

112856-2026 - Result

France – Maintenance and repair of computer equipment – Acquisition et maintenance d'imprimantes et de multifonctions, fourniture de consommables, logiciels et prestations associées

OJ S 33/2026 17/02/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: Région Auvergne-Rhône-Alpes

Email: pi_tic.achats@auvergnerhonealpes.fr

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Acquisition et maintenance d'imprimantes et de multifonctions, fourniture de consommables, logiciels et prestations associées

Description: La consultation a pour objet l'acquisition d'imprimantes, de multifonctions, la maintenance, la fourniture de consommables (hors papier), de logiciels (gestion du parc, des usages et de l'authentification) et les prestations associées.

Procedure identifier: 3682e495-5737-4b6d-8d59-8601514e9dfe

Previous notice: 3c83ea89-93cd-4d0c-8914-da30202ddc46-01

Internal identifier: 24A0287

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Appel d'offres ouvert

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

Additional classification (cpv): 30121100 Photocopiers

2.1.2. Place of performance

Country subdivision (NUTS): Rhône (FRK26)

Country: France

Additional information: Les prestations s'exécutent sur l'ensemble des sites régionaux + antennes de Turin, Bruxelles et Paris (cf. Annexe n°1 CCTP).

2.1.3. Value

Maximum value of the framework agreement: 1 250 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Lot 1 : Acquisition et maintenance d'imprimantes et de multifonctions, fourniture de consommables, logiciels et prestations associées

Description: Acquisition et maintenance d'imprimantes et de multifonctions, fourniture de consommables, logiciels et prestations associées

Internal identifier: 24A0287001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

Additional classification (cpv): 30121100 Photocopiers

5.1.2. Place of performance

Country subdivision (NUTS): Rhône (FRK26)

Country: France

Additional information: Les prestations s'exécutent sur l'ensemble des sites régionaux + antennes de Turin, Bruxelles et Paris (cf. Annexe n°1 CCTP).

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Maximum value of the framework agreement: 1 100 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Name: Critère n°1 : Prix des prestations

Description: Le prix sera évalué sur la base du montant total de la simulation de commande indiqué au DQE.

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Critère n°2 : Moyens mis en oeuvre pour atteindre la qualité de service attendue

Description: Moyens mis en oeuvre pour atteindre la qualité de service attendue

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Name: Critère n°3 : Méthodologie d'accompagnement et pilotage proposé

Description: Méthodologie d'accompagnement et pilotage proposé

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

Criterion:

Type: Quality

Name: Critère n°4 : Qualité des matériels et pertinence du niveau de fonctionnalité et d'ergonomie

Description: Qualité des matériels et pertinence du niveau de fonctionnalité et d'ergonomie

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Critère n°5 : Fonctionnalités des outils logiciels

Description: Fonctionnalités des outils logiciels

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Critère n°6 : Démarche écoresponsable

Description: Démarche écoresponsable

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Région Auvergne-Rhône-Alpes - Tribunal administratif de Lyon

Review organisation: Région Auvergne-Rhône-Alpes - Tribunal administratif de Lyon

Organisation providing additional information about the procurement procedure: Région Auvergne-Rhône-Alpes

Organisation providing offline access to the procurement documents: Région Auvergne-Rhône-Alpes

Organisation providing more information on the review procedures: Région Auvergne-Rhône-Alpes - Tribunal administratif de Lyon

Organisation signing the contract: Région Auvergne-Rhône-Alpes

5.1. Lot: LOT-0002

Title: Lot 2 : Maintenance de multifonctions existants de marque CANON

Description: Maintenance de multifonctions existants de marque CANON

Internal identifier: 24A0287002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50312000 Maintenance and repair of computer equipment

Additional classification (cpv): 30121100 Photocopiers

5.1.2. Place of performance

Country subdivision (NUTS): Rhône (FRK26)

Country: France

Additional information: Les prestations s'exécutent sur l'ensemble des sites régionaux et des antennes concernées (cf. Annexe n°1 CCTP).

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Maximum value of the framework agreement: 150 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Price

Name: Critère n°1 : Prix des prestations

Description: Prix des prestations

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 50

Criterion:

Type: Quality

Name: Critère n°2 : Prise en charge des matériels au regard de l'annexe éligibilité

Description: Prise en charge des matériels au regard de l'annexe éligibilité

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 20

Criterion:

Type: Quality

Name: Critère n°3 : Moyens mis en oeuvre pour atteindre la qualité de service attendue

Description: Moyens mis en oeuvre pour atteindre la qualité de service attendue

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Critère n°4 : Pertinence de la méthodologie et du pilotage proposés

Description: Pertinence de la méthodologie et du pilotage proposés

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Critère n°5 : Fonctionnalités des outils logiciels

Description: Fonctionnalités des outils logiciels

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Critère n°6 : Démarche écoresponsable

Description: Démarche écoresponsable

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Région Auvergne-Rhône-Alpes - Tribunal administratif de Lyon

Review organisation: Région Auvergne-Rhône-Alpes - Tribunal administratif de Lyon

Organisation providing additional information about the procurement procedure: Région Auvergne-Rhône-Alpes

Organisation providing offline access to the procurement documents: Région Auvergne-Rhône-Alpes

Organisation providing more information on the review procedures: Région Auvergne-Rhône-Alpes - Tribunal administratif de Lyon

Organisation signing the contract: Région Auvergne-Rhône-Alpes

6. Results

Value of all contracts awarded in this notice: 1 250 000,00 EUR

Maximum value of the framework agreements in this notice: 1 250 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 1 100 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: 3H DISTRIBUTION / FACSIMILE RHONE ALPES

Subcontractor:

Official name: BLUEMEGA

Tender:

Tender identifier: Offre Lot n°1

Identifier of lot or group of lots: LOT-0001

Value of the tender: 610 782,61 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: Yes

Subcontracting value is known: no

Subcontracting percentage is known: no

Contract information:

Identifier of the contract: 24A0287001

Title: Acquisition et maintenance d'imprimantes et de multifonctions, fourniture de consommables, logiciels et prestations associées

Date on which the winner was chosen: 01/12/2025

Date of the conclusion of the contract: 16/01/2026

The contract is awarded within a framework agreement: yes

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 4

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

Framework agreement:

Maximum value of the framework agreement: 150 000,00 EUR

6.1.2. Information about winners

Winner:

Official name: 3H DISTRIBUTION / FACSIMILE RHONE ALPES

Tender:

Tender identifier: Offre Lot n°2

Identifier of lot or group of lots: LOT-0002

Value of the tender: 20 172,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 24A0287002

Title: Maintenance de multifonctions existants de marque CANON

Date on which the winner was chosen: 01/12/2025

Date of the conclusion of the contract: 16/01/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 453691fa-1833-468f-93df-77fa726103db-01

Organisation signing the contract: Région Auvergne-Rhône-Alpes

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

8. Organisations

8.1. ORG-0001

Official name: Région Auvergne-Rhône-Alpes

Registration number: 200 053 767 00014

Postal address: 101 cours Charlemagne CS 20033

Town: Lyon cedex 2

Postcode: 69269

Country subdivision (NUTS): Rhône (FRK26)

Country: France

Email: pi_tic.achats@auvergnerrhonealpes.fr

Telephone: 0426734000

Buyer profile: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2025_RyxxddTXqQ

Other contact points:

Official name: Tribunal administratif de Lyon

Postal address: 184 rue Duguesclin

Town: Lyon

Postcode: 69003

Country subdivision (NUTS): Rhône (FRK26)

Country: France

Internet address: <https://lyon.tribunal-administratif.fr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Review organisation

Organisation providing more information on the review procedures

Mediation organisation

Organisation signing the contract

8.1. ORG-0002

Official name: 3H DISTRIBUTION / FACSIMILE RHONE ALPES

Size of the economic operator: Micro, small, or medium

Registration number: 330 631 433 00050

Postal address: 31, Rue du 35ème régiment d'aviation

Town: Bron

Postcode: 69500

Country subdivision (NUTS): Rhône (FRK26)

Country: France

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001, LOT-0002

The winner is listed on a regulated market

8.1. ORG-0003

Official name: BLUEMEGA

Size of the economic operator: Micro, small, or medium

Registration number: 798 632 055 00025

Postal address: 1, Allée de Londres

Town: Villejust

Postcode: 91140

Country subdivision (NUTS): Essonne (FR104)

Country: France

Roles of this organisation:

Subcontractor

Notice information

Notice identifier/version: 0a96c488-f2da-464d-aa45-bec5ee4b0f72 - 01

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