

**United Kingdom-Exeter: Provision of services to the community**

OJ S 47/2019 07/03/2019

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Devon Partnership NHS Trust

National registration number: Devon Partnership NHS Trust

Postal address: Wonford House, Dryden Road

Town: Exeter

NUTS code: UKK4 Devon

Postal code: EX2 5AF

Country: United Kingdom

Contact person: Helen Jaques

E-mail: [helen.jaques@nhs.net](mailto:helen.jaques@nhs.net)

Telephone: +44 1392674060

**Internet address(es):**Main address: [www.dpt.nhs.uk](http://www.dpt.nhs.uk)Address of the buyer profile: [https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=25866&B=NHSSW)[PID=25866&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=25866&B=NHSSW)**I.2. Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

Health

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Crisis Cafes

Reference number: T18-0046

**II.1.2. Main CPV code**

75200000 Provision of services to the community

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Devon Partnership NHS Trust is seeking to subcontract the provision of crisis cafes within 3 locations in Devon. These will be open to people from Devon who perceive themselves to be in mental health crisis or are at risk of this.

Lot 1: Exeter;

Lot 2: Torquay;

Lot 3: Barnstaple.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 664 892,00 GBP

### **II.2. Description**

#### **II.2.1. Title**

Crisis Cafe — Exeter — Lot 1

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

75200000 Provision of services to the community, 85300000 Social work and related services

#### **II.2.3. Place of performance**

NUTS code: UKK4 Devon

Main site or place of performance: Exeter

#### **II.2.4. Description of the procurement**

The Mental Health Crisis Concordat is a national initiative and requires organisations to work together to improve all age crisis response and prevent crisis.

In Devon, this work is coordinated through the Devon Crisis Care group and directly linked to the Devon STP Urgent Mental Health and Crisis Care workstream.

The Devon Crisis Care group (Crisis Concordat) and the Devon STP MH Urgent Care workstream are seeking to improve the 24 hour response to crisis via the delivery of a comprehensive range of services that avoid crises escalating where possible and provide timely, accessible and compassionate support to those in a crisis.

DPT wants to sub-contract with a suitable third sector organisation to develop the Crisis Cafes concept across Devon and provide recovery focused services to complement clinical services offered by the Trust.

The Crisis Cafes will be provided within 3 locations of Devon.

Lot 1 is Exeter.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality of service / Weighting: 80

Cost criterion - Name: Financial / Weighting: 20

#### **II.2.11. Information about options**

Options: yes

Description of options:

At the end of the 14 month term, there will be one extension option for a further 12 month period (subject to funding).

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Crisis Cafe — Torquay — Lot 2  
Lot No: 2

#### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services

#### **II.2.3. Place of performance**

NUTS code: UKK4 Devon  
Main site or place of performance: Torbay

#### **II.2.4. Description of the procurement**

The Mental Health Crisis Concordat is a national initiative and requires organisations to work together to improve all age crisis response and prevent crisis.

In Devon, this work is coordinated through the Devon Crisis Care group and directly linked to the Devon STP Urgent Mental Health and Crisis Care workstream.

The Devon Crisis Care group (Crisis Concordat) and the Devon STP MH Urgent Care workstream are seeking to improve the 24 hour response to crisis via the delivery of a comprehensive range of services that avoid crises escalating where possible and provide timely, accessible and compassionate support to those in a crisis.

DPT wants to sub-contract with a suitable third sector organisation to develop the Crisis Cafes concept across Devon and provide recovery focused services to complement clinical services offered by the Trust.

The Crisis Cafes will be provided within 3 locations of Devon.  
Lot 2 is Torquay.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality of service / Weighting: 80

Cost criterion - Name: Financial / Weighting: 20

#### **II.2.11. Information about options**

Options: yes

Description of options:

At the end of the 14 month term, there will be one extension option for a further 12 month period (subject to funding).

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

Crisis Cafe — Barnstaple — Lot 3  
Lot No: 3

#### **II.2.2. Additional CPV code(s)**

85300000 Social work and related services

### **II.2.3. Place of performance**

NUTS code: UKK4 Devon

Main site or place of performance: Barnstaple

### **II.2.4. Description of the procurement**

The Mental Health Crisis Concordat is a national initiative and requires organisations to work together to improve all age crisis response and prevent crisis.

In Devon, this work is coordinated through the Devon Crisis Care group and directly linked to the Devon STP Urgent Mental Health and Crisis Care workstream.

The Devon Crisis Care group (Crisis Concordat) and the Devon STP MH Urgent Care workstream are seeking to improve the 24 hour response to crisis via the delivery of a comprehensive range of services that avoid crises escalating where possible and provide timely, accessible and compassionate support to those in a crisis.

DPT wants to sub-contract with a suitable third sector organisation to develop the Crisis Cafes concept across Devon and provide recovery focused services to complement clinical services offered by the Trust.

The Crisis Cafes will be provided within 3 locations of Devon.

Lot 3 is Barnstaple.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality of service / Weighting: 80

Cost criterion - Name: Financial / Weighting: 20

### **II.2.11. Information about options**

Options: yes

Description of options:

At the end of the 14 month term, there will be 1 extension option for a further 12 month period (subject to funding).

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 214-490451](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Crisis Cafes

A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

04/02/2019

##### **V.2.2. Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

##### **V.2.3. Name and address of the contractor**

Official name: MHM

National registration number: 1786914

Postal address: Avalon House

Town: Sunderland

NUTS code: UKK4 Devon

Postal code: SR5 2AZ

Country: United Kingdom

E-mail: [business@mhm.org.uk](mailto:business@mhm.org.uk)

Telephone: +44 1915163500

The contractor is an SME: no

##### **V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 664 892,00 GBP

##### **V.2.5. Information about subcontracting**

### **Section VI: Complementary information**

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#### **VI.3. Additional information**

The services are healthcare services falling within Schedule 3 to the Public Contracts Regulations 2015 ("the Regulations") which are not subject to the full regime of the Regulations, but is instead governed by the "Light Touch Regime" contained within Chapter 3, Section 7 of the Regulations (Regulations 74 to 77).

The tendering process will be conducted in accordance with the requirements and flexibilities provided by Articles 74 to 76 of the Directive, and Regulations 74 to 76 of the Regulations. The Authority will run a transparent tender process, treating all bidders equally. For the avoidance of doubt, the Authority will not be bound by the Regulations or the Treaty on the functioning of the European Union or any other regulations or legislation except for the specific parts or circumstances that apply to the procurement of these services.

Neither the inclusion of a bidder selection stage, nor the use of any language or terms found in the directive or regulations, nor the description of the procedure voluntarily adopted by the Authority ("Open", "Restricted", "Competitive Procedure with Negotiation", "Competitive Dialogue" or any other description), nor any other indication, shall be taken to mean that the Authority intends to hold itself bound by the directive or regulations, save by the provisions applicable to services coming within the scope of Annex XIV of the directive/Schedule 3 of the regulations.

The Contracting Authority intends to voluntarily observe the award decision notices provisions and 10 day standstill period described in Regulation 86 of the regulations. Unsuccessful bidders will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the bidder/application was unsuccessful. Deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the regulations.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Devon Partnership NHS Trust  
Postal address: Wonford House, Dryden Road  
Town: Exeter  
Postal code: EX2 5AF  
Country: United Kingdom  
E-mail: [helen.jaques@nhs.net](mailto:helen.jaques@nhs.net)

##### **VI.4.2. Body responsible for mediation procedures**

Official name: CEDR  
Postal address: 70 Fleet Street  
Town: London  
Postal code: EC4Y 1EU  
Country: United Kingdom

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Devon Partnership NHS Trust  
Postal address: Wonford House  
Town: Exeter  
Postal code: EX2 5AF  
Country: United Kingdom  
E-mail: [helen.jaques@nhs.net](mailto:helen.jaques@nhs.net)

##### **VI.5. Date of dispatch of this notice**

05/03/2019