

105576-2026 - Competition

**Netherlands – IT services: consulting, software development, Internet and support –
Strategische SAP Partner(s)
OJ S 31/2026 13/02/2026
Contract or concession notice – standard regime - Change notice
Services**

1. Buyer

1.1. Buyer

Official name: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

Email: arjan.verhoeven@tno.nl

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Strategische SAP Partner(s)

Description: De te sluiten Overeenkomst strategische SAP partner voorziet in de levering van diensten, als zodanig nader gespecificeerd in de gunningsleidraad, die zal worden verstrekt aan de geselecteerde Inschrijvers. Door middel van de procedure is TNO voornemens om op basis van de Selectieleidraad partijen te selecteren binnen een perceel indeling: Perceel 1: HR processen. Perceel 2: Procurement processen. Perceel 3: Finance processen en regie functie SAP/geheel. De opdracht voor alle percelen omvat op hoofdlijnen: - Van een techniek gedreven single-vendor naar een op basis van bedrijfsprocessen functioneel gedreven leverancierslandschap. - De regie vanuit een Agile / Scrum (DevOps) aanpak inrichten per perceel - Per perceel (HR, Procurement en Finance) een specialist waardoor domein specifieke innovatie en governance gericht kan worden aangepakt. - Op basis van functionele behoeften beheer, projecten en changes verwerken en/of uitvoeren door leverancier. Dienstverlening Perceel 1: € 500K changes, incidenten en beheer; €400K projecten en advies. Dienstverlening Perceel 2: € 200K changes, incidenten en beheer; €100K projecten en advies. Dienstverlening Perceel 3: € 900K changes, incidenten en beheer; €500K projecten en advies.

Procedure identifier: 651d900a-c102-44c7-a63a-300d15d56c1b

Internal identifier: WS2882712762

Type of procedure: Restricted

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Den Haag

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Strategische SAP Partner HR Processen

Description: Dienstverlening Perceel 1: € 500K changes, incidenten en beheer; €400K projecten en advies. Zie bijlage C02A en B, voor verdeling van processen per perceel en het TNO IT-landschap. Dienstverlening Perceel 1: € 500K changes, incidenten en beheer; €400K projecten en advies.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Den Haag

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Price

Name: Prijs

Description: Zie Gunningsleidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

Criterion:

Type: Quality

Name: Kwaliteit

Description: Zie Gunningsleidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 19/02/2026 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/411939>

5.1.12. Terms of procurement

Terms of the procedure:

Estimated date of dispatch of the invitations to submit tenders: 01/05/2026

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/411939>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 09/03/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO
Organisation providing more information on the review procedures: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO
Organisation receiving requests to participate: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

5.1. Lot: LOT-0002

Title: Strategische SAP Partner Procurement Processen

Description: Dienstverlening Perceel 2: € 200K changes, incidenten en beheer; €100K projecten en advies. Zie bijlage C02A en B, voor verdeling van processen per perceel en het TNO IT-landschap. Dienstverlening Perceel 2: € 200K changes, incidenten en beheer; €100K projecten en advies.

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Den Haag

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Price

Name: Prijs

Description: Zie Gunningsleidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

Criterion:

Type: Quality

Name: Kwaliteit

Description: Zie Gunningsleidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 19/02/2026 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/411939>

5.1.12. Terms of procurement

Terms of the procedure:

Estimated date of dispatch of the invitations to submit tenders: 01/05/2026

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/411939>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 09/03/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

Organisation providing more information on the review procedures: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

Organisation receiving requests to participate: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

5.1. Lot: LOT-0003

Title: Strategische SAP Partner Finance Processen

Description: Dienstverlening Perceel 3: € 900K changes, incidenten en beheer; €500K projecten en advies. Zie bijlage C02A en B, voor verdeling van processen per perceel en het TNO IT-landschap. Dienstverlening Perceel 3: € 900K changes, incidenten en beheer; €500K projecten en advies.

Internal identifier: 3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country: Netherlands

Anywhere in the given country

Additional information: Den Haag

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

Maximum number of candidates to be invited for the second stage of the procedure: 5

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.10. Award criteria

Criterion:

Type: Price

Name: Prijs

Description: Zie Gunningsleidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

Criterion:

Type: Quality

Name: Kwaliteit

Description: Zie Gunningsleidraad

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.11. Procurement documents

Deadline for requesting additional information: 19/02/2026 17:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Address of the procurement documents: <https://www.tenderned.nl/aankondigingen/overzicht/411939>

5.1.12. Terms of procurement

Terms of the procedure:

Estimated date of dispatch of the invitations to submit tenders: 01/05/2026

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.tenderned.nl/aankondigingen/overzicht/411939>

Languages in which tenders or requests to participate may be submitted: Dutch

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of requests to participate: 09/03/2026 12:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO - Rechtbank Den Haag

Organisation providing additional information about the procurement procedure: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

Organisation providing more information on the review procedures: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

Organisation receiving requests to participate: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

8. Organisations

8.1. ORG-0001

Official name: Nederlandse Organisatie voor toegepast-natuurwetenschappelijk onderzoek TNO

Registration number: 252056395

Postal address: Anna van Buerenplein 1

Town: Den Haag

Postcode: 2595 DA

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Cheyenne Meppelink

Email: arjan.verhoeven@tno.nl

Telephone: +31 888665653

Internet address: <http://www.tno.nl>

Other contact points:

Official name: Rechtbank Den Haag

Postal address: Prins Clauslaan 60

Town: Den Haag

Postcode: 2595 AJ

Country subdivision (NUTS): Agglomeratie 's-Gravenhage (NL361)

Country: Netherlands

Contact point: Voorzieningenrechter

Email: arjan.verhoeven@tno.nl

Telephone: +31 888668570

Internet address: <http://www.rechtspraak.nl>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

Review organisation

Organisation providing more information on the review procedures

10. Change

Version of the previous notice to be changed

:

0e9661b2-e8e9-4363-8a9c-77933d5e5463-01

Main reason for change

:

Information updated

Notice information

Notice identifier/version: 49c41efe-6a04-4582-8381-13bfd62ca1fe - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 12/02/2026 10:57:16 (UTC+01:00) Central European Time, Western European Summer Time

Languages in which this notice is officially available: Dutch

Notice publication number: 105576-2026

OJ S issue number: 31/2026

Publication date: 13/02/2026