

Norway-Bodø: Travel agency and similar services
OJ S 46/2019 06/03/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Nordland fylkeskommune (hovedenhet)

National registration number: 964982953

Postal address: Prinsensgate 100

Town: Bodø

NUTS code: NO Norge

Postal code: 8048

Country: Norway

Contact person: Remi Andorsen

E-mail: remand@nfk.no

Telephone: +47 75650862

Internet address(es):

Main address: <https://permalink.mercell.com/83368423.aspx>

Address of the buyer profile: <http://www.nfk.no/>

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

2018 Travel Agency Services

Reference number: 2018/10862

II.1.2. Main CPV code

63510000 Travel agency and similar services

II.1.3. Type of contract

Services

II.1.4. Short description

Nordland County invites tenderers to an open tender contest regarding a 2 year contract for travel agency services. Option for 1 + 1 year extension.

The contract will include:

— booking/travel advice during office hours, by telephone or email,

- travel assistance — 24 hours travel assistance in case of cancellations, delays and rebooking (can be provided in co-operation with a third party),
- a online portal for booking transport and accommodations,
- statistics and reports.

Nordland County shall have a system for travel bookers (secretariats that book travels and accommodations on behalf of others).

In the longer term other activities may also use the systems for booking.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Lowest offer: 385 950,00 NOK / Highest offer: 698 903,00 NOK taken into consideration

II.2. Description

II.2.2. Additional CPV code(s)

63511000 Organisation of package tours, 63515000 Travel services, 79997000 Business travel services

II.2.3. Place of performance

NUTS code: NO071 Nordland

II.2.4. Description of the procurement

Nordland County invites tenderers to an open tender contest regarding a 2 year contract for travel agency services. Option for 1 + 1 year extension.

The contract will include:

- booking/travel advice during office hours, by telephone or email,
- travel assistance — 24 hours travel assistance in case of cancellations, delays and rebooking (can be provided in co-operation with a third party),
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Nordland County shall have a system for travel bookers (secretariats that book travels and accommodations on behalf of others).

In the longer term other activities may also use the systems for booking.

II.2.5. Award criteria

Quality criterion - Name: Services and deliveries beyond the minimum requirements /

Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

The Contracting Authority has the unilateral right to extend for 1 year + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 131-299583](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

2018 Travel Agency Services

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

10/12/2018

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: G Travel Norge AS

Postal address: Markens gate 45

Town: Kristiansand S

NUTS code: NO071 Nordland

Postal code: 4612

Country: Norway

E-mail: corporate.no@gtravel.no

Telephone: +47 37052410

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Lowest offer: 385 950,00 NOK / Highest offer: 698 903,00 NOK taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Nordland fylkeskommune

Postal address: Fylkeshuset

Town: Bodø

Postal code: 8048

Country: Norway

VI.4.2. Body responsible for mediation procedures

Official name: Salten Tingrett

Postal address: Postboks 322

Town: Bodø

Postal code: 8001

Country: Norway

Internet address: <https://www.domstol.no/no/Enkelt-domstol/salten-tingrett/>

VI.5. Date of dispatch of this notice

04/03/2019