

**France-Montreuil: IT services: consulting, software development, Internet and support**

OJ S 59/2017 24/03/2017

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: GIE Humanis Fonctions Groupe

National registration number: 75320114400015

Postal address: 93 rue Marceau

Town: Montreuil Cedex

NUTS code: FR France

Postal code: 93187

Country: France

Contact person: Mathieu Laloyau

E-mail: [achats.groupehumanis@humanis.com](mailto:achats.groupehumanis@humanis.com)

Telephone: +33 158827877

**Internet address(es):**Main address: <http://www.humanis.com>Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://www.achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2017\\_79AR1-9-0k](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2017_79AR1-9-0k)

[PCSLID=CSL\\_2017\\_79AR1-9-0k](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2017_79AR1-9-0k)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [https://www.achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2017\\_79AR1-9-0k](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2017_79AR1-9-0k)

[achatpublic.com/sdm/ent/gen/ent\\_detail.do?PCSLID=CSL\\_2017\\_79AR1-9-0k](https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2017_79AR1-9-0k)

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally

available. Unrestricted and full direct access to these tools and devices is possible, free of

charge, at: <http://www.achatpublic.com>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Social protection

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

La présente consultation a pour objet la mise en place d'un centre de service assurant les prestations de services informatiques pour assurer le support de niveau 1 (helpdesk).

Reference number: HU-AOE-2017-008

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

La présente consultation a pour objet la mise en place d'un centre de service assurant les prestations de services informatiques pour assurer le support de niveau 1 (helpdesk).

**II.1.5. Estimated total value**

Value excluding VAT: 3 000 000,00 EUR

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.2. Description**

**II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

**II.2.3. Place of performance**

NUTS code: FR France

Main site or place of performance: Dans un 1er temps dans les locaux d'humanis (site de Lille) puis dans les locaux du titulaire.

**II.2.4. Description of the procurement**

La présente consultation a pour objet la mise en place d'un centre de service assurant les prestations de services informatiques pour assurer le support de niveau 1 (helpdesk).

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

Value excluding VAT: 3 000 000,00 EUR

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

La durée du marché est de 1 an ferme à compter de sa notification. Le marché peut être reconduit 3 fois pour une période de 1 an. Le pouvoir adjudicateur doit se prononcer sur sa volonté de reconduire le marché par écrit, au moins 2 mois, avant la fin de chaque période du marché.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

Option 1: fourniture d'une solution de téléphonie pour la gestion des appels entrants-sortants.

Option 2: mise en place d'une ligne réseau sécurisée entre le site fournisseur et Humanis.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

##### **IV.1.5. Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 20/04/2017 Local time: 12:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

French

##### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

Prochains avis pour reconduction du marché en 2021.

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1.**

**Review body**

Official name: Tribunal de grande instance

Postal address: 6 rue Pablo Néruda

Town: Nanterre

Postal code: 92000

Country: France

**VI.4.2. Body responsible for mediation procedures**

Official name: Greffe du Tribunal de Grande Instance

Postal address: 6 rue Pablo Néruda

Town: Nanterre

Postal code: 92000

Country: France

**VI.5. Date of dispatch of this notice**

21/03/2017