

109957-2026 - Competition

Norway – Health services – Malvik municipality - Free user choice home help service concession contract v.2

OJ S 32/2026 16/02/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Malvik kommune

Email: kjell.arne.sandvik@malvik.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Malvik municipality - Free user choice home help service concession contract v.2

Description: The aim of the procurement is to be able to offer free user choice to users of home care services, so that they can choose between public or private service provision. A new notice with some changes to the tender documentation from the previous notice.

Procedure identifier: abdd45e8-f89b-473a-9137-4b24bef20c6c

Internal identifier: 2025/2984

Main features of the procedure: The aim of the procurement is to be able to offer free user choice to users of home care services so that they themselves can choose between public or private service provision. Malvik municipal council decided to introduce free user choice in 2025 for home care and home nursing during April 2026. The municipality can take care of employer responsibility itself or enter into agreement with other public or private actors for offering home care and including taking care of employer responsibility. This competition is for the Home Help part of the free user choice. The scheme concerns users of home help in Malvik municipality who live in their own home. The scheme does not include users who live in residences where there is fixed staffing. Users of the service who do not wish to use free user choices or who do not make an active choice, are awarded assistance from the municipal service. The tenderer can offer additional services to the user. Additional services are services beyond what the user has received individual decisions on from the municipality. It will be possible for users on their own initiative to order additional services from the private service provider who will be awarded the assignment. Additional services are not included in the Municipal Health and Care Services Act. These services are not part of the contract. The user pays for these services themselves and it is voluntary for the user whether they want additional services or not. The payment and rates for additional services purchased from the supplier are a relationship between the service provider and the user. There are currently approx. 180 inhabitants in Malvik municipality who receive home help.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85100000 Health services

Additional classification (cpv): 85000000 Health and social work services, 85312400 Welfare services not delivered through residential institutions, 98000000 Other community, social and personal services, 98500000 Private households with employed persons, 98513310 Home-help services

2.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 21 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/23/EU

Konsesjonskontraktforskriften - Service concession contract for home helmets

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Malvik municipality - Free user choice home help service concession contract v.2

Description: The aim of the procurement is to be able to offer free user choice to users of home care services, so that they can choose between public or private service provision. A new notice with some changes to the tender documentation from the previous notice.

Internal identifier: 2025/2984

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85100000 Health services

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5.1.2. Place of performance

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

5.1.3. Estimated duration

Duration: 24 Months

5.1.5. Value

Estimated value excluding VAT: 21 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD), Notice, Procurement Document

Criterion: Enrolment in a relevant professional register

Description of selection criterion: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criterion: Enrolment in a trade register

Description of selection criterion: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criterion: Authorisation or membership of a particular organisation needed for service contracts

Description of selection criterion: Is a specific authorisation required from a particular organisation to provide the service in the tenderer's home country?

Criterion: Authorisation or membership of a particular organisation needed for service contracts

Description of selection criterion: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Criterion: General yearly turnover

Description of selection criterion: The tenderer's ("total") annual turnover for the number of financial years requested in the tender notice or in the procurement documents is as follows: Minimum qualification requirements

Criterion: Professional risk indemnity insurance

Description of selection criterion: The insured amount in the tenderer's liability insurance is the following: Minimum qualification requirements

Criterion: Environmental management measures

Description of selection criterion: Tenderers can employ the following environmental management measures in connection with the execution of the contract: Minimum qualification requirements

Criterion: Number of managerial staff

Description of selection criterion: The tenderer's number of employees in the management during the last three years was as follows: Minimum qualification requirements

Criterion: Average yearly manpower

Description of selection criterion: The tenderer's average annual workforce in the last three years has been as follows: Minimum qualification requirements

Criterion: Subcontracting proportion

Description of selection criterion: The tenderer is considering to outsource the following part (as a percentage) of the contract to sub-suppliers. Note that if the tenderer has decided to outsource a part of the contract to sub-suppliers and will use the sub-suppliers' capacity to carry out this part, a special ESPD will be supplemented for such sub-suppliers, see part II, section C, above. Minimum qualification requirements

Criterion: Certificates by independent bodies about quality assurance standards
Description of selection criterion: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements? Minimum qualification requirements

Criterion: Certificates by independent bodies about environmental management systems or standards

Description of selection criterion: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards? Minimum qualification requirements

5.1.10. Award criteria

Justification for not indicating the weighting of the award criteria: Based on the quality of the response to the requirement specifications.

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 25/02/2026 13:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/276564506.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/276564506.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Information that can be supplemented after the submission deadline:

No documents can be submitted later.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.16. Further information, mediation and review

Review organisation: Trøndelag tingrett

Organisation providing additional information about the procurement procedure: Malvik kommune

Organisation providing offline access to the procurement documents: Malvik kommune

Organisation providing more information on the review procedures: Malvik kommune

8. Organisations

8.1. ORG-0001

Official name: Malvik kommune

Registration number: 971035560

Postal address: Torggt. 2

Town: HOMMELVIK

Postcode: 7550
Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)
Country: Norway
Contact point: Kjell Arne Sandvik
Email: kjell.arne.sandvik@malvik.kommune.no
Telephone: +47 73972000
Fax: +47 73072001
Internet address: <http://www.malvik.kommune.no>
Buyer profile: <https://www.malvik.kommune.no/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Trøndelag tingrett

Registration number: 926 722 794

Town: Trondheim

Postcode: 7004

Country subdivision (NUTS): Trøndelag/Tröndelage (NO060)

Country: Norway

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: e4ae9a02-5112-4795-9448-27abb6433a79 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 19

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