

118228-2026 - Competition

Italy – Software support services – GARA EUROPEA A PROCEDURA APERTA MEDIANTE PIATTAFORMA DI INTERMEDIAZIONE TELEMATICA SINTEL PER L’AFFIDAMENTO, PER 36 MESI, DEL SERVIZIO DI CONSULENZA E MONITORAGGIO DEI DATI RELATIVI ALL’ATTIVITA’ DEL SERVIZIO DELLA RETE 118, VOLTO AL MIGLIORAMENTO DELLA RETE EMERGENZA URGENZA TERRITORIALE DELLA REGIONE LOMBARDIA

OJ S 35/2026 19/02/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Agenzia Regionale Emergenza Urgenza (AREU 118)

Email: approvvigionamenti@areu.lombardia.it

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: GARA EUROPEA A PROCEDURA APERTA MEDIANTE PIATTAFORMA DI INTERMEDIAZIONE TELEMATICA SINTEL PER L’AFFIDAMENTO, PER 36 MESI, DEL SERVIZIO DI CONSULENZA E MONITORAGGIO DEI DATI RELATIVI ALL’ATTIVITA’ DEL SERVIZIO DELLA RETE 118, VOLTO AL MIGLIORAMENTO DELLA RETE EMERGENZA URGENZA TERRITORIALE DELLA REGIONE LOMBARDIA

Description: GARA EUROPEA A PROCEDURA APERTA MEDIANTE PIATTAFORMA DI INTERMEDIAZIONE TELEMATICA SINTEL PER L’AFFIDAMENTO, PER 36 MESI, DEL SERVIZIO DI CONSULENZA E MONITORAGGIO DEI DATI RELATIVI ALL’ATTIVITA’ DEL SERVIZIO DELLA RETE 118, VOLTO AL MIGLIORAMENTO DELLA RETE EMERGENZA URGENZA TERRITORIALE DELLA REGIONE LOMBARDIA

Procedure identifier: 690f7904-f5c1-4b6b-8dc9-38d94309d215

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

2.1.3. Value

Estimated value excluding VAT: 1 020 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: PROCEDURA APERTA PER CONSULENZA E MONITORAGGIO DATI PER L'ALL' ATTIVITA' DEL SERVIZIO 118-

Description: PROCEDURA APERTA PER CONSULENZA E MONITORAGGIO DATI PER L'ALL'ATTIVITA' DEL SERVIZIO 118-

Internal identifier: LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

5.1.3. Estimated duration

Duration: 36 Months

5.1.5. Value

Estimated value excluding VAT: 1 020 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: COME DA DOCUMENTAZIONE DI GARA

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Italian

Address of the procurement documents: <https://www.sintel.regione.lombardia.it/>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it/>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Required

Deadline for receipt of tenders: 23/03/2026 14:00:00 (UTC+01:00) Central European Time, Western European Summer Time

Duration during which the tender must remain valid: 365 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR LOMBARDIA - MILANO

Organisation providing more information on the review procedures: TAR LOMBARDIA - MILANO

8. Organisations

8.1. ORG-0001

Official name: Agenzia Regionale Emergenza Urgenza (AREU 118)

Registration number: 11513540960

Town: MILANO

Postcode: 20124

Country subdivision (NUTS): Milano (ITC4C)

Country: Italy

Email: approvvigionamenti@areu.lombardia.it

Telephone: 0267129143

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: TAR LOMBARDIA - MILANO

Registration number: 97024970150

Town: MILANO

Postcode: 20122

Country subdivision (NUTS): Milano (ITC4C)

Country: Italy

Email: tarmi-segrprotocolloamm@ga-cert.it

Telephone: +39 02760531

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: 35949097-78e3-468a-971e-9629b33e9e9b - 01

Form type: Competition

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