

Spain-Madrid: Technical computer support services
OJ S 36/2023 20/02/2023
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Junta de Contratación del Ministerio de Industria, Comercio y Turismo

National registration number: S2800214E

Postal address: Paseo de la Castellana 160, planta 3ª

Town: Madrid

NUTS code: ES300 Madrid

Postal code: 28071

Country: Spain

Contact person: Junta de Contratación del Ministerio de Industria, Comercio y Turismo

E-mail: jcontratacion@mincotur.es

Internet address(es):

Main address: <https://contrataciondelestado.es>

Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=3pIMLlhQpweiEJrVRqloyA%3D%3D>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Servicio de asistencia al ciudadano en materia informática y formularios electrónicos de procedimientos administrativos del Ministerio de Industria, Comercio y Turismo

Reference number: J22.029.01

II.1.2. Main CPV code

72611000 Technical computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

Servicio de asistencia al ciudadano en materia informática y formularios electrónicos de procedimientos administrativos del Ministerio de Industria, Comercio y Turismo

II.1.6.

Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 183 587,50 EUR

II.2. Description

II.2.3. Place of performance

NUTS code: ES300 Madrid

II.2.4. Description of the procurement

Servicio de asistencia al ciudadano en materia informática y formularios electrónicos de procedimientos administrativos del Ministerio de Industria, Comercio y Turismo

II.2.5. Award criteria

Quality criterion - Name: A.Solución técnica ofertada. A.1 Descripción y organización del servicio / Weighting: 20

Quality criterion - Name: A.Solución técnica ofertada. A.2 Descripción del modelo operativo / Weighting: 20

Quality criterion - Name: A.Solución técnica ofertada. A.3 Planes de prestación, de supervisión y de formación / Weighting: 9

Price - Weighting: 51

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 161-459036](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: J22.029.01

Title:

Servicio de asistencia al ciudadano en materia informática y formularios electrónicos de procedimientos administrativos del Ministerio de Industria, Comercio y Turismo

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

14/02/2023

V.2.2. Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: SUMINISTROS, IMPORTACIONES Y MANTENIMIENTOS ELECTRÓNICOS, S.A.U. (SERMICRO)

National registration number: A78032315

Postal address: Pradillo 48-50

Town: Madrid

NUTS code: ES España

Postal code: 28002

Country: Spain

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 268 879,39 EUR

Total value of the contract/lot: 183 587,50 EUR

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administrativo Central de Recursos Contractuales

Postal address: General Perón 38

Town: Madrid

Postal code: 28071

Country: Spain

VI.5. Date of dispatch of this notice

15/02/2023