

**United Kingdom-Hastings: Computer support and consultancy services**

OJ S 64/2015 01/04/2015

Contract notice

Services

Directive 2004/18/EC

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: DFT

Postal address: Group Procurement Division, Zone D/06 Ashdown House, Sedlescombe Road North

Town: Hastings

Postal code: TN37 7GA

Country: United Kingdom

For the attention of: Tony Moss

E-mail: [anthony.moss@dft.gsi.gov.uk](mailto:anthony.moss@dft.gsi.gov.uk)

Telephone: +44 2079448422

Fax: +44 2079448440

**Internet address(es):**General address of the contracting authority: [www.dft.gov.uk](http://www.dft.gov.uk)Electronic access to information: <http://tenders.dft.gov.uk/ppro-04-69-04/index.html>**Additional information can be obtained from:**

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address**I.2. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.3. Main activity**

Other: transport

**I.4. Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

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**II.1. Description****II.1.1. Title attributed to the contract by the contracting authority**

Specialist Security Practitioners Services Contract.

**II.1.2. Type of contract and place of performance or delivery**

Services

Service category No 7: Computer and related services

NUTS code UK United Kingdom

**II.1.3. Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **II.1.4. Information about framework agreement**

Framework agreement with several operators

##### **Duration of the framework agreement**

Duration in years: 3

##### **Estimated total value of purchases for the entire duration of the framework agreement**

Estimated value excluding VAT: 3 500 000 GBP

#### **II.1.5. Short description of the contract or purchase(s)**

Computer support and consultancy services. Computer-related services. Computer-related professional services. Computer support services. Technical computer support services. Computer network services. Computer audit and testing services. The DfT is seeking to award a contract for the provision of specialist Security Practitioner Services to support its ongoing compliance with the security outcomes of the HMG SPF and other areas of compliance such as PCI DSS and the Public Services Network.

#### **II.1.6. CPV code(s)**

72600000 Computer support and consultancy services, 72500000 Computer-related services, 72590000 Computer-related professional services, 72610000 Computer support services, 72611000 Technical computer support services, 72700000 Computer network services, 72800000 Computer audit and testing services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

#### **II.1.9. Information about variants**

Variants will be accepted: no

### **II.2. Scope of the procurement**

#### **II.2.1. Total quantity or scope**

#### **II.2.2. Information about options**

#### **II.2.3. Information about renewals**

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 36 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: IT Security and Information Assurance

#### **1) Short description**

In line with current guidelines and standards and the proposed changes by CESG to Information Assurance (IA) consultancy, suppliers must be able to demonstrate and provide a range of experience and skills which relate to CESG Certified Professional (CCP) or equivalent roles i.e. CLAS.

Suppliers will be required to undertake a broad range of IT Security and IA roles of which the key areas are summarised as follows:

- Conduct risk assessments;
- Provide expert advice for the planning, design, set-up and implementation of information security relating to security architecture, configurations, risk control regimes and others requirements as specified;
- Develop security documentation in line with CESG and government standards (or as otherwise agreed);
- Develop policies, guidance and procedures relating to information security and information assurance;
- Conduct and document compliance reviews/checks of information systems in line with UKG and international best practice, policies and standards and where required, to carry out document reviews.

**2) CPV code(s)**

72500000 Computer-related services

**3) Quantity or scope**

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Lot No: 2

Lot title: IT Health Checks

**1) Short description**

IT Health Checks identify vulnerabilities in IT systems and networks which may compromise the confidentiality, integrity or availability of information held on that IT system.

The CHECK scheme enables penetration testing by CESG approved companies, employing penetration testing personnel qualified to assess HMG and other public sector bodies.

Suppliers must be able to demonstrate and provide a range of experience relating to IT Health Checks including, where appropriate, retain a valid and active registration on the CESG CHECK scheme or be CREST or TIGER accredited from qualified PCI security assessors.

Suppliers will be required to carry out and report on:

- IT security health checks of DfT IT systems;
- Penetration tests of IT systems and services;
- Compliance checks for ISO27000 standards (2005 and 2013) and similar standards such as the CESG IAS1&2 Baseline Control Set; and
- Scanning and compliance checks for PCI-DSS.

For all of the above and where relevant and agreed with the DfT lead, suppliers must be capable of producing reports that include: an impact assessment statement, a summary of the approach taken together with working assumptions, a set of findings, conclusions and recommendations and where relevant, a list of the key risks and issues including any costs relating to rectification.

**2) CPV code(s)**

72500000 Computer-related services

**3) Quantity or scope**

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Lot No: 3

Lot title: Forensics

**1) Short description**

Suppliers must, at short notice, be capable of conducting internal security investigations to support legal compliance.

Suppliers must be able to demonstrate experience and expertise in the following areas of activity:

- Assessment and advice on the best approaches for preserving data or managing active incidents;
- Isolation and analysis of active IT systems;
- Analysis of disc drives, tapes and solid state memory devices for information that may have been deleted or overwritten;
- Analysis of Trusted Platform Module (TPM) and other hardware alerts;
- Analysis of log files and audit trails and other software indicators to associate actions, times, devices and person-related authentication credentials or tokens;
- Analysis of PCI-DSS transactions and related activity; and
- Physical forensics of equipment, work spaces etc.

**2) CPV code(s)**

72500000 Computer-related services

**3) Quantity or scope**

**4) Indication about different time frame or duration**

**5) Additional information about lots**

Lot No: 4

Lot title: Physical Security and Business Continuity

**1) Short description**

The DfT will issue a specification setting out the objectives, scope and expected deliverables for each individual Physical Security and Business Continuity requirement.

Due to the broad and varying nature of the requirements, suppliers should have demonstrable experience and qualifications, where required, to perform the following range of activities:

— Business Continuity

To review, amend, design, test and implement existing/new strategies and plans, governance structures including roles and responsibilities, processes, procedures and systems;

— Incident Management

To review, amend, design, test and implement existing/new strategies and plans, governance structures including roles and responsibilities, processes, procedures and systems – relating to both IT and Non-IT systems as required;

— Physical Security

To carry out physical risk assessments and audits in line with HMG policy and develop, where appropriate, remediation plans and new processes and procedures;

To develop policy and guidance relating to the storage of sensitive assets and their environments; and

To assess operational requirements and provide guidance in order to reduce the threat of risk and harm to DfT staff, information and assets.

**2) CPV code(s)**

72500000 Computer-related services

**3) Quantity or scope**

**4) Indication about different time frame or duration**

## 5) Additional information about lots

### Section III: Legal, economic, financial and technical information

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#### III.1. Conditions related to the contract

##### III.1.1. Deposits and guarantees required

Participants will be advised if this is necessary during the procurement. Parent company and /or other guarantees of performance and financial liability may be required by the Agent if considered appropriate.

##### III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Tenders are to be priced in GBP and payment will only be made in GBP.

##### III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

The group will be required to nominate a lead partner with whom the Authority can contract, or form themselves into a single legal entity before the contract is awarded.

##### III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: no

#### III.2. Conditions for participation

##### III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: Please refer to the Invitation to Tender Documents.

##### III.2.2. Economic and financial ability

List and brief description of conditions: Please refer to the Invitation to Tender Documents.

Minimum level(s) of standards possibly required: Please refer to the Invitation to Tender Documents.

##### III.2.3. Technical and professional ability

List and brief description of conditions:

Please refer to the Invitation to Tender Documents.

Minimum level(s) of standards possibly required:

Please refer to the Invitation to Tender Documents.

##### III.2.4. Information about reserved contracts

#### III.3. Conditions specific to services contracts

##### III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

##### III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

### Section IV: Procedure

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#### IV.1. Type of procedure

#### **IV.1.1. Type of procedure**

Open

#### **IV.1.2. Information about the limits on the number of candidates to be invited**

#### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

#### **IV.2. Award criteria**

##### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

##### **IV.2.2. Information about electronic auction**

#### **IV.3. Administrative information**

##### **IV.3.1. File reference number attributed by the contracting authority**

PPRO 04/69/04

##### **IV.3.2. Previous publication concerning this procedure**

##### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Time limit for receipt of requests for documents or for accessing documents: 4.5.2015 - 11:00  
Payable documents: no

##### **IV.3.4. Time limit for receipt of tenders or requests to participate**

6.5.2015 - 11:00

##### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

##### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

##### **IV.3.8. Conditions for opening of tenders**

#### **Section VI: Complementary information**

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##### **VI.1. Information about recurrence**

##### **VI.2. Information about European Union funds**

##### **VI.3. Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement, and the contract will be awarded on the basis of the most economically advantageous tender. Potential Providers should note that, in accordance with the UK Government's policies on transparency, the DfT intends to publish the Selection and Award Questionnaires, Invitation to Tender (ITT) document and the text of any Contract awarded, subject to possible redactions at the discretion of the DfT. Further information on transparency can be found at:

The DfT expressly reserves the right not to award the Contract as a result of the procurement process commenced by publication of this notice and in no circumstances will the DfT be liable for any costs incurred by the candidates. If the DfT decides to enter into a Contract with the successful supplier, this does not mean that there is any guarantee of subsequent contracts being awarded. Any expenditure, work or effort undertaken prior to Contract award is accordingly a matter solely for the commercial judgement of potential suppliers.

The duration of the Contract is for an initial 2 years with the option to extend for a further 1 year. Thus the potential duration of the Contract is 3 years.

The Department for Transport (DfT) is the Contracting Authority for the procurement of a contract to provide the DfT Family comprising of: the central Department and its Executive Agencies (i.e. Driver and Vehicle Standards Agency, Driver and Vehicle Licensing Agency, Highways England, Maritime and Coastguard Agency, Vehicle Certification Agency), Transport Bodies (i.e. Air Accident Investigation Branch, Marine Accident Investigation Branch and Rail Accident Investigation Branch), and Non-Departmental Public Bodies (NDPBs) (including but not limited to HS2 Ltd, British Transport Police Authority, Directly Operated Railways Limited, Northern Lighthouse Board, Passenger Focus, Trinity House) and their successor bodies

The value provided in Section II.1.4 is only an estimate and is based on the initial 2 year duration. As a baseline against the current contract, the DfT has made approximately 90 call-offs and approximately 70 % of the call-offs are for values of 20 000 GBP or less

Note: There is no appeal as such to a decision on whether or not to award the Contract but if you wish to make representations to the DfT about the conduct or outcome of the procurement you should email the DfT at the address stated in Section I.1.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=138594551>

GO Reference: GO-2015327-PRO-6477578.

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: DFT

Postal address: Group Procurement Division

Town: Hastings

Postal code: TN37 7GA

Country: United Kingdom

Telephone: +44 2079448422

##### **VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: The DfT will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers. Applicants who are unsuccessful shall be informed by the DfT as soon as possible after the decision has been made as to the reasons.

##### **VI.4.3. Service from which information about the review procedure may be obtained**

#### **VI.5. Date of dispatch of this notice**

27.3.2015