

Denmark-Odense: System and support services

OJ S 69/2016 08/04/2016

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Medcom

National registration number: 26 91 99 91

Postal address: Forskerparken 10

Town: Odense

NUTS code: DK031 Fyn

Postal code: 5230

Country: Denmark

Contact person: Morten Kjeldgaard

E-mail: mk@netplan.dk

Telephone: +45 21708717

Internet address(es):

Main address: www.medcom.dk

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://www.ethics.dk/asp6/tender/np_0211_20160318.nsf

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://www.ethics.dk/asp6/tender/np_0211_20160318.nsf

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Other type: public funded and non-profit corporation

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Maintenance support for video conferencing operations.

II.1.2. Main CPV code

72250000 System and support services

II.1.3. Type of contract

Services

II.1.4. Short description

The contract consists of maintenance support covering for Medcoms virtual meeting infrastructure. This infrastructure is based on:

- * Cisco based conferencing products

- * Virtual servers based on VMware offering access to virtual meetings that are primarily based on licenses from Pexip and Acano.

The tenderer must be the Single Point of Contact offering specialists available for maintenance support and advice to Medcom. The scope covers maintenance and development of Medcoms virtual conferencing infrastructure. The contract covers a transitional phase and a maintenance support phase. Maintenance support covers second and third level support.

II.1.5. Estimated total value

Value excluding VAT: 3 000 000,00 DKK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: DK031 Fyn

Main site or place of performance: Medcom headquarters in Odense.

II.2.4. Description of the procurement

A description of the object of the contract is set out in section II.1.4.

The contract will be awarded to one tenderer.

Further description of the object of the contract, delivery requirements, other contract conditions can be found in the tender documents.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 3 000 000,00 DKK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contract can be renewed twice, each time for period of 12 months.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contract can be renewed twice, each time for period of 12 months.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

List and brief description of selection criteria:

In the ESPD the following section must be completed: Section IV.B, 1a) and 4).

Minimum level(s) of standards possibly required:

Section IV.B, 1): A positive equity in the latest official financial statement.

Section IV.B, 4): A positive equity ratio in the latest official financial statement.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

In the ESPD the following section must be completed: Section IV.B, 1b).

Minimum level(s) of standards possibly required:

3 references that include delivery of similar support and maintenance video platform services and of similar or larger volume.

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 01/06/2016 Local time: 13:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 01/06/2016 Local time: 13:00

Place:

Tenders must be submitted electronically through the Ethics portal.
Information about authorised persons and opening procedure: Tenderers may not attend the opening of bids.

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic payment will be used

VI.3. Additional information

Ad II.1.5. and II.2.6) The estimated volume is expected to between 2 and 4 million DKK in the contract period (including optional extension). The contracting authority cannot guarantee that the estimated volume will be materialized, as the actual volume depends on future development of the health sector's need for new performance, functionality and costs gains as reflected in the requirement specifications.

Ad III.2) Invoicing must be forwarded to EAN:5798002472264 using the OIOXML standard
Tenders must be submitted electronically through the Ethics portal.

Questions concerning this tender must also be submitted electronically through the Ethics portal.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for udbud

Postal address: Dahlerups Pakhus, Langelinie Allé 17

Town: København Ø

Postal code: 2100

Country: Denmark

E-mail: klfu@erst.dk

Telephone: +45 35291095

Internet address: www.klfu.dk

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

The review procedure derives from in the Danish legislation ((Lov nr. 492 of 12.5.2010 om Klagenævnet for udbud).

Complaints about the procurement procedure must be filed to the Danish Compliant Board for Public Procurement within 45 (calendar) days after the publication of the contract award notice in the Official Journal of the European Union, cf. § 7. The deadline is calculated from the day after the day, on which the notice has been published.

The complainant must the time the complaint is filed (at latest), inform the contracting authority that the complaint is filed to the Complaint Board for Public Procurement, and whether the complaint is filed during the standstill period, cf. § 3 (1). I the case the complaint is not filed within the standstill period the complainant must furthermore inform the contracting authority whether the complainant has requested for automatic suspensive effect.

VI.5. Date of dispatch of this notice

05/04/2016