

Norway-Oslo: Data network management services
OJ S 45/2020 04/03/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Nationaltheatret AS

National registration number: 914531365

Postal address: Johanne Dybwads Plass 1

Town: Oslo

NUTS code: NO Norge

Postal code: 0161

Country: Norway

Contact person: Odd Hilt

E-mail: odd.hilt@tioconsulting.no

Telephone: +47 90012717

Internet address(es):

Main address: <https://permalink.mercell.com/114138895.aspx>

Address of the buyer profile: <http://www.nationaltheatret.no/>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

The National Theatre — ICT — Operating Partner (Contract Award)

II.1.2. Main CPV code

72315200 Data network management services

II.1.3. Type of contract

Services

II.1.4. Short description

The National Theatre shall enter into a new contract for the operation of IT infrastructure and applications.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 7 500 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72222300 Information technology services, 72246000 Systems consultancy services, 72253200 Systems support services, 72315100 Data network support services, 72511000 Network management software services, 72514000 Computer facilities management services, 72514200 Facilities management services for computer systems development, 72514300 Facilities management services for computer systems maintenance

II.2.3. Place of performance

NUTS code: NO011 Oslo

II.2.4. Description of the procurement

The National Theatre shall enter into a new contract for the operation of IT infrastructure and applications. The National Theatre wants to enter into an agreement with a professional provider of IT services. The provider must be

A proactive partner for the National Theatre and function as the National Theatre's extended arm regarding IT.

The selected provider must as a minimum:

- act as the National Theatre's IT department;
- have good understanding for the National Theatre's core activities;
- deliver a reliable and good operational service for the National Theatre with good up-time and response time as well as being proactive in regard to IT operations;
- be a partner in the improvement and further development of IT for the National Theatre as well as challenge the way IT operations in the National Theatre are done and actively identify; and propose better and more cost-effective solutions
- offer IT systems and user support adapted to the users' IT level and competence;
- be a partner in increasing the general IT competence level for the National Theatre, including:
 - (a) offering onboarding and training of new employees regarding IT,
 - (b) offer training for current users regarding IT;
- offer both 'on-site' and off-site support in Norwegian — be easily accessible and quickly in place if something does not work properly;
- be a partner in the National Theatre's relocation project. During the contract period, the National Theatre will temporarily relocate to several locations in Oslo as a result of the total renovation of the National Theatre's main building IT technical consultancy and support are therefore requested in relation to the relocation.

II.2.5. Award criteria

Quality criterion - Name: The quality of the operational service / Weighting: 40

Quality criterion - Name: The quality of the service level and standardised compensations / Weighting: 10

Quality criterion - Name: The quality of the plans for the establishment project / Weighting: 5

Price - Weighting: 45

II.2.11. Information about options

Options: yes

Description of options:

See the description in SSA-D, Annex 1, chapter 4.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 190-463262](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

The National Theatre — IT Operating Partner (the Tender Phase)

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/02/2020

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Upheads AS

Postal address: Vestre Svanholmen 4

Town: Sandnes

NUTS code: NO043 Rogaland

Postal code: 4313
Country: Norway
E-mail: salg@upheads.no
Telephone: +47 51227000
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 7 500 000,00 NOK
Total value of the contract/lot: 7 500 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: KOFA
Town: Oslo
Country: Norway

VI.5. Date of dispatch of this notice

02/03/2020