

United Kingdom-Derby: Wheelchairs
OJ S 51/2019 13/03/2019
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: NHS Southern Derbyshire Clinical Commissioning Group
Postal address: Floor 1, Cardinal Square, 10 Nottingham Road
Town: Derby
NUTS code: UKF11 Derby
Postal code: DE1 3QT
Country: United Kingdom
Contact person: Lisa Innes
E-mail: Lisa.Innes1@Nhs.net
Telephone: +44 1332888014
Internet address(es):
Main address: <http://www.southernderbyshireccg.nhs.uk>

I.1. Name and addresses

Official name: NHS Erewash Clinical Commissioning Group
Postal address: Toll Bar House, 1 Derby Road, Ilkeston
Town: Derby
NUTS code: UKF11 Derby
Postal code: DE7 5FH
Country: United Kingdom
Contact person: Lisa Innes
E-mail: lisa.innes1@nhs.net
Internet address(es):
Main address: <http://www.erewashccg.nhs.uk/>

I.1. Name and addresses

Official name: NHS Hardwick Clinical Commissioning Group
Postal address: Scarsdale Hospital, Nightingale Close, Off Newbold Road
Town: Scarsdale
NUTS code: UKF11 Derby
Postal code: S41 7PF
Country: United Kingdom
Contact person: Lisa Innes
E-mail: lisa.innes1@nhs.net
Internet address(es):
Main address: <http://www.hardwickccg.nhs.uk>

I.1. Name and addresses

Official name: NHS North Derbyshire Clinical Commissioning Group
Postal address: Scarsdale Hospital, Nightingale Close, Off Newbold Road

Town: Scarsdale
NUTS code: UKF11 Derby
Postal code: S41 7PF
Country: United Kingdom
Contact person: Lisa Innes
E-mail: lisa.innes1@nhs.net
Internet address(es):
Main address: <https://www.northderbyshireccg.nhs.uk/>

I.2. Information about joint procurement

The contract involves joint procurement

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Wheelchair Service for Adults and Children across Derbyshire
Reference number: ITT_1036

II.1.2. Main CPV code

33193120 Wheelchairs

II.1.3. Type of contract

Services

II.1.4. Short description

NHS Arden and Greater East Midlands Commissioning Support Unit (NHS Arden and GEM CSU) on behalf of NHS Southern Clinical Commissioning Group (SDCCG) acting as lead Commissioners on behalf of the Derbyshire CCGs including NHS Erewash, Hardwick Derbyshire and North Derbyshire CCGs invited suitably qualified providers who are capable of delivering Wheelchair Services for Adults and Children across Derbyshire.

The service will assess children, young people and adults, and provide wheelchairs and all associated equipment as appropriate based on broad categories of need, in line with the agreed Eligibility Criteria.

The combined registered population of the 4 CCGs is 1 003 439. Of these, 19 029 (1,9 %) are currently registered with the Wheelchair Service.

The health and social care system in Derbyshire has come together as “Joined Up Care Derbyshire”, to transform the health and well-being of the local population, and ensure that the right services are delivered in a sustainable way.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 10 674 853,00 GBP

II.2. Description

II.2.2. Additional CPV code(s)

85100000 Health services

II.2.3. Place of performance

NUTS code: UKF11 Derby

Main site or place of performance: Across Derbyshire.

II.2.4. Description of the procurement

A key focus of this work is supporting people to remain independent. Locally delivered, proactive care will ensure that needs are identified and solutions put into place at an early stage, reducing the need for crisis led reactive care. There will be a significant shift in resources from acute settings to multi-disciplinary teams, coordinating care in local “places”. The provider will work collaboratively as part of the wider health and social system to ensure that the Wheelchair Service is fully embedded into this new way of working.

The overall objective of the Service is to ensure that the clinical needs and outcomes of patients who meet the Eligibility Criteria (attached as Appendix 1) for a wheelchair in Derbyshire are met in the most cost effective way. In order to achieve this, the Service aims are to:

- improve the pace of the delivery of children’s wheelchairs, so that by April 2019, all children and young people receive their wheelchair and any associated accessories within a maximum of 18 weeks from the date of referral. This is a mandatory, national minimum requirement,
- ensure that no child, under any circumstances, waits 26 weeks or more receive their wheelchair and any associated accessories from the date of referral,
- improve the pace of the delivery of adult’s wheelchairs, so that from April 2019, all adults receive their wheelchair and any associated accessories within a maximum of 18 weeks from the date of referral,
- ensure that no adult, under any circumstances, waits 52 weeks or more to receive their wheelchair and any associated accessories from the date of referral,
- improve the quality of assessment by ensuring that all urgent assessments are completed within 2 weeks of referral, and standard assessments are completed within 6 weeks of referral.
- improve the stock control and procurement of wheelchairs, accessories, parts, and bespoke seating, so that basic stock items are handed over within 2 weeks of prescription, orders from suppliers are handed over within 6 weeks of prescription, and bespoke items are handed over within a maximum of 12 weeks of prescription,
- implement a step change in patient choice and control, through the articulation of a clear NHS offer and eligibility criteria, the mainstreaming of Personal Wheelchair Budgets, patient recorded outcome measures, and consistent use of patient engagement and feedback,
- ensure that the right data is captured, in the right way and at the right time, so that service development and future commissioning decisions are taken in the most informed and robust way possible.

During the contract period, the Service will:

- develop a “chair in a day” scheme, so that as many patients as possible are provided with a suitable wheelchair at their first appointment. This scheme must be implemented within the first twelve months of the contract period (see Section 3.2.2),
- implement a model for personal wheelchair budgets, so that all children and young people, and all adults with a medium, high and specialist need wheelchair have a personal wheelchair budget (see Section 3.2.27 for further information). For agreed national definitions of low, medium, high and specialist need, please refer to Appendix 2,

- provide a range of equipment at discounted rates to patients who wish to purchase their own equipment following assessment by the Service,
- establish a mechanism for joint funding of wheelchairs, with social care, education and Access to Work, where these agencies wish to contribute towards the cost of a higher specification wheelchair that meets social care, educational or employment needs/outcomes,
- “shadow” the use of currencies and tariffs for wheelchair services, developed by NHS England and currently being piloted nationally. The commissioners anticipate that a national tariff for wheelchairs may become a mandatory national requirement during the life of the contract.

II.2.5. Award criteria

Quality criterion - Name: Service Delivery / Weighting: 51 %

Quality criterion - Name: Quality / Weighting: 11 %

Quality criterion - Name: Information Management, Data Security and Information Governance / Weighting: 7 %

Quality criterion - Name: Equality, Diversity and Human Rights / Weighting: 3 %

Quality criterion - Name: Workforce / Weighting: 10 %

Quality criterion - Name: Premises / Weighting: 2 %

Quality criterion - Name: Service Implementation and Mobilisation / Weighting: 6 %

Price - Weighting: 10 %

II.2.11. Information about options

Options: yes

Description of options:

Option to extend the contract for a further 2-year based on performance and quality of the initial 3 years contract.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 131-298844](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/01/2019

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: AJM Mobility Ltd (Trading as AJM Healthcare)

Postal address: Unit 17, North Crescent, Diplocks Way

Town: Hailsham

NUTS code: UKJ22 East Sussex CC

Postal code: BN27 3JF

Country: United Kingdom

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 10 674 853,00 GBP

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

The contract was awarded 1.10.18 and commenced 14.1.2019 as advertised.

Publication of Contract award notice was delayed due to working through service implementation with the provider.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Arden and Greater East Midlands Commissioning Support Unit

Postal address: 2nd Floor North, Cardinal Square, 10 Nottingham Road

Town: Derby

Postal code: DE1 3QT

Country: United Kingdom

VI.5. Date of dispatch of this notice

07/03/2019