

United Kingdom-London: Collection agency services
OJ S 47/2019 07/03/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Financial Conduct Authority

Postal address: 12 Endeavour Square

Town: London

NUTS code: UK United Kingdom

Postal code: E20 1JN

Country: United Kingdom

E-mail: FSPProcurement@fca.org.uk

Internet address(es):

Main address: www.fca.org.uk

I.1. Name and addresses

Official name: Payment Systems Regulator (PSR)

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

E-mail: FSPProcurement@fca.org.uk

Internet address(es):

Main address: www.psr.org.uk

I.1. Name and addresses

Official name: Financial Ombudsman Service (FOS)

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

E-mail: FSPProcurement@fca.org.uk

Internet address(es):

Main address: www.financial-ombudsman.org.uk

I.1. Name and addresses

Official name: Bank of England (BoE)

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

E-mail: FSPProcurement@fca.org.uk

Internet address(es):

Main address: www.bankofengland.co.uk

I.1. Name and addresses

Official name: Financial Services Compensation Scheme (FSCS)

Town: London
NUTS code: UK United Kingdom
Country: United Kingdom
E-mail: FSPProcurement@fca.org.uk
Internet address(es):
Main address: www.fscs.org.uk

I.1. Name and addresses

Official name: Money Advice Service (MAS)
Town: London
NUTS code: UK United Kingdom
Country: United Kingdom
E-mail: FSPProcurement@fca.org.uk
Internet address(es):
Main address: www.moneyadvice.service.org.uk

I.1. Name and addresses

Official name: Prudential Regulation Authority (PRA)
Town: London
NUTS code: UK United Kingdom
Country: United Kingdom
E-mail: FSPProcurement@fca.org.uk
Internet address(es):
Main address: www.bankofengland.co.uk/prudential-regulation

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Debt Collection Framework
Reference number: TEN-17-104

II.1.2. Main CPV code

79940000 Collection agency services

II.1.3. Type of contract

Services

II.1.4. Short description

The FCA is setting up a Framework Agreement for debt collection services for a 4-year period. The suppliers will form part of the FCA's debt collection process where it has exhausted all of the options available.
The FCA has awarded contracts to 3 suppliers.

The aim of this service is to ensure:

- cost effective, efficient and timely collection of fines and fees,
- that the maximum amount of debt is recovered, and
- accurate accounting for and reporting on performance.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 250 000,00 GBP

II.2. Description

II.2.3. Place of performance

NUTS code: UK United Kingdom

II.2.4. Description of the procurement

As set out in II.1.4) above

II.2.5. Award criteria

Quality criterion - Name: Technical / Weighting: 55 %

Quality criterion - Name: Corporate responsibility / Weighting: 5 %

Price - Weighting: 40 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Restricted procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 167-380680](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

TEN-17-104 Debt Collection

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/01/2019

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Clarke Willmott

Postal address: 138 Edmund Street

Town: Birmingham

NUTS code: UK United Kingdom

Postal code: B3 2ES

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 250 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 2

Title:

TEN-17-104 Debt Collection

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/01/2019

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Transcom Worldwide (UK) Ltd

Postal address: Limewood House, Limewood Way

Town: Leeds
NUTS code: UK United Kingdom
Postal code: LS1 1AB
Country: United Kingdom
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 250 000,00 GBP

V.2.5. Information about subcontracting

Section V: Award of contract

Contract No: 3

Title:

TEN-17-104 Debt Collection

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

29/01/2019

V.2.2. Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Brachers

Postal address: Somerfield House, 59 London Rd, Kent

Town: Maidstone

NUTS code: UK United Kingdom

Postal code: ME16 8JH

Country: United Kingdom

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 250 000,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Financial Conduct Authority

Town: London

Postal code: E20 1JN

Country: United Kingdom

VI.5. Date of dispatch of this notice

04/03/2019