

Sweden-Stockholm: IT services: consulting, software development, Internet and support
OJ S 45/2022 04/03/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: ARBETSGIVARVERKET
National registration number: 202100-3476
Postal address: Mäster Samuelsgatan 60
Town: STOCKHOLM
NUTS code: SE11 Stockholm
Postal code: 111 21
Country: Sweden
Contact person: Johan Celinder
E-mail: johan.celinder@socab.se
Internet address(es):
Main address: <http://www.arbetsgivarverket.se>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

CRM-system inklusive support och underhåll
Reference number: 2021/0762

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Tjänstekontrakt för nytt CRM-system inklusive support och underhåll. Omfattningen av upphandlingen framgår av upphandlingsdokumenten i sin helhet. Kontraktets löptid är max 8 år exklusive implementeringstid.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 8 750 000,00 SEK

II.2. Description

II.2.2. Additional CPV code(s)

48000000 Software package and information systems, 48500000 Communication and multimedia software package, 72200000 Software programming and consultancy services, 72212000 Programming services of application software, 72212445 Customer Relation Management software development services, 72220000 Systems and technical consultancy services, 72224000 Project management consultancy services, 72226000 System software acceptance testing consultancy services, 72230000 Custom software development services, 72253000 Helpdesk and support services, 72260000 Software-related services

II.2.3. Place of performance

NUTS code: SE11 Stockholm

Main site or place of performance: Stockholm

II.2.4. Description of the procurement

Tjänstekontrakt för nytt CRM-system inklusive support och underhåll. Omfattningen av upphandlingen framgår av upphandlingsdokumenten i sin helhet. Kontraktets löptid är max 8 år exklusive implementeringstid.

II.2.5. Award criteria

Quality criterion - Name: Användarfall / Weighting: 50%

Quality criterion - Name: extrarensor / Weighting: 1%

Price - Weighting: 49%

II.2.11. Information about options

Options: yes

Description of options:

I handling 07.2 beskrivs de optioner som ingår i upphandlingen.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Se upphandlingsdokumenten.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1.

Previous publication concerning this procedure

Notice number in the OJ S: [2021/S 247-653547](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/02/2022

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Exsitec AB

National registration number: 556592-7455

Postal address: Snickargatan40

Town: Linköping

NUTS code: SE123 Östergötlands län

Postal code: 58226

Country: Sweden

E-mail: michael.huss@exsitec.se

Internet address: <http://www.exsitec.se>

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 8 750 000,00 SEK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

se upphandlingsdokumenten

Mercell annons: <https://opic.com/id/afqwrawgod>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten

Town: Stockholm

Country: Sweden

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

10 dagar LOU kap 20

VI.5. Date of dispatch of this notice

01/03/2022