

United Kingdom-London: IT services: consulting, software development, Internet and support
OJ S 68/2016 07/04/2016

Contract notice
Services

Directive 2004/18/EC

Section I: Contracting authority

I.1. Name and addresses

Official name: University College London Hospitals NHS Foundation Trust

Postal address: 4th Floor, Maple House, 149 Tottenham Court Road

Town: London

Postal code: W1T 7NF

Country: United Kingdom

Contact person: UCLH Corporate Procurement

For the attention of: Denise Phelan

E-mail: denise.phelan@uclh.nhs.uk

Telephone: +44 2034478228

Internet address(es):

General address of the contracting authority: <http://www.uclh.nhs.uk>

Address of the buyer profile: <http://www.uclh.nhs.uk>

Electronic access to information: <http://suppliers.multiquote.com/Page/Login.aspx>

Electronic submission of tenders and requests to participate: <http://suppliers.multiquote.com/Page/Login.aspx>

Additional information can be obtained from:

the abovementioned address

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:

the abovementioned address

Tenders or requests to participate must be submitted: the abovementioned address

I.2. Type of the contracting authority

Body governed by public law

I.3. Main activity

Health

I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

Official name: Please VI.3) Additional Information

Postal address: North Central London

Town: London

Postal code: NA

Country: United Kingdom

Section II: Object of the contract

II.1. Description

II.1.1.

Title attributed to the contract by the contracting authority

UCLH-1257 Strategic Technology Partner.

II.1.2. Type of contract and place of performance or delivery

Services

Service category No 7: Computer and related services

NUTS code UKI1 Inner London

II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

II.1.4. Information about framework agreement

II.1.5. Short description of the contract or purchase(s)

UCLH are seeking a Strategic Technology Partner (STP) that can work with the Trust to enhance its unified ICT Service model so that it fully supports the Trust's business objectives and vision for ICT, which is to 'Create a digitally enabled organisation that provides staff and patients with access to the right systems, at the right place, at the right time to enable the delivery of efficient and effective patient cares'. The critical outcomes of the selection of an STP are to:

- Establish Digital Services as an 'Intelligent Customer' in how it can better source and manage commercial ICT services;
- Attain innovative technologies in support of the Trust's Strategic objectives and Transformation agenda;
- Step change the quality of service provision to users of ICT;
- Deliver 'value for money' services i.e. delivering savings while maintaining and improving services;
- Deliver tangible benefits to the organisation.

II.1.6. CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 80533000 Computer-user familiarisation and training services, 32420000 Network equipment, 72262000 Software development services, 72221000 Business analysis consultancy services, 72267000 Software maintenance and repair services, 48180000 Medical software package, 32424000 Network infrastructure, 72150000 Computer audit consultancy and hardware consultancy services, 32412000 Communications network, 79411100 Business development consultancy services, 79418000 Procurement consultancy services, 73210000 Research consultancy services, 72227000 Software integration consultancy services, 64200000 Telecommunications services, 73220000 Development consultancy services, 72224000 Project management consultancy services, 92220000 Television services, 50312000 Maintenance and repair of computer equipment, 48510000 Communication software package, 72246000 Systems consultancy services, 32430000 Wide area network, 72100000 Hardware consultancy services, 72261000 Software support services, 72263000 Software implementation services, 72228000 Hardware integration consultancy services, 79419000 Evaluation consultancy services, 48920000 Office automation software package, 48000000 Software package and information systems, 71316000 Telecommunication consultancy services, 72600000 Computer support and consultancy services, 48822000 Computer servers, 72212517 IT software development services, 32250000 Mobile telephones, 50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment, 48517000 IT software package, 72110000 Hardware selection consultancy services, 48931000 Training software package, 72266000 Software consultancy services, 48217000 Transaction-processing software package, 48900000 Miscellaneous

software package and computer systems, 32500000 Telecommunications equipment and supplies, 32400000 Networks, 72512000 Document management services, 50334100 Repair and maintenance services of line telephony equipment, 79121100 Software copyright consultancy services, 72511000 Network management software services, 72212931 Training software development services

II.1.7. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

II.1.8. Lots

This contract is divided into lots: no

II.1.9. Information about variants

Variants will be accepted: yes

II.2. Scope of the procurement

II.2.1. Total quantity or scope

We expect any contract awarded as a result of this procurement to run for up to 10 years (120 months) with 2 possible 12 month extensions.

Estimated value excluding VAT:

Range: between 150 000 000 and 400 000 000 GBP

II.2.2. Information about options

Options: no

II.2.3. Information about renewals

This contract is subject to renewal: yes

Number of possible renewals: 2

In the case of renewable supplies or service contracts, estimated timeframe for subsequent contracts:

in months: 12 (from the award of the contract)

II.3. Duration of the contract or time limit for completion

Duration in months: 144 (from the award of the contract)

Section III: Legal, economic, financial and technical information

III.1. Conditions related to the contract

III.1.1. Deposits and guarantees required

See Pre-Qualification Questionnaire.

III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

See Pre-Qualification Questionnaire.

III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded

Consortium bids are accepted but the authority may require the consortium to nominate a prime contractor and provide an appropriate form of company guarantee. For further details see the Pre-Qualification Questionnaire.

III.1.4. Contract performance conditions

The performance of the contract is subject to particular conditions: yes
Description of particular conditions: See Pre-Qualification Questionnaire.

III.2. Conditions for participation

III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions: See Pre-Qualification Questionnaire.

III.2.2. Economic and financial ability

List and brief description of conditions: See Pre-Qualification Questionnaire.

Minimum level(s) of standards possibly required: See Pre-Qualification Questionnaire.

III.2.3. Technical and professional ability

List and brief description of conditions:

See Pre-Qualification Questionnaire.

Minimum level(s) of standards possibly required:

See Pre-Qualification Questionnaire.

III.2.4. Information about reserved contracts

III.3. Conditions specific to services contracts

III.3.1. Information about a particular profession

Execution of the service is reserved to a particular profession: no

III.3.2. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

Section IV: Procedure

IV.1. Type of procedure

IV.1.1. Type of procedure

competitive dialogue

IV.1.2. Information about the limits on the number of candidates to be invited

Envisaged minimum number 3: and Maximum number 10

Objective criteria for choosing the limited number of candidates: UCLH intend to restrict the maximum number of bidders due to the resource required by a Competitive Dialogue procedure and the time-scales in which the Trust wishes to reach a preferred bidder.

IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes

IV.2. Award criteria

IV.2.1. Award criteria

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

IV.2.2. Information about electronic auction

An electronic auction will be used: no

IV.3. Administrative information

IV.3.1. File reference number attributed by the contracting authority

CA3391

IV.3.2. Previous publication concerning this procedure

no

IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document

Payable documents: no

IV.3.4. Time limit for receipt of tenders or requests to participate

9.5.2016 - 12:00

IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.3.6. Languages in which tenders or requests to participate may be submitted

English.

IV.3.7. Minimum time frame during which the tenderer must maintain the tender

IV.3.8. Conditions for opening of tenders

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

VI.3. Additional information

All PQQ documents can be accessed by registering with and logging into Multi-quote: <https://suppliers.multiquote.com/Page/Login.aspx> and quoting the Contract Reference CA3391. All clarification questions in relation to this Contract Notice and PQQ documents should be submitted to the Trust via the Multi-quote system.

The overall functional scope of the services of the Digital Services future landscape to be managed by a Strategic Technology Partner includes:

1. Strategic engagement,
2. Transformation services,
3. Foundation services,
4. IS and IT service development.

The intent of this procurement is to select a single provider for the entire scope of services under a Managed Service Agreement. The use of sub contractors is permitted but a prime contractor must be nominated.

Transformation Services include:

- Application and technical architecture;
- Data management;
- Information governance services;

- Procurement and contract management;
- Programme and project management including PMO services;
- IS and IT services verification and validation including ensuring adherence to National and Local standards for clinical safety and patient care;
- System integrator services.

Foundation Services include:

- Application support and maintenance;
- Data centre and communication rooms;
- End user technology;
- Information security;
- Networks;
- Service desk;
- Service integration and management;
- Training.

All of the above services are potentially in scope for the strategic technology partner, but the precise scope of services to be awarded to the successful bidder will be determined during the dialogue and prior to contract signature.

UCLH reserves the right not to contract for some or all of the services within the scope of this contract notice. UCLH reserves the right to phase the contracting for and/or implementation of the various services within this contract notice. In addition UCLH reserves the right to exit at any time (subject to contract provisions) from various services contracted for as a result of this procurement.

UCLH wishes to ensure that the principles of open book accounting, transparency, benchmarking and auditability are included within any contract resulting from this procurement.

UCLH reserves the right to procure services on behalf of any NHS body within the North Central London digital footprint under any contract resulting from this procurement, at any point in the future. Please see <https://www.england.nhs.uk/digitaltechnology/info-revolution/digital-roadmaps/footprints/london/#north> for more information. It is not anticipated that these NHS Trusts will be a beneficiary of any services provided from contract award and their specific requirements have not been included within this procurement.

The estimated value range provided in II.2.1) is based on the price of the anticipated services in scope, over 12 years plus the price of the anticipated services that could be delivered via Transformation services over the life of the contract plus the price of the anticipated services that could be delivered to other NHS bodies within the North Central London digital footprint, if so required.

With regard to IV.1.2) the trust currently intends to take at least 5 and no more than 10 bidders through from PQQ to participate in an Invitation to Submit Outline Solution (ISOS) stage, before then down selecting those bidders to proceed to Dialogue. The actual number of bidders taken through from PQQ to ISOS will depend on how close the scores are following evaluation.

VI.4. Procedures for review

VI.4.1. Review body

VI.4.2. Review procedure

VI.4.3. Service from which information about the review procedure may be obtained

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 Town: London

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Country: United Kingdom
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VI.5. Date of dispatch of this notice

4.4.2016