

114696-2026 - Result

Ireland – IT services: consulting, software development, Internet and support – 17830
INFECTIOUS DISEASE OUTBREAK, CASE, INCIDENT MANAGEMENT and SURVEILLANCE
SYSTEM (OCIMS)

OJ S 34/2026 18/02/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Health Service Executive (HSE)

Email: procurement.helpdesk@hse.ie

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: 17830 INFECTIOUS DISEASE OUTBREAK, CASE, INCIDENT MANAGEMENT and SURVEILLANCE SYSTEM (OCIMS)

Description: The HSE is seeking a vendor for the provision of a comprehensive an Infectious Disease Outbreak, Case, Incident Management and Surveillance system solution to support the activities of the Health Protection service. This includes the development/delivery of a solution and ongoing managed service (licencing, hosting, change control etc.).

Procedure identifier: a1603f4a-2633-4612-99f1-8329a25ecfdb

Type of procedure: Open

The procedure is accelerated: yes

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services , 72267100 Maintenance of information technology software, 72268000 Software supply services

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 5 000 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: 17830 INFECTIOUS DISEASE OUTBREAK, CASE, INCIDENT MANAGEMENT and SURVEILLANCE SYSTEM (OCIMS)

Description: The HSE is seeking a vendor for the provision of a comprehensive an Infectious Disease Outbreak, Case, Incident Management and Surveillance system solution to support the activities of the Health Protection service. This includes the development/delivery of a solution and ongoing managed service (licencing, hosting, change control etc.).

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72250000 System and support services, 72253000 Helpdesk and support services, 72253200 Systems support services, 72260000 Software-related services, 72261000 Software support services, 72262000 Software development services, 72263000 Software implementation services, 72265000 Software configuration services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services , 72267100 Maintenance of information technology software, 72268000 Software supply services

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 60 Months

5.1.5. Value

Estimated value excluding VAT: 5 000 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria**Criterion:**

Type: Cost

Description: Cost at 30%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Quality at 70%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 70

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Health Service Executive (HSE)

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 6 100 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Conduent Public Health Solutions, Inc.

Tender:

Tender identifier: 000035491

Identifier of lot or group of lots: LOT-0001

Value of the tender: 6 100 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 437381

Date of the conclusion of the contract: 25/05/2024

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 8

8. Organisations

8.1. ORG-0001

Official name: Health Service Executive (HSE)

Registration number: 20059064

Postal address: Oak House, Millennium Park Naas Co. Kildare

Town: Kildare

Postcode: RE

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: procurement.helpdesk@hse.ie

Telephone: 1800700700

Internet address: <https://www.hse.ie>

Buyer profile: <https://www.hse.ie>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Conduent Public Health Solutions, Inc.

Size of the economic operator: Large

The organisation is a natural person

Registration number: 123456

Town: New Jersey

Postcode: 07932

Country: United States

Email: Mark.Marostica@conduent.com

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: c5590214-2a0d-4975-8601-e438f2e52a14 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 17/02/2026 13:37:17 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 114696-2026

OJ S issue number: 34/2026

Publication date: 18/02/2026