

119058-2026 - Result

Estonia – Software support services – Tarkvara tootetugi ja litsentsid Regula dokumendilugejate jaoks

OJ S 35/2026 19/02/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Siseministeeriumi infotehnoloogia- ja arenduskeskus

Email: hanked@smit.ee

Legal type of the buyer: Central government authority

Activity of the contracting authority: Defence

2. Procedure

2.1. Procedure

Title: Tarkvara tootetugi ja litsentsid Regula dokumendilugejate jaoks

Description: Regula dokumendilugeja 7024M110-5 tootjapoolne tootetugi, litsentside VizOCR ja AAC rent ning Regula dokumendilugeja SDK värskendused 281-le dokumendilugejale 12-ks kuuks / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: 5a9f210e-5225-46c3-8c2f-d180ffb05d87

Internal identifier: 302768-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72261000 Software support services

Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)
Country: Estonia
Additional information: Täpne piirkond määramata

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)
Country: Estonia
Additional information: Täpne piirkond määramata

2.1.4. General information

Additional information: Hankija ei jaga riigihanget osadeks ja sõlmib teenuse osutamiseks hankelepingu (edaspidi leping) ühe pakkujaga. Hankija otsustas riigihanget osadeks mitte jaotada lähtuvalt hankelepingu eseme olemusest, tegemist on sama eesmärgi saavutamiseks vajalike ning funktsionaalselt koostoimivate asjade ja teenustega (litsents ja tema tootetugi).

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0000

Title: Tarkvara tootetugi ja litsentsid Regula dokumendilugejate jaoks
Description: Regula dokumendilugeja 7024M110-5 tootjapoolne tootetugi, litsentside VizOCR ja AAC rent ning Regula dokumendilugeja SDK värskendused 281-le dokumendilugejale 12-ks kuuks / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest
Internal identifier: 302768-0000

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72261000 Software support services
Additional classification (cpv): 48900000 Miscellaneous software package and computer systems

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)
Country: Estonia
Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)
Country: Estonia
Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)
Country: Estonia
Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)
Country: Estonia
Additional information: Täpne piirkond määramata

5.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)
Country: Estonia
Additional information: Täpne piirkond määramata

5.1.6. General information

Procurement Project fully or partially financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes
Additional information: Hankija ei jaga riigihanget osadeks ja sõlmib teenuse osutamiseks hankelepingu (edaspidi leping) ühe pakkujaga. Hankija otsustas riigihanget osadeks mitte jaotada lähtuvalt hankelepingu eseme olemusest, tegemist on sama eesmärgi saavutamiseks vajalike ning funktsionaalselt koostoimivate asjade ja teenustega (litsents ja tema tootetugi).

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included with the following justification
Justification: Hankelepingu ese ei kuulu "Toodete ja teenuste ligipääsetavuse seadus" kohaldamise alasse. Kuivõrd hankelepingu ese on intellektuaalomandi õigused, ei ole võimalik sellele puuetega inimeste juurdepääsukriteeriume esitada.

5.1.10. Award criteria

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure:

Siseministeeriumi infotehnoloogia- ja arenduskeskus

Organisation whose budget is used to pay for the contract: Politsei- ja Piirivalveamet, Välisministeerium

6. Results

Value of all contracts awarded in this notice: 96 102,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Aktsiaselts ALARMTEC

Tender:

Tender identifier: 702472
Identifier of lot or group of lots: LOT-0000
Value of the tender: 96 102,00 EUR
Subcontracting: No
Contract information:
Identifier of the contract: 3-3/4017
Title: LEPING
Date of the conclusion of the contract: 17/02/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Siseministeeriumi infotehnoloogia- ja arenduskeskus
Registration number: 70008440
Postal address: Mäealuse tn 2/2
Town: Tallinn
Postcode: 12618
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Contact point: LAGLE SOKMANN
Email: hanked@smit.ee
Telephone: +372 51929638
Internet address: <http://www.smit.ee>
Buyer profile: <http://www.smit.ee>

Roles of this organisation:

Buyer
Central purchasing body awarding public contracts or concluding framework agreements for works, supplies or services intended for other buyers
Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon
Registration number: 1000123
Postal address: Tartu mnt 85
Town: Tallinn
Postcode: 10115
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: vako@fin.ee
Telephone: +3726113713

Roles of this organisation:

Review organisation
Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register
Registration number: TED64
Postal address: Lökke tn 4
Town: Tallinn
Postcode: 10122
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: register@riigihanked.riik.ee
Telephone: +3726113693
Roles of this organisation:
TED eSender

8.1. ORG-0004

Official name: Aktsiaselts ALARMTEC
Size of the economic operator: Medium
Registration number: 10165794
Postal address: Kadaka tee 131/6
Town: Tallinn
Postcode: 12915
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: alarmtec@alarmtec.ee
Telephone: +3726113693
Roles of this organisation:
Tenderer
Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: Politsei- ja Piirivalveamet
Registration number: 70008747
Postal address: Pärnu mnt 139
Town: Tallinn
Postcode: 15060
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)
Country: Estonia
Email: ppa@politsei.ee
Telephone: +3726113693
Roles of this organisation:
Organisation whose budget is used to pay for the contract

8.1. ORG-0006

Official name: Välisministeerium
Registration number: 70002526
Postal address: Islandi väljak 1
Town: Tallinn
Postcode: 15049
Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: Hanked@mfa.ee

Telephone: +3726113693

Roles of this organisation:

Organisation whose budget is used to pay for the contract

Notice information

Notice identifier/version: 33a5273b-89ea-45ad-a427-61844a95c577 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

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