet services, 48100000 Industry specific software package, 72300000 Data services, 64222000 Teleworking services, 72200000 Software programming and consultancy services, 72250000 System and support services, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services, 48211000 Platform interconnectivity software package, 72210000 Programming services of packaged software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000 Administrative services for business operations, 48300000 Document creation, drawing, imaging, scheduling and productivity software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 10 000 000 and 40 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 5

Lot title: Housing & Property systems

1) Short description

Systems and/or software to enable eligible customers to carry out at least one of the following business areas, completing ALL of the tasks/functions listed under that business area.

To clarify, you must be able to supply at least one of the following business area systems in full.

For example you can supply either Property Management or Housing Repairs or both, or any combination of business areas as long as it is clear your system/software type covers all tasks /functions under those business areas you claim to supply:

Business area: Property or Housing Management.

Tasks/functions to include all of:

— Application and waiting list with status enquiry;

- Property or housing stock management;
- Tenancy management;
- Rent accounting and default management;

And/or

Business area: Property or Housing Repairs.

Tasks/functions to include all of:

- Self-service and agent-mediated case initiation;
- Online incident tracking; procurement and commissioning;
- Time and materials planning, job allocation and work recording;

And/or

Business area: E-Marketplaces for materials or services relating to maintenance.

Tasks/functions to include all of:

- Catalogues for a range of services;
- Materials;
- Labour costs;
- Planned maintenance programmes;
- Reporting tools;
- Integration with Finance/BACS.

In the case of Housing and Property systems there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 48444100 Billing system, 72220000 Systems and technical consultancy services, 72400000 Internet services, 72300000 Data services, 64222000 Teleworking services, 48420000 Facilities management software package and software package suite, 72200000 Software programming and consultancy services, 72250000 System and support services, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services, 48211000 Platform interconnectivity software package, 72210000 Programming services of packaged software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000 Administrative services for business operations, 48300000 Document creation, drawing, imaging, scheduling and productivity software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 10 000 000 and 40 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 6

Lot title: Social Care systems

1) Short description

Systems and/ or software to enable eligible customers to carry out at least one of the following business areas, completing ALL of the tasks/functions listed under that business area.

To clarify, you must be able to supply at least one of the following business area systems in full.

For example you can supply either a case management system or e-marketplace or both, or any combination of business areas as long as it is clear your system/software type covers all tasks/functions under those business areas you claim to supply:

Business area: Social care case management (Adult or children's);

Tasks/functions to include all of:

- Case management;
- Client services;
- Workforce planning and prioritization;
- Care commissioning;

And/or

Business area: Social Care Finance.

Tasks/functions to include all of:

- Personal budget management;
- Spend analysis;
- Financial assessment;
- Contract management;

And/Or

Business area: Social Care e-Marketplaces.

Tasks/functions to include all of:

- Catalogues for a range of services;
- Home care;
- Holistic therapeutic days out;
- Residential home places;
- Assistive equipment;
- Reporting tools;
- Integration with Finance/BACS.

In the case of social care systems there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 72220000 Systems and technical consultancy services, 72400000 Internet services, 72300000 Data services, 64222000 Teleworking services, 72200000 Software programming

and consultancy services, 72250000 System and support services, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services, 48211000 Platform interconnectivity software package, 72210000 Programming services of packaged software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000 Administrative services for business operations , 48300000 Document creation, drawing, imaging, scheduling and productivity software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 20 000 000 and 50 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 7

Lot title: Public Health systems

1) Short description

Systems and/or software to enable eligible customers to complete all of the following tasks /functions:

- Public Health Planning and Improvement;
- Public Health Protection;
- Public Health reporting and commissioning systems.

In the case of public health systems there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 72220000 Systems and technical consultancy services, 72400000 Internet services, 38221000 Geographic information systems (GIS or equivalent), 72300000 Data services, 64222000 Teleworking services, 72200000 Software programming and consultancy services, 72250000 System and support services, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services , 48211000 Platform interconnectivity software package, 33195000 Patient-monitoring system,

72210000 Programming services of packaged software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000 Administrative services for business operations, 48300000 Document creation, drawing, imaging, scheduling and productivity software package , 48326000 Mapping software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 1 000 000 and 20 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 8

Lot title: Civil Enforcement systems

1) Short description

Systems and/or software to enable eligible customers to complete all of the following tasks /functions:

- Application for parking permits;
- Administration of penalty notices;
- Challenges and appeals;
- Collection of payments and collections.

In the case of civil enforcement systems there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 48444100 Billing system, 72220000 Systems and technical consultancy services, 72400000 Internet services, 72300000 Data services, 64222000 Teleworking services, 72200000 Software programming and consultancy services, 72250000 System and support services, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services, 48211000 Platform interconnectivity software package, 72210000 Programming services of packaged software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000

Administrative services for business operations, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48326000 Mapping software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 5 000 000 and 20 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

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Lot No: 9

Lot title: Open Government Systems, Interoperability and Integration Services

1) Short description

Systems and services to create and improve openness, interoperability and data sharing between systems, citizens and staff and improve the experiences of system users and reduce costs of transactions/interactions.

This includes systems and services aimed at providing the necessary capability to enable and /or build new solutions and / or added value solutions based upon the services provided by the different Line Of Business systems provided through Lots 1 to 8, 10 and 11.

Suppliers should be able to provide services, platforms and capabilities to allow sharing of information based on open standards;

These could be:

- Interfaces;
- Brokered/managed workflow;
- Single front end;
- Commodity online services;
- Automated services across systems;
- Master Data Management;
- Mobile enablement of existing applications;
- Information search across structured and unstructured data sources;
- Identity Management.

2) CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72220000 Systems and technical consultancy services, 72400000 Internet services, 72260000 Software-related services, 79512000 Call centre, 80533000 Computer-user familiarisation and training services, 72200000 Software programming and consultancy services, 50324100 System

maintenance services, 48000000 Software package and information systems, 72250000 System and support services, 64222000 Teleworking services, 48211000 Platform interconnectivity software package, 48100000 Industry specific software package, 72500000 Computer-related services, 48980000 Programming languages and tools, 72210000 Programming services of packaged software products, 72000000 IT services: consulting, software development, Internet and support, 72300000 Data services

3) Quantity or scope

Estimated value excluding VAT:

Range: between 5 000 000 and 20 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise.

It is envisaged that the Framework Agreements will be awarded to a maximum of 30 suppliers. Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 10

Lot title: Democratic and Citizen Engagement systems

1) Short description

Systems and/or software to enable eligible customers to carry out at least one of the following business areas, completing all of the tasks/functions listed under that business area. To clarify, you must be able to supply at least one of the following business area systems in full.

For example you can supply either a Elections management system or Committee Paper System or both, or any combination of business areas as long as it is clear your system /software type covers all tasks/functions under those business areas you claim to supply:

Business area: Electoral Management — Systems/software that can complete all the following tasks/functions.

Tasks/functions to include all of:

- Voter registration and validation;
- Election management;
- Proxy voting;
- Postal voting administration;
- Moving constituencies;

And/or;

Business area: Citizen information provision and consultation — systems/software that can complete ANY the following tasks/functions

Tasks/functions to include any of:

- Committee Paper Systems;
- Citizen consultation or survey systems;

— Social media management and monitoring tools.

In the case of democratic systems there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 72220000 Systems and technical consultancy services, 72400000 Internet services, 72300000 Data services, 64222000 Teleworking services, 72200000 Software programming and consultancy services, 72250000 System and support services, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services, 48211000 Platform interconnectivity software package, 72210000 Programming services of packaged software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000 Administrative services for business operations , 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48326000 Mapping software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 5 000 000 and 20 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 999 suppliers.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Lot No: 11

Lot title: Other Local Authority business systems

1) Short description

Systems and/ or Software to enable eligible customers to complete the following tasks /functions for at least one of the following business areas;

Systems and or software to enable eligible customers to carry out at least one of the following business areas, completing all of the tasks/functions listed under that business area. To clarify, you must be able to supply at least one of the following business area systems in full.

For example you can supply either a case waste management system or e-marketplacemuseum collections management system or both, or any combination of business areas as long as it is clear your system/software type covers all tasks/functions under those

business areas you claim to supply:

Business area: Waste Management Systems that can complete all the following tasks /functions:

- Domestic and Trade Waste collection planning and scheduling;
- Special collection booking and planning;
- Street Cleansing scheduling;
- Waste dataflow management including collection of data from weighbridges and posting directly to DEFRA;
- Cesspool management and collections;
- Minerals and waste planning and management;

And/or;

Business area: Museums systems that can complete any the following tasks/functions:

- Collection management systems;
- Booking and ticketing systems;

And/or;

Business area: Sports and Recreation systems that can complete ANY the following tasks /functions:

- Asset Management Systems;
- Parks and Countryside Management;
- Facilities booking systems;
- Ticketing systems;

And/or;

Business area: Registrar systems that can complete ALL the following tasks/functions.

Tasks/functions to include all of:

- Manage appointments for Birth, Marriage and Death registration.
- Staff / event allocation and management.

And/or

Business area: Burial and Crematorium systems

Tasks/functions to include:

- Cemetery or crematoria administration/ management

And/or

Business area: GIS.

Tasks/functions to include all of:

- Geospatial Systems;
- Meet Open Geospatial Consortium Standards;
- Services relating to INSPIRE compliance.

In the case of other Local Authority systems there is an expectation that supplied systems are open and capable of sharing and interoperating with other IT systems and that the Suppliers will work with other Suppliers to deliver services to Contracting Bodies and their citizens.

2) CPV code(s)

48100000 Industry specific software package, 80533000 Computer-user familiarisation and training services, 72000000 IT services: consulting, software development, Internet and support, 48444100 Billing system, 72220000 Systems and technical consultancy services, 72400000 Internet services, 38221000 Geographic information systems (GIS or equivalent), 72300000 Data services, 64222000 Teleworking services, 72200000 Software programming and consultancy services, 72250000 System and support services, 90714100 Environmental information systems, 72500000 Computer-related services, 79512000 Call centre, 48980000 Programming languages and tools, 50324100 System maintenance services, 48211000 Platform interconnectivity software package, 72210000 Programming services of packaged

software products, 75120000 Administrative services of agencies, 48000000 Software package and information systems, 72260000 Software-related services, 75112000 Administrative services for business operations, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48326000 Mapping software package

3) Quantity or scope

Estimated value excluding VAT:

Range: between 5 000 000 and 20 000 000 GBP

4) Indication about different time frame or duration

Duration in months: 48 (from the award of the contract)

5) Additional information about lots

The Framework Agreements will be awarded for a term of 2 years with the option to extend for 2 further terms each of up to 12 months duration, to be exercised at the discretion of the Contracting Authority.

The Contracting Authority intends to use an e-Sourcing Suite in this procurement exercise. It is envisaged that the Framework Agreements will be awarded to a maximum of 30 suppliers. Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish all procurement documentation and the text of the Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority.

The terms of the proposed Framework Agreement will also permit a public sector body, awarding a call-off contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the public sector body.

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

Potential Providers will be advised if this is necessary during the procurement. Parent company and/or other guarantees of performance and financial liability may be required by Government Procurement Service or proposed by Potential Providers if considered appropriate.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

No special legal form is required but if a contract is awarded to a consortium, the Contracting Authority may require the consortium to form a legal entity before entering into the Framework Agreement.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Candidates will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an Invitation to Tender ("ITT").

This procurement will be managed electronically via the Government Procurement Service's e-Sourcing Suite. To participate in this procurement, participants must first be registered on the e-Sourcing Suite.

If you have not yet registered on the eSourcing Suite, this can be done online at <https://gpsesourcing.cabinetoffice.gov.uk> by following the link 'Register for GPS eSourcing'. Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so. Full instructions for registration and use of the system can be found at

<http://gps.cabinetoffice.gov.uk/i-am-supplier/respond-tender>

Once you have registered on the eSourcing Suite, a registered user can express an interest for a specific procurement. This is done by emailing ExpressionOfInterest@gps.gsi.gov.uk. Your email must clearly state: the name and reference for the procurement you wish to register for; the name of the registered supplier; and the name and contact details for the registered individual sending the email. Government Procurement Service will process the email and then enable the supplier to access the procurement online via the e-Sourcing Suite. The registered user will receive a notification email to alert them once this has been done. As a user of the e-Sourcing Suite you will have access to Emptoris email messaging service which facilitates all messages sent to you and from you in relation to any specific RFX event. Please note it is your responsibility to access these emails on a regular basis to ensure you have sight of all relevant information.

For technical assistance on use of the e-Sourcing Suite please contact Crown Commercial Service Helpdesk: email: eEnablement@ccs.gsi.gov.uk

Responses must be published by the date in IV.3.4.

III.2.2. Economic and financial ability

List and brief description of conditions: Candidates will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an ITT.

The ITT can be accessed at: <https://gpsesourcing.cabinetoffice.gov.uk> using the instructions detailed in III.2.1.

The Contracting Authority may take into account any of the following information:

- a) a credit reference agency report (currently Experian);
- b) a statement of Potential Provider's turnover profit and loss account and cash flow for the most recent year of trading;
- c) a statement of the Potential Provider's cash flow forecast for the current year and a bank letter outlining the current cash and credit position; and/or
- d) an alternative means of demonstrating financial status if trading for less than a year.

III.2.3. Technical and professional ability

List and brief description of conditions:

Candidates will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an ITT.

The ITT can be accessed at: <https://gpsesourcing.cabinetoffice.gov.uk> using the instructions detailed in III.2.1

The Contracting Authority may have regard to any of the following means in its assessment:

- (a) a list of the principal deliveries effected or the main services provided in the past three years, with the sums, dates and recipients, whether public or private, involved. Evidence of delivery and services provided shall be given: - where the recipient was a contracting authority, in the form of certificates issued or countersigned by the competent authority, - where the recipient was a private purchaser, by the purchaser's certification or, failing this, simply by a declaration by the economic operator;
- (b) an indication of the technicians or technical bodies involved, whether or not belonging directly to the economic operator's undertaking, especially those responsible for quality control and, in the case of public works contracts, those upon whom the contractor can call in order to carry out the work;
- (c) a description of the technical facilities and measures used by the supplier or service provider for ensuring quality and the undertaking's study and research facilities;
- (d) an indication of the proportion of the contract which the services provider intends possibly to subcontract.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Open

IV.1.2. Information about the limits on the number of candidates to be invited

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

RM1059

IV.3.2. Previous publication concerning this procedure

Prior information notice

of 30.7.2013

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

13.5.2014 - 11:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

Duration in days: 120 (from the date stated for receipt of tender)

IV.3.8. Conditions for opening of tenders

Date: 13.5.2014 - 11:00

Place:

Electronically, via web-based portal.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

It is intended that the initial term of this Framework Agreement will be a period of 2 years (24 months) with the Contracting Authority reserving the right to extend the framework agreement for two further consecutive periods of up to 12 months each from the date of expiry of the initial 2 year and subsequently from the date of the first extension period.

Potential suppliers should note that, in accordance with the UK Government's policies on transparency, the Contracting Authority intends to publish the Invitation to Tender (ITT) document and the text of any Framework Agreement awarded, subject to possible redactions at the discretion of the Contracting Authority. The terms of the proposed Framework Agreement will also permit a public sector contracting authority, awarding a contract under this Framework Agreement, to publish the text of that contract, subject to possible redactions at the discretion of the Contracting Authority. Further information on transparency can be found at:

<http://gps.cabinetoffice.gov.uk/about-government-procurement-service/transparency-and-accountability/transparency-procurement>

The Contracting Authority expressly reserves the right (i) not to award any contract as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the Contracting Authority be liable for any costs incurred by the candidates. If the Contracting Authority decides to enter into a Framework Agreement with the successful supplier, this does not mean that there is any guarantee of subsequent contracts

being awarded. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of potential suppliers. Any orders placed under this Framework Agreement will form a separate contract under the scope of this Framework Agreement between the supplier and the specific requesting other contracting body. The Contracting Authority and other contracting bodies utilising the Framework reserve the right to use any electronic portal during the life of the Framework Agreement.

The value provided in Section II.1.4 is only an estimate. We cannot guarantee to suppliers any business through this Framework Agreement.

The Contracting Authority wishes to establish a Framework Agreement for use by the following UK public sector bodies (and any future successors to these organisations):

Local Authorities

<http://openlylocal.com/councils/all>

www.ubico.co.uk (Agent acting on behalf of Cheltenham Borough Council)

National Parks Authorities

<http://www.nationalparks.gov.uk/>

Educational Establishments in England and Wales, maintained by the Department for Education including Schools, Universities and Colleges but not Independent Schools

<http://www.education.gov.uk/edubase/home.xhtml>

Police Forces in the United Kingdom

http://www.police.uk/?view=force_sites

Fire and Rescue Services in the United Kingdom

<http://www.fireservice.co.uk/information/ukfrs>

<http://dontgivefireahome.org/contacts>

NHS Bodies England

<http://www.nhs.uk/ServiceDirectories/Pages/AcuteTrustListing.aspx>

<http://www.nhs.uk/servicedirectories/Pages/PrimaryCareTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/MentalHealthTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/CareTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/AmbulanceTrustListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/StrategicHealthAuthorityListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/SpecialHealthAuthorityListing.aspx>

<http://www.nhs.uk/ServiceDirectories/Pages/OtherListing.aspx>

Hospices in the UK

<http://www.helpthehospices.org.uk/about-hospice-care/find-a-hospice/uk-hospice-and-palliative-care-services/>

Registered Social Landlords (Housing Associations)

Third Sector and Charities in the United Kingdom

<http://www.charity-commission.gov.uk/>

<http://www.oscr.org.uk/>

<http://www.charitycommissionni.org.uk/>

Central Government Departments, Local Government and Public Corporations that can be accessed at the Public Sector Classification Guide

<http://www.ons.gov.uk/ons/publications/re-reference-tables.html?edition=tcm%3A77-322090>

Citizens Advice in the United Kingdom

<http://www.citizensadvice.org.uk/index/getadvice.htm>

www.cas.org.uk

<http://www.citizensadvice.co.uk/>

NDPBs

<http://www.civilservice.gov.uk/recruitment/departments-and-accredited-ndpbs/a-f>

<http://www.civilservice.gov.uk/recruitment/departments-and-accredited-ndpbs/g-l>

<http://www.civilservice.gov.uk/recruitment/departments-and-accredited-ndpbs/m-r>

<http://www.civilservice.gov.uk/recruitment/departments-and-accredited-ndpbs/s-z>

Scottish Public Bodies

The Framework Agreement will be available for use by any Scottish Public Sector Body: the Authority; Scottish Non-Departmental Public Bodies; offices in the Scottish Administration which are not ministerial offices; cross-border public authorities within the meaning of section 88(5) of the Scotland Act 1998; the Scotland Office; the Scottish Parliamentary Corporate Body; councils constituted under section 2 of the Local Government etc. (Scotland) Act 1994 (except where they are acting in their capacity as educational authority); Scottish joint fire boards or joint fire and rescue boards; Scottish joint police boards or any successor National Police or Fire Authority; Scottish National Park authorities, bodies registered as social landlords under the Housing (Scotland) Act 2001, Scottish health boards or special health boards, Student Loans Company Limited, Northern Lighthouse Board, further or higher education institutions being fundable bodies within the meaning of section 6 of the Further and Higher Education (Scotland) Act 2005 any public body established by or under the Scotland Act 1998 or any Act of the Scottish Parliament, any association of or formed by one or more of the foregoing, bodies financed wholly or mainly by one or more of the foregoing, bodies subject to management supervision by one or more of the foregoing and bodies more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, being appointed by one or more of the foregoing.

Scottish Government

<http://www.scotland.gov.uk/Home>

Scottish Parliament

<http://www.scottish.parliament.uk/abouttheparliament/27110.aspx>

Scottish Local Authorities

<http://www.scotland.gov.uk/About/Government/councils>

<http://www.scotland-excel.org.uk/home/AboutUs/OurMembers/AssociateMembers.aspx>

Scottish Agencies, NDPBs

<http://www.scotland.gov.uk/Topics/Government/public-bodies/about/Bodies>

Scottish NHS Bodies

<http://www.scotland.gov.uk/Topics/Health/NHS-Workforce/NHS-Boards>

Scottish Further and Higher Education Bodies

www.apuc-scot.ac.uk http://www.sfc.ac.uk/about_the_council/council_funded_institutions

[/WhoWeFundUniversities.aspx](http://www.sfc.ac.uk/about_the_council/council_funded_institutions/WhoWeFundUniversities.aspx) [http://www.sfc.ac.uk/about_the_council](http://www.sfc.ac.uk/about_the_council/council_funded_institutions/WhoWeFundColleges.aspx)

[/council_funded_institutions/WhoWeFundColleges.aspx](http://www.sfc.ac.uk/about_the_council/council_funded_institutions/WhoWeFundColleges.aspx)

Scottish Police

<http://www.scottish.police.uk/>

Scottish Housing Associations

http://www.sfha.co.uk/component/option,com_membersdir/Itemid,149/view,membersdir/

The Scotland Office

<http://www.scotlandoffice.gov.uk/scotlandoffice/33.30.html>

Registered Social Landlords (Housing Associations) - Scotland [http://www.esystems.](http://www.esystems.scottishhousingregulator.gov.uk/register/reg_pub_dsp.search)

[scottishhousingregulator.gov.uk/register/reg_pub_dsp.search](http://www.esystems.scottishhousingregulator.gov.uk/register/reg_pub_dsp.search)

Scottish Schools

Primary Schools

[http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isprimaryschool&bSubmit=1&Su)

[schoolsearchstring=&addresssearchstring=&authority=&strTypes=isprimaryschool&bSubmit=1&Su](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isprimaryschool&bSubmit=1&Su)

Secondary Schools

[http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=issecondaryschool&bSubmit=1&Su)

[schoolsearchstring=&addresssearchstring=&authority=&strTypes=issecondaryschool&bSubmit=1&Su](http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=issecondaryschool&bSubmit=1&Su)

Special Schools

<http://www.ltscotland.org.uk/scottishschoolsonline/index.asp?schoolsearchstring=&addresssearchstring=&authority=&strTypes=isspecial&bSubmit=1&Submit=5>

Welsh Public Bodies

National Assembly for Wales, Welsh Assembly Government and Welsh Local Authorities, and all bodies covered by:

www.buy4wales.co.uk/UsefulResources/contractsframeworks/organisationlist/poaplist.html?cat=14318

<http://www.assemblywales.org/abthome/abt-links.htm>

<http://new.wales.gov.uk/about/civilservice/directorates/?lang=en>

Schools

<http://wales.gov.uk/topics/statistics/about/reference/schooladdress>

Universities

http://www.wales.com/en/content/cms/english/study/wales_universities/wales_universities.aspx

FE Colleges

http://www.collegeswales.ac.uk/en-GB/wales_colleges-42.aspx

Welsh Government Sponsored Bodies

<http://wales.gov.uk/about/recruitment/ouroportunities/publicapps/pubb>

NHS Wales

<http://www.wales.nhs.uk/ourservices/directory>

<https://www.buy4wales.co.uk/UsefulResources/contractsframeworks/organisationlist/poaplist.html?cat=14318>

Housing Associations – registered Social Landlords Wales

<http://www.wao.gov.uk/reportsandpublications/housingassociations.asp>

Social Care Wales

<http://www.wlga.gov.uk/authorities>

NI Public Bodies

Northern Ireland Government Departments

<http://www.northernireland.gov.uk/gov.htm>

Northern Ireland Public Sector Bodies and Local Authorities

<http://www.northernireland.gov.uk/az2.htm>

Schools in Northern Ireland

http://www.deni.gov.uk/index/facts-and-figures-new/education-statistics/32_statistics_and_research-numbersofschoolsandpupils_pg/32_statistics_and_research-schoolleveldata_pg/statistics_and_research-school_enrolment_1112.htm

Universities in Northern Ireland

<http://www.deni.gov.uk/links.htm>

Health and Social care in Northern Ireland

<http://www.hscni.net/index.php?link=hospitals>

<http://www.hscni.net/index.php?link=boards>

<http://www.hscni.net/index.php?link=agencies>

<http://www.hscni.net/index.php?link=councils>

Northern Ireland Housing Associations

<http://www.nidirect.gov.uk/index/contacts/contacts-az.htm/housing-associations-contact>

Police Service of Northern Ireland

<http://www.psni.police.uk/index.htm>

The National Citizen Service (NCS)

<https://www.ncsyas.co.uk/contact>

Any corporation established, or a group of individuals appointed to act together, for the specific purpose of meeting needs in the general interest, not having an industrial or commercial character, and

(i) financed wholly or mainly by another contracting authority listed above in this section VI.3 of this notice;

(ii) subject to management supervision by another contracting authority listed above in this section VI.3 of this notice; or

(iii) more than half of the board of directors or members of which, or, in the case of a group of individuals, more than half of those individuals, are appointed by another contracting authority listed above in this section VI.3 of this notice

(iv) an association of or formed by one or more of the Contracting Authorities listed above in this section VI.3 of this notice

VI.4. Procedures for review

VI.4.1. Review body

Official name: Government Procurement Service

Postal address: 9th Floor The Capital Old Hall Street

Town: Liverpool

Postal code: L3 9PP

Country: United Kingdom

E-mail: supplier@ccs.gsi.gov.uk

Telephone: +44 3450103503

Internet address: <http://ccs.cabinetoffice.gov.uk>

Body responsible for mediation procedures

Official name: Centre for Effective Dispute Resolutions

Postal address: International Dispute Resolution Centre 70 Fleet Street

Town: London

Postal code: EC4Y 1EU

Country: United Kingdom

E-mail: info@cedr.com

Telephone: +44 2075366000

Internet address: <http://www.cedr.com>

VI.4.2. Review procedure

Precise information on deadline(s) for review procedures: The Contracting Authority will incorporate a minimum 10 calendar day standstill period at the point information on the award of the Framework Agreement is communicated to tenderers. Applicants who are unsuccessful shall be informed by the Contracting Authority as soon as possible after the decision has been made as to the reasons why the tenderer was unsuccessful. If an appeal regarding the award of the Framework Agreement has not been successfully resolved, the Public Contracts Regulations 2006 (SI 2006 No. 5) provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take legal action. Any such action must be brought within the applicable limitation period. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the authority to amend any document and may award damages. If the contract has been entered into the Court may, depending on the circumstances, award damages, make a declaration of ineffectiveness, order the Contracting Authority to pay a fine, and/or order that the duration of the Framework Agreement be shortened. The purpose of the standstill period referred to above is to allow the parties to apply to the Courts to set aside the award decision before the contract is entered into.

VI.4.3. Service from which information about the review procedure may be obtained

Official name: Government Procurement Service

Postal address: 9th Floor The Capital Old Hall Street

Town: Liverpool

Postal code: L3 9PP

Country: United Kingdom

E-mail: supplier@ccs.gsi.gov.uk

Telephone: +44 3450103503

Internet address: <http://ccs.cabinetoffice.gov.uk>

VI.5. Date of dispatch of this notice

26.3.2014