

**Norway-Oslo: Development consultancy services**  
**OJ S 41/2023 27/02/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

---

**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Tolletaten

National registration number: 880 455 702

Postal address: Tollbugata 1A

Town: OSLO

NUTS code: NO08 Oslo og Viken

Postal code: 0152

Country: Norway

Contact person: Trude Evensen Alvestad

E-mail: [trude.evensen.alvestad@toll.no](mailto:trude.evensen.alvestad@toll.no)

Telephone: +47 22860312

**Internet address(es):**

Main address: <http://www.toll.no>

Address of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/340239>

**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

General public services

---

**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Consulting assignment - evaluation of the organisation of the Norwegian Customs

Reference number: 22/39932

**II.1.2. Main CPV code**

73220000 Development consultancy services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

The Norwegian Customs has carried out a large Organisation Development (Norwegian: OU) with effect from October 2020.

The purpose of this procurement is to carry out an evaluation of the the Norwegian Custom's organisation two years after Organisation Development.

The evaluation will map the degree to which the goals have been achieved compared to the previous organisation. The goals set during Organisation Development were:

- Less doubling of functions
- Robust professional environments
- Increased manageability and development power - digitalisation
- National entities and shared functions
- Clear division of responsibilities
- Equal practice and good quality in the completion of assignments
- More flexible resource allocation and better interaction

The evaluation will start from some central areas that will be able to help form a picture of how far the organisation has come in relation to the ambitions that were set and the expected effects of the reorganisation.

For more information, see the annex 1A Specifications for the assignment.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 000 000,00 NOK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

72221000 Business analysis consultancy services, 72224000 Project management consultancy services

#### **II.2.3. Place of performance**

NUTS code: NO08 Oslo og Viken

#### **II.2.4. Description of the procurement**

The Norwegian Customs has carried out a large Organisation Development (Norwegian: OU) with effect from October 2020.

The purpose of this procurement is to carry out an evaluation of the the Norwegian Custom's organisation two years after Organisation Development.

The evaluation will map the degree to which the goals have been achieved compared to the previous organisation. The goals set during Organisation Development were:

- Less doubling of functions
- Robust professional environments
- Increased manageability and development power - digitalisation
- National entities and shared functions
- Clear division of responsibilities
- Equal practice and good quality in the completion of assignments
- More flexible resource allocation and better interaction

The evaluation will start from some central areas that will be able to help form a picture of how far the organisation has come in relation to the ambitions that were set and the expected effects of the reorganisation.

For more information, see the annex 1A Specifications for the assignment.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

#### **II.2.11.**

### **Information about options**

Options: yes

Description of options:

2 months

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 219-629720](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

---

**Contract No:** 23/02906

**Title:**

Consulting assignment - evaluation of the organisation of the Norwegian Customs

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1. Date of conclusion of the contract**

27/01/2023

#### **V.2.2. Information about tenders**

Number of tenders received: 12

The contract has been awarded to a group of economic operators: no

#### **V.2.3. Name and address of the contractor**

Official name: Menon Economics AS

Town: Oslo

NUTS code: NO Norge

Country: Norway

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 2 000 000,00 NOK

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

---

**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Oslo Tingrett

Town: Oslo

Country: Norway

**VI.5. Date of dispatch of this notice**

22/02/2023