

United Kingdom-London: Business and management consultancy services

OJ S 69/2014 08/04/2014

Contract notice

Services

Directive 2004/18/EC

## Section I: Contracting authority

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### I.1. Name and addresses

Official name: Cabinet Office

Postal address: 1 Horse Guards Road

Town: London

Postal code: SW1A 2HQ

Country: United Kingdom

Contact person: Agent (for the purpose of this procurement only)

E-mail: [managedcontracts@ccs.gsi.gov.uk](mailto:managedcontracts@ccs.gsi.gov.uk)

Telephone: +44 3450103503

#### Internet address(es):

General address of the contracting authority: <http://ccs.cabinetoffice.gov.uk>

Address of the buyer profile: <https://gpsesourcing.cabinetoffice.gov.uk>

#### Additional information can be obtained from:

the abovementioned address

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained from:**

the abovementioned address

**Tenders or requests to participate must be submitted:** the abovementioned address

### I.2. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

### I.3. Main activity

Other: Public Procurement

### I.4. Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: yes

## Section II: Object of the contract

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### II.1. Description

#### II.1.1. Title attributed to the contract by the contracting authority

Delivering Differently Programme.

#### II.1.2. Type of contract and place of performance or delivery

Services

Service category No 27: Other services

Main site or place of performance: Primarily in the UK with some limited requirements overseas.

NUTS code UK United Kingdom

#### II.1.3. Information about a framework agreement or a dynamic purchasing system

The notice involves a public contract

#### **II.1.4. Information about framework agreement**

#### **II.1.5. Short description of the contract or purchase(s)**

The Delivering Differently programme is a joint initiative between Cabinet Office (which is acting as the Contracting Authority), the Department for Communities and Local Government (DCLG), the Local Government Association (LGA) and the Society of Local Authority Chief Executives (SOLACE).

The programme, which is targeted at local authorities, has been designed to support councils to select and implement new models of delivery for some of their public services. The programme includes a 1m GBP Challenge fund, which will support 10 pioneering local authorities, either individually or in partnership, through the provision of bespoke professional support (purchased through this Procurement).

This Procurement has been split into 10 Lots to deliver bespoke professional support to the 10 local authorities. The Services are further described in Invitation to Tender (ITT) documentation.

Potential Providers have the opportunity to bid for all or any combination of the 10 Lots.

However in order to ensure the Delivering Differently programme benefits from a wide range of ideas from a diverse range of providers, successful Suppliers may only be awarded a maximum of two Lots.

The 10 selected local authorities, participating in the Delivering Differently programme are:

Lot 1 - Walsall Met Borough Council; Adult Learning College

Lot 2 - Kingston upon Hull; Adult Social Care

Lot 3 - Manchester City Council; Domestic Violence and Abuse

Lot 4 - Kirklees Council; Environment (Open Spaces)

Lot 5 - Devon County Council; Youth, Libraries and Older People Services

Lot 6 - Dover District Council; Heritage

Lot 7 - North East Lincolnshire Council; Environment

Lot 8 - Portsmouth City Council; Community Safety

Lot 9 - Nottinghamshire County Council; Children's Disability Services

Lot 10 - Cheshire West and Chester Council; School Support Services

A detailed description of the Services that the Potential Provider will be required to supply within each Lot is set out in full at Attachment 2 – Statement of Requirements of the Invitation to Tender.

#### **II.1.6. CPV code(s)**

79410000 Business and management consultancy services, 66171000 Financial consultancy services, 66519600 Actuarial services, 66523000 Pension fund consultancy services, 79100000 Legal services, 79221000 Tax consultancy services

#### **II.1.7. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **II.1.8. Lots**

This contract is divided into lots: yes

Tenders may be submitted for one or more lots

#### **II.1.9. Information about variants**

Variants will be accepted: no

#### **II.2. Scope of the procurement**

### **II.2.1. Total quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

### **II.2.2. Information about options**

Options: yes

Description of options: Option to extend the duration of any contract to allow for the fulfilment of all the services.

### **II.2.3. Information about renewals**

### **II.3. Duration of the contract or time limit for completion**

Duration in months: 6 (from the award of the contract)

Information about lots

Lot No: 1

Lot title: Walsall Met Borough Council; Adult Learning College

#### **1) Short description**

Walsall Council is exploring the options for transforming the Walsall Adult and Community College ("WACC").

A detailed description of the Services that the Potential Provider will be required to supply for Lot 1 is set out in full at Annex 2a, Attachment 2 – Statement of Requirements of the Invitation to Tender.

#### **2) CPV code(s)**

79410000 Business and management consultancy services

#### **3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

#### **4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

#### **5) Additional information about lots**

Lot No: 2

Lot title: Kingston upon Hull; Adult Social Care

#### **1) Short description**

Hull City Council is looking to redesign adult social care to move away from traditional dependency creating services, towards enabling the people of Hull to benefit from modern, innovative services that promote independence, choice and control whilst ensuring value for money and aligning with the commitment to integration. The majority of services are currently delivered by the Council's in-house team.

A detailed description of the Services that the Potential Provider will be required to supply for Lot 2 is set out in full at Annex 2b, Attachment 2 – Statement of Requirements of the Invitation to Tender.

#### **2) CPV code(s)**

79410000 Business and management consultancy services

#### **3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

**4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

**5) Additional information about lots**

Lot No: 3

Lot title: Manchester City Council; Domestic Violence and Abuse

**1) Short description**

Manchester City Council is examining its options for a new delivery model for Domestic Violence and Abuse (DV&A) services.

Manchester City Council wants to shift from a complex, reactive model, to a new delivery model that will enable the service to be proactive and tackle the root causes of DV&A, support and empower victims, manage the perpetrators and reduce costs.

A detailed description of the Services that the Potential Provider will be required to supply for Lot 3 is set out in full at Annex 2c, Attachment 2 – Statement of Requirements of the Invitation to Tender.

**2) CPV code(s)**

79410000 Business and management consultancy services

**3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

**4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

**5) Additional information about lots**

Lot No: 4

Lot title: Kirklees Council; Environment (Open Spaces)

**1) Short description**

Kirklees Council is examining options for sustainable, community-led approaches to maintaining public and open spaces in the borough.

A detailed description of the Services that the Potential Provider will be required to supply for Lot 4 is set out in full at Annex 2d, Attachment 2 – Statement of Requirements of the Invitation to Tender.

**2) CPV code(s)**

79410000 Business and management consultancy services

**3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

**4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

**5) Additional information about lots**

Lot No: 5

Lot title: Devon County Council; Youth, Libraries and Older People Services

**1) Short description**

Devon County Council is examining its options for how youth services; library and information

services; and, day opportunities for older people and people with a learning disability ('youth, libraries and older people services') can be better delivered through a new local delivery model in three separate Localities: Ottery St Mary; Tavistock; and, Totnes (the 'Localities').

A detailed description of the Services that the Potential Provider will be required to supply for Lot 5 is set out in full at Annex 2e, Attachment 2 – Statement of Requirements of the Invitation to Tender.

**2) CPV code(s)**

79410000 Business and management consultancy services

**3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

**4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

**5) Additional information about lots**

Lot No: 6

Lot title: Dover District Council; Heritage

**1) Short description**

Dover District Council working with English Heritage, are the first local authority to develop a Heritage Strategy which they want to develop by exploring sustainable options for operating models for its museum and tourism service. The Dover Museum is one of the oldest in Kent and houses the Dover Bronze Age Boat, the oldest seagoing vessel in the world.

The Council is keen to group together heritage assets in a new model, working in partnership with Dover Town Council and the Dover Harbour Board, which also wants to unlock heritage assets on the port estate, and to increase voluntary and community sector involvement. The current assumption is that this new venture would involve working with business partners and community groups to create an overarching body which would incorporate many other heritage assets within the district which are not currently owned or managed by the Council.

A detailed description of the Services that the Potential Provider will be required to supply for Lot 6 is set out in full at Annex 2f, Attachment 2 – Statement of Requirements of the Invitation to Tender.

**2) CPV code(s)**

79410000 Business and management consultancy services

**3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

**4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

**5) Additional information about lots**

Lot No: 7

Lot title: North East Lincolnshire Council; Environment

**1) Short description**

North East Lincolnshire Council is looking to create a new delivery model for most of its Environment services functions, under the working title of 'Enterprising Communities'.

As a Council in one of England's most deprived areas, the Beneficiary has been a leader in

considering innovative ways to meet the needs of its community. It has re-fashioned delivery through the creation, with partners, of three large public service mutuals providing adult social care and care-management and has established a record of creating alternative partnerships for service delivery. In preparation for its income to halve again, it is looking to create new delivery mechanisms for most of its Environmental service functions, all currently delivered in-house and totalling £28.4m and 500FTEs. Those functions are:

- Grounds Maintenance
- Street Cleaning
- Waste Collection/ Recycling
- Fleet Services
- Cemeteries & Crematorium
- Safer Communities
- Neighbourhood Development, including support to identify and deal with ward issues
- Community Learning

A detailed description of the Services that the Potential Provider will be required to supply for Lot 7 is set out in full at Annex 2g, Attachment 2 – Statement of Requirements of the Invitation to Tender.

**2) CPV code(s)**

79410000 Business and management consultancy services

**3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

**4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

**5) Additional information about lots**

Lot No: 8

Lot title: Portsmouth City Council; Community Safety

**1) Short description**

Portsmouth City Council is exploring new delivery models with the city's flagship organisation, the "Safer Portsmouth Partnership" ("SPP"). SPP is the local community safety partnership made up of five 'responsible authorities,' which includes Portsmouth City Council, the Fire and Rescue Service, the Police Service, the Probation Trust, and the Clinical Commissioning Group, alongside representatives from the voluntary and community sector and key local councillors - to deliver a range of safety services within Portsmouth. Further information is available at (<http://www.saferportsmouth.org.uk/priorities/>).

A detailed description of the Services that the Potential Provider will be required to supply for Lot 8 is set out in full at Annex 2h, Attachment 2 – Statement of Requirements of the Invitation to Tender.

**2) CPV code(s)**

79410000 Business and management consultancy services

**3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

**4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

## 5) Additional information about lots

Lot No: 9

Lot title: Nottinghamshire County Council; Children's Disability Services

### 1) Short description

Nottinghamshire County Council is examining the way it delivers its Children's Disability Service ("CDS"). CDS is currently organised into three sections: Social Work, Regulated Service Provision and Personalisation and Occupational Therapy. These service areas deliver a menu of services consisting of social work, overnight breaks in a residential home, overnight breaks with foster carers, sitting and home care, direct payments to fund personal assistants and other services, childcare support for working parents, short breaks packages, occupational therapy and grants for community projects.

The majority of these services are delivered by the Nottinghamshire County Council, with some provision contracted out to the private sector, voluntary and community sector or in partnership with other public sector organisations such as a district health authority.

Nottinghamshire County Council seeks to create a more customer focused and user driven service which is more responsive to the changing needs and demands of both customers and stakeholders by providing:

- A responsive service that is driven by the needs of the client group it serves
- Greater flexibility and choice for children, families and carers
- Early intervention and access to support without the need for social care involvement or intervention

A detailed description of the Services that the Potential Provider will be required to supply for Lot 9 is set out in full at Annex 2i, Attachment 2 – Statement of Requirements of the Invitation to Tender.

### 2) CPV code(s)

79410000 Business and management consultancy services

### 3) Quantity or scope

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

### 4) Indication about different time frame or duration

Duration in months: 6 (from the award of the contract)

## 5) Additional information about lots

Lot No: 10

Lot title: Cheshire West and Chester Council; School Support Services

### 1) Short description

Cheshire West and Chester Council and Wirral Borough Council is examining its delivery options for school traded services, including School Improvement Services, the Curriculum, Teaching and Learning, Outdoor Education and Catering and Cleaning services. The combined current turnover of these services, across both Local Authorities, is £25 million annually. The latest baselines show a figure of 1500 staff, although this figure is not broken down across the Local Authority services described below. It is proposed that the Beneficiary create a collaborative organisation in conjunction with local schools and local parents to deliver traded services through a new delivery model.

A detailed description of the Services that the Potential Provider will be required to supply for

Lot 10 is set out in full at Annex 2j, Attachment 2 – Statement of Requirements of the Invitation to Tender.

**2) CPV code(s)**

79410000 Business and management consultancy services

**3) Quantity or scope**

Estimated value excluding VAT:

Range: between 80 000 and 100 000 GBP

**4) Indication about different time frame or duration**

Duration in months: 6 (from the award of the contract)

**5) Additional information about lots**

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**Section III: Legal, economic, financial and technical information**

**III.1. Conditions related to the contract**

**III.1.1. Deposits and guarantees required**

Potential Providers will be advised if this is necessary during the procurement. Parent company and/or other guarantees of performance and financial liability may be required by the Agent if considered appropriate.

**III.1.2. Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

**III.1.3. Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

No special legal form is required but if a contract is awarded to a consortium, the Contracting Authority/Agent may require the consortium to form a legal entity before entering into the Contract or alternatively: nominate a lead contractor; or act as joint signatories and enter into joint and several liability.

**III.1.4. Contract performance conditions**

The performance of the contract is subject to particular conditions: yes

Description of particular conditions: Potential Providers have the opportunity to bid for all or any combination of the 10 Lots. However in order to ensure the Delivering Differently programme benefits from a wide range of ideas from a diverse range of providers, successful Suppliers may only be awarded a maximum of two Lots.

**III.2. Conditions for participation**

**III.2.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions: Potential Providers will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an Invitation to Tender ("ITT").

This procurement will be managed electronically via the Agents e-Sourcing Suite. To participate in this procurement, participants must first be registered on the e-Sourcing Suite.

If you have not yet registered on the eSourcing Suite, this can be done online at <https://gpsesourcing.cabinetoffice.gov.uk> by following the link 'Register for CCS eSourcing'.

Please note that, to register, you must have a valid DUNS number (as provided by Dun and Bradstreet) for the organisation which you are registering, who will be entering into a contract if invited to do so. Full instructions for registration and use of the system can be found at <http://ccs.cabinetoffice.gov.uk/i-am-supplier/respond-tender>

Once you have registered on the eSourcing Suite, a registered user can express an interest for a specific procurement. This is done by emailing [ExpressionOfInterest@ccs.gsi.gov.uk](mailto:ExpressionOfInterest@ccs.gsi.gov.uk).

Your email must clearly state: the name and reference for the procurement you wish to register for; the name of the registered supplier; and the name and contact details for the registered individual sending the email. The Government Procurement Service will process the email and then enable the supplier to access the procurement online via the e-Sourcing Suite. The registered user will receive a notification email to alert them once this has been done. As a user of the e-Sourcing Suite you will have access to Emptoris email messaging service which facilitates all messages sent to you and from you in relation to any specific RFX event. Please note it is your responsibility to access these emails on a regular basis to ensure you have sight of all relevant information.

For technical assistance on use of the e-Sourcing Suite please contact Government Procurement Service Helpdesk email: [eEnablement@ccs.gsi.gov.uk](mailto:eEnablement@ccs.gsi.gov.uk)

Responses must be published by the date in IV.3.4.

### **III.2.2. Economic and financial ability**

List and brief description of conditions: Potential Providers will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an ITT.

The ITT can be accessed at: <https://gpsesourcing.cabinetoffice.gov.uk> using the instructions detailed in III.2.1.

### **III.2.3. Technical and professional ability**

List and brief description of conditions:

Candidates will be assessed in accordance with Part 4 of the Public Contracts Regulations 2006, as amended (implementing Title II, Chapter V11, Section 2 of Directive 2004/18/EC), on the basis of information provided in response to an ITT.

[Project Specific – please delete the following text if not using the eSourcing tool and replace with guidance on expressing an interest or submitting a tender]

The ITT can be accessed at: <https://gpsesourcing.cabinetoffice.gov.uk> using the instructions detailed in III.2.1

[Project Specific – delete statements below as appropriate. Please ensure that the statements which are not deleted are consistent with what is stated in the ITT]

The Contracting Authority may have regard to any of the following means in its assessment:

(a) a list of the works carried out over the past five years, accompanied by certificates of satisfactory execution for the most important works. These certificates shall indicate the value, date and site of the works and shall specify whether they were carried out according to the rules of the trade and properly completed. Where appropriate, the competent authority shall submit these certificates to the contracting authority direct;

(b) a list of the principal deliveries effected or the main services provided in the past three years, with the sums, dates and recipients, whether public or private, involved. Evidence of delivery and services provided shall be given: - where the recipient was a contracting authority, in the form of certificates issued or countersigned by the competent authority, - where the recipient was a private purchaser, by the purchaser's certification or, failing this, simply by a declaration by the economic operator;

- (c) an indication of the technicians or technical bodies involved, whether or not belonging directly to the economic operator's undertaking, especially those responsible for quality control and, in the case of public works contracts, those upon whom the contractor can call in order to carry out the work;
- (d) a description of the technical facilities and measures used by the supplier or service provider for ensuring quality and the undertaking's study and research facilities;
- (e) where the products or services to be supplied are complex or, exceptionally, are required for a special purpose, a check carried out by the contracting authorities or on their behalf by a competent official body of the country in which the supplier or service provider is established, subject to that body's agreement, on the production capacities of the supplier or the technical capacity of the service provider and, if necessary, on the means of study and research which are available to it and the quality control measures it will operate;
- (f) the educational and professional qualifications of the service provider or contractor and/or those of the undertaking's managerial staff and, in particular, those of the person or persons responsible for providing the services or managing the work;
- (g) for public works contracts and public services contracts, and only in appropriate cases, an indication of the environmental management measures that the economic operator will be able to apply when performing the contract;
- (h) a statement of the average annual manpower of the service provider or contractor and the number of managerial staff for the last three years;
- (i) a statement of the tools, plant or technical equipment available to the service provider or contractor for carrying out the contract;
- (j) an indication of the proportion of the contract which the services provider intends possibly to subcontract;
- (k) with regard to the products to be supplied: (i) samples, descriptions and/or photographs, the authenticity of which must be certified if the contracting authority so requests; (ii) certificates drawn up by official quality control institutes or agencies of recognised competence attesting the conformity of products clearly identified by references to specifications or standards.

#### **III.2.4. Information about reserved contracts**

#### **III.3. Conditions specific to services contracts**

##### **III.3.1. Information about a particular profession**

Execution of the service is reserved to a particular profession: no

##### **III.3.2. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract: no

### **Section IV: Procedure**

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#### **IV.1. Type of procedure**

##### **IV.1.1. Type of procedure**

Open

##### **IV.1.2. Information about the limits on the number of candidates to be invited**

##### **IV.1.3. Information about reduction of the number of solutions or tenders during negotiation or dialogue**

## **IV.2. Award criteria**

### **IV.2.1. Award criteria**

The most economically advantageous tender in terms of Price is not the only award criterion and all criteria are stated only in the procurement documents

### **IV.2.2. Information about electronic auction**

An electronic auction will be used: no

## **IV.3. Administrative information**

### **IV.3.1. File reference number attributed by the contracting authority**

RM1096

### **IV.3.2. Previous publication concerning this procedure**

Prior information notice  
of 30.1.2014

### **IV.3.3. Conditions for obtaining specifications and additional documents or descriptive document**

Payable documents: no

### **IV.3.4. Time limit for receipt of tenders or requests to participate**

1.5.2014 - 09:00

### **IV.3.5. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

### **IV.3.6. Languages in which tenders or requests to participate may be submitted**

English.

### **IV.3.7. Minimum time frame during which the tenderer must maintain the tender**

Duration in days: 120 (from the date stated for receipt of tender)

### **IV.3.8. Conditions for opening of tenders**

Date: 1.5.2014 - 09:00

Place:

Electronically, via web-based portal.

## **Section VI: Complementary information**

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### **VI.1. Information about recurrence**

This is a recurrent procurement: no

### **VI.2. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **VI.3. Additional information**

Potential Providers please note this Procurement is being managed and facilitated by Government Procurement Service (referred to as the Agent). The Agent is acting on behalf of the Contracting Authority throughout the procurement process.

Any contracts awarded under this Procurement will be between the successful Suppliers and the Contracting Authority not the Agent.

Potential Providers should note that, in accordance with the UK Government's policies on

transparency, Government Procurement Service intends to publish the Invitation to Tender (ITT) document and the text of any Contract awarded, subject to possible redactions at the discretion of Government Procurement Service. The terms of the proposed Contract will also permit a public sector contracting authority, awarding a contract under this Contract, to publish the text of that contract, subject to possible redactions at the discretion of the contracting authority. Further information on transparency can be found at:

<http://ccs.cabinetoffice.gov.uk/about-government-procurement-service/transparency-and-accountability/transparency-procurement>

The Agent expressly reserves the right (i) not to award the Contract as a result of the procurement process commenced by publication of this notice; and (ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the Agent or the Contracting Authority be liable for any costs incurred by the Potential Providers. If the Contracting Authority decides to enter into a Contract with the successful supplier, this does not mean that there is any guarantee of subsequent contracts being awarded. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of Potential suppliers. The duration referenced in Section II.1.4 is for the placing of orders.

The value provided in Section II.1.4 is only an estimate.

From 2.4.2014 the Government is introducing its new Government Security Classifications (GSC) classification scheme to replace the current Government Protective Marking Scheme (GPMS). A key aspect of this is the reduction in the number of security classifications used. All potential suppliers should make themselves aware of the changes as it may impact on this Requirement. The link below to the Gov.uk website provides information on the new GSC:

<https://www.gov.uk/government/publications/government-security-classifications>

Please refer to the GPS/CCS website:

<http://ccs.cabinetoffice.gov.uk/i-am-supplier/supplier-guidance-supporting-information/complaints-during-procurement-process>

for information about how complaints are handled during the procurement process.

Further information on the Delivering Differently programme is available to Potential Providers at:

<https://www.gov.uk/government/collections/delivering-differently-programme-for-local-authorities#information-for-suppliers>

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

##### **VI.4.2. Review procedure**

Precise information on deadline(s) for review procedures: There is no right of appeal in this procurement. If you have a complaint or seek to challenge the outcome, please follow the guidance on procedure contained in the previous section.

##### **VI.4.3. Service from which information about the review procedure may be obtained**

##### **VI.5. Date of dispatch of this notice**

3.4.2014