

UK-Lowestoft: Repair and maintenance services of central heating
OJ S 67/2013 05/04/2013
Contract award notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: Waveney District Council
Postal address: Town Hall, High Street
Town: Lowestoft
Postal code: NR32 1HS
Country: United Kingdom
Contact person: Procurement Team
For the attention of: Paul Aldrich
E-mail: paul.aldrich@waveney.gov.uk
Telephone: +44 1502523508

Internet address(es):

General address of the contracting authority: www.waveney.gov.uk
Electronic submission of tenders and requests to participate: <https://www.delta-esourcing.com/delta/index.html>

I.2. Type of the contracting authority

Regional or local authority

I.3. Main activity

General public services

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1. Description

II.1.1. Title

Installation, Servicing, Maintenance and Responsive Repairs of Central Heating and Hot Water Systems.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 1: Maintenance and repair services

NUTS code UKH14 Suffolk

II.1.3. Information about a framework agreement or a dynamic purchasing system (DPS)

II.1.4. Short description of the contract or purchase(s)

Repair and maintenance services of central heating. Commissioning of heating installations. Repair and maintenance services of boilers. Gas appliance maintenance services. Waveney District Council is seeking to engage a suitably qualified and experienced service provider to

provide a responsive and high quality standard of supply, installation, servicing and maintenance to central heating and hot water systems in the Council's housing stock, across the Waveney District Council area. The services will include the annual servicing, gas safety inspection, responsive breakdown and maintenance to various heating and hot water systems including gas, oil, electric, air source heat pump and solar thermal together with all associated equipment, accessories, pipe-work etc. The service will also include new installations, the replacement of hot water storage cylinders, and the varying types of heating appliances. This contract has a requirement to provide a full 365 day / 24 hour service cover in respect of heating breakdown and repair, with a four hour response time for urgent breakdowns and repairs.

Waveney District Council has historically undertaken many new and innovative renewable and energy efficient works for its tenants and is keen to expand on this with a like minded service provider.

II.1.5. CPV code(s)

50720000 Repair and maintenance services of central heating, 50721000 Commissioning of heating installations, 50531100 Repair and maintenance services of boilers, 50531200 Gas appliance maintenance services

II.1.6. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

II.2. Total value of the contract/lot

II.2.1. Total value of the contract/lot

Value: 5 500 000,00 GBP
excluding VAT

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

Restricted

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of

1. Price. Weighting 55
2. Method Statements. Weighting 30
3. Innovation and Efficiency Proposals. Weighting 5
4. Environmental Initiatives. Weighting 5
5. Innovative Energy Efficient Projects. Weighting 5

IV.2.2. Information about electronic auction

An electronic auction has been used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

PROC107.

IV.3.2. Previous publication concerning this procedure

Contract notice

Notice number in the OJ S: [2012/S 180-296489](#) of 19.9.2012

Section V: Award of contract

V.1. Date of conclusion of the contract

15.3.2013

V.2. Information about tenders

Number of tenders received: 9

Number of tenders received by electronic means: 9

V.3. Name and address of the contractor

Official name: Gasway Services Limited

Postal address: 18 Burnet Road, Sweet Briar Industrial Estate

Town: Norwich

Postal code: NR3 2BS

Country: United Kingdom

E-mail: enquiries@gasway.co.uk

Telephone: +44 8000743030

Internet address: www.gasway.co.uk

V.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot:

Value: 5 500 000,00 GBP

excluding VAT

V.5. Information about subcontracting

Section VI: Complementary information

VI.1. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.2. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender.

All dates and time periods specified in this notice are only provisional and the Council reserves the right to change these. The Council reserves the right not to award any contract as detailed at II.1.5.

Your Pre Qualification Questionnaire (PQQ) response must be completed and submitted electronically by using Vault through BiP's Delta-ets such that it is fully loaded by the due date of noon on 15.10.2012.

The information and documents for this tender will be accessible at the following website
<https://www.delta-esourcing.com/delta/index.html>

To be able to access these documents you will need to register your company details and enter the following Tender Access Code (TAC) 5938VKA23N at the bottom of the registration page, thereafter you will be issued with a USERNAME and PASSWORD.

If you have already registered with Delta previously, please follow the link shown and click on the "Delta-ets Home" tab instead. This will redirect you to the home page where you can log on using your existing Username and Password to collect the PQQ documents.

If you have registered and have forgotten your Username and Password, please click on the "Forgotten Password" link on the Delta-ets homepage.

Please keep your USERNAME and PASSWORD secure, and do not pass onto any third parties.

You must log into Delta-ets and then click on the "Vault" tab, if you have added the TAC code to your registration you will automatically view the tender title. Click on this link and you will be taken to the tender box where the documents are stored. If you have previously accessed Delta enter the TAC code in Vault and you will be able to access the documentation.

Please check that you are able to access these online documents. If you are experiencing problems, please contact the Delta helpdesk by calling +44 8452707050 or via e-mail:

<https://www.delta-esourcing.com/delta/contact.html> for further assistance.

Please note that for ICT security reasons the Council is not able to accept Zip files. If you are uploading multiple documents you will have to load one document at a time, therefore please ensure that you allow yourself plenty of time to fully upload your PQQ submission onto Vault by the deadline detailed above as Vault will not permit attempts to load documents after the time/date stated.

If any Potential Suppliers considers that any information supplied by them is either commercially sensitive or confidential in nature, this should be highlighted and the reasons for its sensitivity as well as the duration of such sensitivity specified. In such cases the relevant material will, in response to requests made under the Freedom of Information Act 2000 (the Act) or the Environmental Information Regulations 2004 (the Regulations) be examined in the light of exemptions for in the Act or the Regulations.

Any organisation expressing an interest in this procurement should take note that there are likely to be Transfer Undertaking Protection of Employee (TUPE) implications, further details will be provided in the Tender documentation.

The Council expressly reserves the right not to award any contract as a result of the procurement process commenced by the publication of this notice and in no circumstances will be liable for any costs incurred by Bidders.

To view this notice, please click here: <https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=56217535>

GO Reference: GO-201343-PRO-4704015.

VI.3. Procedures for review

VI.3.1. Review body

Official name: Waveney District Council

Postal address: Town Hall, High Street

Town: Lowestoft

Postal code: NR32 1HS

Country: United Kingdom

E-mail: arthur.charvonias@waveney.gov.uk

Telephone: +44 1502523606

Internet address: www.waveney.gov.uk

VI.3.2. Review procedure

VI.3.3. Service from which information about the review procedure may be obtained

VI.4.

Date of dispatch of this notice

3.4.2013