

**United Kingdom-Bristol: Patient-administration system**  
**OJ S 43/2021 03/03/2021**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: University Hospitals Bristol NHS Foundation Trust

National registration number: RA7

Postal address: Level 3, Whitefriars, Lewins Mead

Town: Bristol

NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

Postal code: BS1 2NT

Country: United Kingdom

Contact person: BWPC Robert Walker

E-mail: [robert.walker@uhbristol.nhs.uk](mailto:robert.walker@uhbristol.nhs.uk)

Telephone: +44 1173429405

**Internet address(es):**

Main address: <https://www.nbt.nhs.uk/bristol-weston-nhs-purchasing-consortium>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Ophthalmology PMS and Imaging Solution

Reference number: BWPCIT802

**II.1.2. Main CPV code**

48814200 Patient-administration system

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

This procurement is for the provision of a Patient Management System (PMS) and Imaging Solution.

An Electronic Patient Management system for ophthalmology is required to enable all patient information to be recorded in a central location and in-turn provide instant access to all of the

necessary information to help improve clinical care. An Imaging Solution for ophthalmology is required to enable several devices, that record medical exam data, to be connected to a central location

The system must be an 'On-Premise' implementation and must be market ready, available 'off the shelf'.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 687 957,00 GBP

### **II.2. Description**

#### **II.2.1. Title**

Ophthalmology Patient Management System

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48180000 Medical software package, 48320000 Drawing and imaging software package, 48329000 Imaging and archiving system, 48814000 Medical information systems, 48814400 Clinical information system

#### **II.2.3. Place of performance**

NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance: BS1 2LX

#### **II.2.4. Description of the procurement**

An Electronic Patient Management system for ophthalmology is required to enable all patient information to be recorded in a central location and in-turn provide instant access to all of the necessary information to help improve clinical care.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60 %

Price - Weighting: 40 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Queries and assistance in using the CTM portal can be obtained from:

Contact: EU Supply Helpdesk

Telephone: 0800 840 2050 during office hours only (8.00 to 17.00)

Email: [uksupport@eu-supply.com](mailto:uksupport@eu-supply.com)

### **II.2. Description**

#### **II.2.1. Title**

Ophthalmology Imaging Solution

Lot No: 2

### **II.2.2. Additional CPV code(s)**

48180000 Medical software package, 48000000 Software package and information systems, 48320000 Drawing and imaging software package, 48329000 Imaging and archiving system, 48814000 Medical information systems, 48814400 Clinical information system

### **II.2.3. Place of performance**

NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance: BS1 2LX.

### **II.2.4. Description of the procurement**

An Imaging Solution for ophthalmology is required to enable several devices, that record medical exam data, to be connected to a central location.

### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60 %

Price - Weighting: 40 %

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

To participate in this competitive tender exercise you are required to submit a tender which fully complies with the instructions in the Invitation to Tender and its attachments.

Queries and assistance in using the CTM tender portal can be obtained from:

Contact: EU Supply Helpdesk

Telephone: 0800 840 2050 during office hours only (8.00 to 17.00)

Email: [uksupport@eu-supply.com](mailto:uksupport@eu-supply.com)

## **II.2. Description**

### **II.2.1. Title**

Ophthalmology PMS (Combined Solution)

Lot No: 3a

### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48180000 Medical software package, 48320000 Drawing and imaging software package, 48329000 Imaging and archiving system, 48814000 Medical information systems, 48814400 Clinical information system

### **II.2.3. Place of performance**

NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance: BS1 2LX

### **II.2.4. Description of the procurement**

An Electronic Patient Management system for ophthalmology is required to enable all patient information to be recorded in a central location and in-turn provide instant access to all of the necessary information to help improve clinical care.

Where a tender is submitted in response to Lot 3a the Bidder must also submit a response to Lot 3b for the Tender to be accepted and vice versa. The Purpose of Lot 3a and Lot 3b is to provide an option for a Bidder to submit a Tender to supply a single solution to meet both Ophthalmology Patient Management and Imaging needs.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60 %

Price - Weighting: 40 %

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

To participate in this competitive tender exercise you are required to submit a tender which fully complies with the instructions in the Invitation to Tender and its attachments.

Queries and assistance in using the CTM tender portal can be obtained from:

Contact: EU Supply Helpdesk

Telephone: 0800 840 2050 during office hours only (8.00 to 17.00)

Email: [uksupport@eu-supply.com](mailto:uksupport@eu-supply.com)

### **II.2. Description**

#### **II.2.1. Title**

Imaging Solution (Combined Solution)

Lot No: 3b

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48180000 Medical software package, 48320000 Drawing and imaging software package, 48329000 Imaging and archiving system, 48814000 Medical information systems, 48814400 Clinical information system

#### **II.2.3. Place of performance**

NUTS code: UKK1 Gloucestershire, Wiltshire and Bristol/Bath area

Main site or place of performance: BS1 2LX

#### **II.2.4. Description of the procurement**

An Imaging Solution for ophthalmology is required to enable several devices, that record medical exam data, to be connected to a central location.

Where a tender is submitted in response to Lot 3a the bidder must also submit a response to Lot 3b for the tender to be accepted and vice versa. The purpose of Lot 3a and Lot 3b is to provide an option for a bidder to submit a tender to supply a single solution to meet both Ophthalmology Patient Management and Imaging needs.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60 %

Price - Weighting: 40 %

#### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

To participate in this competitive tender exercise you are required to submit a tender which fully complies with the instructions in the Invitation to Tender and its attachments.

Queries and assistance in using the CTM tender portal can be obtained from:

Contact: EU Supply Helpdesk

Telephone: 0800 840 2050 during office hours only (8.00 to 17.00)

Email: [uksupport@eu-supply.com](mailto:uksupport@eu-supply.com)

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 193-468072](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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**Contract No:** 1

**Title:**

Ophthalmology PMS and Imaging Solution

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

05/11/2020

#### **V.2.2. Information about tenders**

Number of tenders received: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: TookanEyes Ltd T/A Toukanlabs

National registration number: 322731823  
Postal address: The Retreat, 406 Roding Lane South, Woodford Green  
Town: London  
NUTS code: UKI London  
Postal code: IG8 8EY  
Country: United Kingdom  
E-mail: [gulfam@toukanlabs.com](mailto:gulfam@toukanlabs.com)  
The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 687 957,00 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

Queries and assistance in using the CTM tender portal can be obtained from:

Contact: EU Supply Helpdesk

Telephone: 0800 840 2050 during office hours only (8.00 to 17.00)

Email: [uksupport@eu-supply.com](mailto:uksupport@eu-supply.com)

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Bristol and Weston Purchasing Consortium

Postal address: Level 3, Whitefriars, Lewins Mead

Town: Bristol

Postal code: BS1 2NT

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

26/02/2021