

United Kingdom-Darlington: Information technology services

OJ S 46/2020 05/03/2020

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Railway Housing Association

Postal address: Bank Top House, Garbutt Square, Neasham Road

Town: Darlington

NUTS code: UKC13 Darlington

Postal code: DL1 4DR

Country: United Kingdom

Contact person: Chris Shaw

E-mail: chris.shaw@shawc.co.uk

Telephone: +44 7722067596

Internet address(es):Main address: <https://www.railwayha.co.uk>Address of the buyer profile: <https://www.shawc.co.uk>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.delta-esourcing.com/tenders/UK-UK-Darlington:-Information-technology-services./8KHQ643VM2>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Managed IT Services

II.1.2. Main CPV code

72222300 Information technology services

II.1.3. Type of contract

Services

II.1.4. Short description

The provision of a fully managed IT service.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72222300 Information technology services

II.2.3. Place of performance

NUTS code: UKC13 Darlington

Main site or place of performance: Darlington.

II.2.4. Description of the procurement

The scope of this procurement is to identify a single managed services supplier who can provide:

- managed services infrastructure (IaaS which provides compute, storage, backup, DR, Server O/S);
- data connectivity (including WAN, internet, firewall, LAN and Wi-Fi requirements);
- migration to Microsoft 365 and Azure AD so that RHA can fully adopt, in a phased approach – (azure AD, Windows 10 enterprise, exchange online, one drive, teams/sharepoint, intune, autopilot, advanced threat protection, windows defender, etc.);
- management and support of the managed services infrastructure, including application and database management.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 13/05/2020 End: 31/10/2025

This contract is subject to renewal: yes

Description of renewals:

There is the potential of two 1 year extensions, taking the total contract term to 7 years.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Minimum financial and insurance levels as detailed below, in the SSQ and ITT.

Minimum level(s) of standards possibly required:

Financial

— performing a credit check using Creditsafe, a score of 51 or above will be classed as a pass; anything equal to or below 50 will be a fail;

— in addition to the above, RHA will perform an additional Creditsafe check which will confirm that the annual contract value (as proposed by the supplier) does not exceed their maximum capacity for a single contract. If Creditsafe advises it would, this would be a fail.

Insurance

— employer's (compulsory) liability insurance = GBP 10 million,

— public liability insurance = GBP 10 million,

— professional indemnity insurance = GBP 10 million.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

Minimum levels of partner certification

Referenceable experience

Requirements for ISO27001, IS9001, and service management

Minimum level(s) of standards possibly required:

The supplier must be a minimum of a Microsoft Silver Partner in Cloud Platform and Productivity.

The supplier must have referenceable experience of transition organisations from on-premise /hosted infrastructures to Microsoft 365.

The supplier must be a minimum of a Citrix Silver Partner.

The supplier must be ISO27001 certified as both the provider and for the proposed hosting location.

The supplier must be ISO9001 certified.

The supplier must operate to an industry recognised service management best practice.

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2.

Time limit for receipt of tenders or requests to participate

Date: 14/04/2020 Local time: 09:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 14/04/2020 Local time: 09:05

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Darlington:-Information-technology-services./8KHQ643VM2>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/8KHQ643VM2>

GO Reference: GO-202032-PRO-16098822

VI.4. Procedures for review

VI.4.1. Review body

Official name: Railway Housing Association

Postal address: Bank Top House, Garbutt Square, Neasham Road

Town: Darlington

Postal code: DL1 4DR

Country: United Kingdom

VI.5. Date of dispatch of this notice

02/03/2020