

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:106263-2021:TEXT:EN:HTML>

**United Kingdom-Glasgow: Interpretation services  
2021/S 042-106263**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: NHS Greater Glasgow and Clyde

Postal address: Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Town: Glasgow

NUTS code: UKM82 Glasgow City

Postal code: G4 0SF

Country: United Kingdom

E-mail: [kelly.rodgers@ggc.scot.nhs.uk](mailto:kelly.rodgers@ggc.scot.nhs.uk)

Telephone: +44 1412013591

**Internet address(es):**

Main address: <http://www.nhsggc.org.uk/>

Address of the buyer profile: [https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10722](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Guide Communicator Service

Reference number: GGC0683

**II.1.2) Main CPV code**

79540000 Interpretation services

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

NHS Greater Glasgow and Clyde (NHSGGC) are seeking an organisation for the provision of a guide/communicator service.

**II.1.6) Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 300 000.00 GBP

II.2) **Description**

II.2.2) **Additional CPV code(s)**

79540000 Interpretation services

II.2.3) **Place of performance**

NUTS code: UKM82 Glasgow City

NUTS code: UKM83 Inverclyde, East Renfrewshire and Renfrewshire

NUTS code: UKM81 East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Main site or place of performance:

NHS Greater Glasgow and Clyde.

II.2.4) **Description of the procurement:**

NHS Greater Glasgow and Clyde (NHSGGC) are seeking an organisation for the provision of a Guide/Communicator service.

Guide/Communicators are highly skilled individuals, trained to be the eyes and ears of a deafblind person. They relay information, facilitate communication with others and ensure they are able to get about safely. They are neutral, alert and give information, not advice, without prior selection or processing.

Deafblind people will receive the service 363 days per year 8 a.m. till midnight. The service will ensure communication and guiding support to enable deafblind people to undertake everyday tasks including:

- health appointments,
- accessing health information,
- healthy living activities which promote good health,
- social work services,
- housing services,
- social activities,
- independent living activities.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Cost criterion - Name: Cost / Weighting: 0

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 232-573918](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** GGC0683

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

13/01/2021

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Deafblind Scotland

Postal address: 1 Neasham Drive

Town: Glasgow

NUTS code: UKM81 East Dunbartonshire, West Dunbartonshire and Helensburgh & Lomond

Postal code: G66 3FA

Country: United Kingdom

Telephone: +44 1417776111

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 300 000.00 GBP

Total value of the contract/lot: 300 000.00 GBP

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

(SC Ref:645390)

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Glasgow Sheriff Court and Justice of the Peace Court

Postal address: 1 Carlton Place

Town: Glasgow

Country: United Kingdom

VI.5) **Date of dispatch of this notice:**

25/02/2021