

**Italy-Assago: Helpdesk and support services**  
**OJ S 47/2021 09/03/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Autostrada pedemontana lombarda SpA  
Postal address: via del Bosco Rinnovato 4/A, palazzo U9  
Town: Assago (MI)  
NUTS code: ITC4C Milano  
Postal code: 20057  
Country: Italy  
E-mail: [pedemontana@pec.it](mailto:pedemontana@pec.it)  
Telephone: +39 026774121  
Fax: +39 0267741256  
**Internet address(es):**  
Main address: <http://www.pedemontana.com>  
Address of the buyer profile: <http://www.pedemontana.com>

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Other activity: costruzione e gestione autostrade

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Servizio di System Management del Sistema informativo esazione pedemontana (SIEPe)  
Reference number: CIG: 81905331A7

**II.1.2. Main CPV code**

72253000 Helpdesk and support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Si rinvia al punto II.1.1) Modalità, condizioni, tempistiche e quantitativi stimati dei servizi sono specificati nella documentazione di gara.

**II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 6 094 500,00 EUR

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: ITC4 Lombardia

### **II.2.4. Description of the procurement**

Si rinvia al punto II.1.1) Modalità, condizioni, tempistiche e quantitativi stimati del servizio sono specificati nella documentazione di gara.

### **II.2.5. Award criteria**

Quality criterion - Name: connettività / Weighting: 20

Quality criterion - Name: miglioramento degli SLA / Weighting: 20

Quality criterion - Name: data center / Weighting: 10

Quality criterion - Name: certificazioni / Weighting: 20

Price - Weighting: 30

### **II.2.11. Information about options**

Options: no

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

L'importo degli oneri della sicurezza cd. esterni è pari a 0,00 EUR.

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 024-054127](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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### **Title:**

Servizio di System Management del Sistema informativo esazione pedemontana (SIEPe)

A contract/lot is awarded: yes

## **V.2. Award of contract**

### **V.2.1. Date of conclusion of the contract**

16/02/2021

### **V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: yes

### **V.2.3. Name and address of the contractor**

Official name: BV Tech SpA

Town: Milano

NUTS code: ITC4C Milano

Country: Italy

The contractor is an SME: no

### **V.2.3. Name and address of the contractor**

Official name: Telecom Italia SpA

Town: Milano

NUTS code: ITC4C Milano

Country: Italy

The contractor is an SME: no

### **V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 6 151 827,00 EUR

Total value of the contract/lot: 6 094 500,00 EUR

### **V.2.5. Information about subcontracting**

The contract is likely to be subcontracted Value or proportion likely to be subcontracted to third parties Proportion: 35 % Short description of the part of the contract to be subcontracted:

Sviluppo e manutenzione software

## **Section VI: Complementary information**

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### **VI.3. Additional information**

### **VI.4. Procedures for review**

#### **VI.4.1. Review body**

Official name: TAR (Tribunale amministrativo regionale) per la Lombardia

Postal address: via F. Corridoni 39

Town: Milano

Postal code: 20122

Country: Italy

Telephone: +39 0278385

Fax: +39 0276015209

Internet address: <http://www.giustizia-amministrativa.it>

#### **VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

Entro 30 giorni dalla ricezione della comunicazione degli atti di cui all'art. 76 del D.Lgs. n. 50 /2016, ai sensi dell'art. 120 del D.Lgs. n. 104/2010. Entro 30 giorni, in ogni altro caso, dalla conoscenza dell'atto, ai sensi dell'art. 120 del D.Lgs. n. 104/2010.

**VI.5. Date of dispatch of this notice**

04/03/2021