

**United Kingdom-Paisley: Telecommunications services**  
**OJ S 52/2018 15/03/2018**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Renfrewshire Council

Postal address: Renfrewshire House, Cotton Street

Town: Paisley

NUTS code: UKM83 Inverclyde, East Renfrewshire and Renfrewshire

Postal code: PA1 1JB

Country: United Kingdom

Contact person: Craig Laughlan

E-mail: [craig.laughlan@renfrewshire.gov.uk](mailto:craig.laughlan@renfrewshire.gov.uk)

Telephone: +44 1416186400

Fax: +44 1416187050

**Internet address(es):**

Main address: <http://www.renfrewshire.gov.uk>

Address of the buyer profile: [http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00400](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00400)

**I.1. Name and addresses**

Official name: Scotland Excel

Postal address: Renfrewshire House, Cotton Street

Town: Paisley

NUTS code: UKM83 Inverclyde, East Renfrewshire and Renfrewshire

Postal code: PA1 1AR

Country: United Kingdom

E-mail: [contactus@scotland-excel.org.uk](mailto:contactus@scotland-excel.org.uk)

Telephone: +44 3003001200

Fax: +44 1416187423

**Internet address(es):**

Main address: <http://www.scotland-excel.org.uk>

Address of the buyer profile: [http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA10383](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10383)

**I.1. Name and addresses**

Official name: Renfrewshire Leisure

Postal address: Renfrewshire House, 5th Floor, North Building, Cotton Street

Town: Paisley

NUTS code: UKM83 Inverclyde, East Renfrewshire and Renfrewshire

Postal code: PA1 1LL

Country: United Kingdom

E-mail: [craig.connelly@renfrewshire.gov.uk](mailto:craig.connelly@renfrewshire.gov.uk)

Telephone: +44 1416187390

**Internet address(es):**

Main address: <http://www.renfrewshireleisure.com>

Address of the buyer profile: [http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA23182](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA23182)

**I.1. Name and addresses**

Official name: Renfrewshire Valuation Joint Board

Postal address: The Robertson Centre, 16 Glasgow Road

Town: Paisley

NUTS code: UKM83 Inverclyde, East Renfrewshire and Renfrewshire

Postal code: PA1 3QF

Country: United Kingdom

E-mail: [shona.carlton@renfrewshire-vjb.gov.uk](mailto:shona.carlton@renfrewshire-vjb.gov.uk)

Telephone: +44 1416185905

Fax: +44 1416185999

**Internet address(es):**

Main address: [www.Renfrewshire-vjb.gov.uk](http://www.Renfrewshire-vjb.gov.uk)

Address of the buyer profile: [http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA27323](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA27323)

**I.1. Name and addresses**

Official name: Clyde Muirshiel Regional Park

Postal address: Lochlip Road

Town: Lochwinnoch

NUTS code: UKM83 Inverclyde, East Renfrewshire and Renfrewshire

Postal code: PA12 4EA

Country: United Kingdom

E-mail: [info@clydemuirshiel.co.uk](mailto:info@clydemuirshiel.co.uk)

**Internet address(es):**

Main address: [www.clydemuirshiel.co.uk](http://www.clydemuirshiel.co.uk)

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement**

**II.1.1. Title**

Telephony as a Service (TaaS)

Reference number: RC-RC-235-17

**II.1.2. Main CPV code**

64200000 Telecommunications services

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

Renfrewshire Council wish to procure for the detailed design, supply, installation, configuration, commissioning, and full maintenance and management of an Enterprise Telephony Solution that will include the following components:-

- Fixed telephony services (including red care and alarm lines),
- Mobile services,
- Exchange lines services,
- Voicemail services,
- Contact center services,
- Non geographic numbers.

### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 4 795 907,67 GBP

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

64200000 Telecommunications services

### **II.2.3. Place of performance**

NUTS code: UKM83 Inverclyde, East Renfrewshire and Renfrewshire

Main site or place of performance: Renfrewshire House, Cotton Street Paisley, PA1 1JB.

### **II.2.4. Description of the procurement**

Renfrewshire Council are looking to replace the current fixed telephony (Inc 0300 Numbers), Mobile Telephony and Contact Center services.

The Council has its headquarters at Renfrewshire House in Paisley and a buildings estate of circa 180 properties across the Renfrewshire Council area. We also have a small number of home workers out with the Renfrewshire area. The Councils workforce consists of around 7500 staff.

The Council is seeking to conclude a contract for the detailed design, supply, installation and migration, configuration, commissioning, project management and full support and maintenance of these services.

### **II.2.5. Award criteria**

Quality criterion - Name: General / Weighting: 15 %

Quality criterion - Name: Telephony / Weighting: 25 %

Quality criterion - Name: Contact centre / Weighting: 15 %

Quality criterion - Name: Community benefits / Weighting: 10 %

Quality criterion - Name: Fair working practices / Weighting: 5 %

Price - Weighting: 30 %

### **II.2.11. Information about options**

Options: no

### **II.2.13.**

## Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015 and any of the situations referred to in regulation 8 and 9 of the Procurement (Scotland) Regulations 2016.

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 147-304319](#)

#### IV.2.8. Information about termination of dynamic purchasing system

#### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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**Contract No:** RC-RC-235-17

A contract/lot is awarded: yes

### V.2. Award of contract

#### V.2.1. Date of conclusion of the contract

20/02/2018

#### V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

#### V.2.3. Name and address of the contractor

Official name: British Telecommunications plc

Postal address: BT Centre, 81 Newgate Street

Town: London

NUTS code: UKI London

Postal code: EC1A 7AJ  
Country: United Kingdom  
The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 5 000 000,00 GBP  
Total value of the contract/lot: 4 795 907,67 GBP

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

Tenderers are required to submit S6 Declaration as part of their tender submission. The document is attached within the PCS-T e-ITT document, commercial envelope.  
(SC Ref:535251).

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: See VI.4.3 below  
Town: See VI.4.3 below  
Country: United Kingdom  
Internet address: <http://www.renfrewshire.gov.uk>

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:  
An economic operator that suffers, or risks suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 (SSI 2015/446) (as amended) may bring proceedings in the Sheriff Court or Court of Session.

**VI.5. Date of dispatch of this notice**

14/03/2018