

111850-2026 - Result

Croatia – Maintenance of information technology software – Usluga održavanja IT sustava mobilne platforme i aplikacije m-Građani

OJ S 33/2026 17/02/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

Email: nabava@mpudt.hr

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Usluga održavanja IT sustava mobilne platforme i aplikacije m-Građani

Description: Predmet nabave je usluga održavanja IT sustava mobilne platforme i aplikacije m-Građani. U sklopu pružanja usluga, Izvršitelj je obvezan izvršavati sljedeće vrste usluga: •

Preventivno održavanje • Korektivno održavanje • Adaptivno održavanje

Procedure identifier: 0b9a4ad4-2fe5-42ba-8186-b55b4f16062e

Internal identifier: 324/25

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Zagreb

2.1.3. Value

Estimated value excluding VAT: 1 160 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Usluga održavanja IT sustava mobilne platforme i aplikacije m-Građani

Description: Predmet nabave je usluga održavanja IT sustava mobilne platforme i aplikacije m-Građani. U sklopu pružanja usluga, Izvršitelj je obvezan izvršavati sljedeće vrste usluga: • Preventivno održavanje • Korektivno održavanje • Adaptivno održavanje
Internal identifier: 324/25

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267100 Maintenance of information technology software

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: Zagreb

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 1 160 000,00 EUR

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Sredstva za financiranje realizacije usluga adaptivnog održavanja koje su predmet ove nabave osiguravaju se iz Nacionalnog programa oporavka i otpornosti 2021.

-2026., dok se usluge preventivnog i korektivnog održavanja financiraju sredstvima iz državnog proračuna Republike Hrvatske.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Name: Stručno iskustvo stručnjaka – izvršeni ugovor

Description: Naručitelj kao drugi kriterij određuje tehničku kvalitetu ponude kroz nekoliko podkriterija, koja se promatra kroz specifična iskustva stručnjaka u području koja su vezana uz predmet nabave, kako bi se osigurala uspješna i pravovremena provedba ugovora o uslugama koje su predmet ove nabave. S obzirom na ozbiljnost i složenost usluga koje se nabavljaju te da će ovi stručnjaci biti odgovorni za koordinaciju različitih izvršitelja, Naručitelj je stava kako je za uspješno i pravovremeno izvršenje usluga važno da u izvršenju usluga koji su predmet ove nabave sudjeluje gospodarski subjekt, odnosno, stručnjaci sa značajnim dodatnim iskustvom, i to upravo kako je navedeno/trажeno u ovoj Dokumentaciji o nabavi. Ukupnim zbrojem bodova svakog kriterija utvrdit će se maksimalan ukupan broj bodova koje ponuditelj ima prema kriteriju stručnog iskustva stručnjaka – izvršeni ugovor. Pojedinom ponuditelju utvrditi će se

točan broj bodova po ovom kriteriju na temelju detaljnog opisa kriterija i načina dodjeljivanja bodova određenog u dokumentu Kriterij za odabir najpovoljnije ponude koji je sastavni dio Dokumentacije o nabavi. Bodovna vrijednost prema ovom kriteriju izračunava se prema sljedećoj formuli: $S = (Sax + Sbx + Scx + Sdx + Sex + Sfx + Sgx + Shx) / Smax * 70$ gdje je : S – ukupni bodovi ponude x za nefinancijske - tehničke kriterije, Sax – bodovi ponude x prema ocjeni kriterija A, Sbx – bodovi ponude x prema ocjeni kriterija B, Scx – bodovi ponude x prema ocjeni kriterija C, Sdx – bodovi ponude x prema ocjeni kriterija D, Sex – bodovi ponude x prema ocjeni kriterija E, Sfx – bodovi ponude x prema ocjeni kriterija F, Sgx – bodovi ponude x prema ocjeni kriterija G, Shx – bodovi ponude x prema ocjeni kriterija H, Smax – bodovi najviše ocijenjene ponude od svih ponuđenih koje su zadovoljile minimalne uvjete 70 – težinski faktor nefinancijskog kriterija (70%). Maksimalna ocjena (S) koju ponuditelj može dobiti prema ovom kriteriju je 70.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 70

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure:

MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

Organisation providing more information on the review procedures: MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE

6. Results

Approximate value of the framework agreements

:

1 132 832,00

EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

Framework agreement:

Re-estimated value of the framework agreement: 1 132 832,00 EUR

6.1.2. Information about winners

Winner:

Official name: ERICSSON NIKOLA TESLA d.d.

Tender:

Tender identifier: ENT-25:00153

Identifier of lot or group of lots: LOT-0000

Value of the tender: 1 132 832,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no
Subcontracting: Yes
Subcontracting value is known: yes
Value of subcontracting: 100 800,00 EUR
Subcontracting percentage is known: yes
Percentage of subcontracting: 8,898054
Description: Stavka 1 Troškovnika (Osnovno održavanje) - 16,394730%

Contract information:

Identifier of the contract: 324/25
Title: Usluga održavanja IT sustava mobilne platforme i aplikacije m-Građani
Date on which the winner was chosen: 14/01/2026
Date of the conclusion of the contract: 05/02/2026

Information about European Union funds:

Name of EU-financed project or programme: European Union Recovery Instrument (EURI) (2021/2027)
Further details of EU funds: C2.3. R3-I8 Izrada digitalne mobilne platforme

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: MINISTARSTVO PRAVOSUĐA, UPRAVE I DIGITALNE TRANSFORMACIJE
Registration number: 72910430276
Postal address: Ulica grada Vukovara 49
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: nabava@mpudt.hr
Email: nabava@mpudt.hr
Telephone: +385 13714000
Internet address: <https://mpudt.gov.hr/>
Buyer profile: <https://mpudt.gov.hr/>

Roles of this organisation:

Buyer
Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: eojn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: ERICSSON NIKOLA TESLA d.d.

Size of the economic operator: Large

Registration number: 84214771175

Postal address: Krapinska ulica 45

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Vedran Majstorović

Email: vedran.majstorovic@ericssonnikolatesla.com

Telephone: +385 913653338

Internet address: <https://www.ericssonnikolatesla.com>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

The winner is listed on a regulated market

Notice information

Notice identifier/version: 6ac32974-39f6-4dff-b0c2-fbec5eeb21ab - 01

Form type: Result

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