

119586-2026 - Result

Bulgaria – IT services: consulting, software development, Internet and support – „Подновяване на абонаментни лицензи за софтуера Axence nVision за 2900 агента, включващи модули Network, Inventory, Users, HelpDesk и DataGuard за нуждите на Столична община и районните администрации“

OJ S 35/2026 19/02/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: СТОЛИЧНА ОБЩИНА

Email: dtzekova@sofia.bg

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: „Подновяване на абонаментни лицензи за софтуера Axence nVision за 2900 агента, включващи модули Network, Inventory, Users, HelpDesk и DataGuard за нуждите на Столична община и районните администрации“

Description: Софтуерна и техническа поддръжка за срок от 12 месеца, която включва: получаване на нови версии на продукта; софтуерни корекции на грешки; помощ при отстраняване на несъвместимости с документираното поведение на софтуера; достъпна по телефон, чрез електронна поща и/или уеб интерфейс; активна през целия срок на поддръжката.

Procedure identifier: 8f0ce614-07f2-42ab-a14a-1d4107f99710

Previous notice: a195f808-3591-45f6-b3e4-d90d82742e90-01

Internal identifier: 519631

Type of procedure: Open

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

2.1.3. Value

Estimated value excluding VAT: 90 000,00 BGN

2.1.4. General information

Legal basis:

Directive 2014/24/EU

чл.73, ал.1 от ЗОП

5. Lot

5.1. Lot: LOT-0001

Title: „Подновяване на абонаментни лицензи за софтуера Axence nVision за 2900 агента, включващи модули Network, Inventory, Users, HelpDesk и DataGuard за нуждите на Столична община и районните администрации“

Description: Софтуерна и техническа поддръжка за срок от 12 месеца, която включва: получаване на нови версии на продукта; софтуерни корекции на грешки; помощ при отстраняване на несъвместимости с документираното поведение на софтуера; достъпна по телефон, чрез електронна поща и/или уеб интерфейс; активна през целия срок на поддръжката.

Internal identifier: 519631

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

5.1.3. Estimated duration

Start date: 02/01/2026

Duration end date: 01/01/2027

5.1.5. Value

Estimated value excluding VAT: 90 000,00 BGN

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

Green Procurement Criteria: No Green Public Procurement criteria

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Цена за изпълнение на поръчката

Description: Цена за изпълнение на поръчката

Category of award fixed criterion: Fixed value (total)

Award criterion number: 100

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Комисия за защита на конкуренцията

Information about review deadlines: Съгласно чл.197 от ЗОП

6. Results

Value of all contracts awarded in this notice: 40 538,29 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: НИКРАМА ЕООД

Tender:

Tender identifier: OF2528124: "НИКРАМА ЕООД"

Identifier of lot or group of lots: LOT-0001

Value of the tender: 40 538,29 EUR

The tender was ranked: yes

Rank of the tender: 1

Subcontracting: No

Contract information:

Identifier of the contract: 237956

Title: „Подновяване на абонаментни лицензи за софтуера Axence nVision за 2900 агента, включващи модули Network, Inventory, Users, HelpDesk и DataGuard за нуждите на Столична община и районните администрации“

Date of the conclusion of the contract: 11/02/2026

Address of the contract: <https://app.eop.bg/today/519631>

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 2

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Range of tenders:

Value of the lowest admissible tender: 79 286,00 BGN

Value of the highest admissible tender: 87 435,00 BGN

8. Organisations

8.1. **ORG-0001**

Official name: СТОЛИЧНА ОБЩИНА

Registration number: 000696327

Postal address: ул. МОСКОВСКА №33

Town: гр.София

Postcode: 1000

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

Contact point: Diana Tzekova

Email: dtzekova@sofia.bg

Telephone: +359 29377345

Internet address: <https://www.sofia.bg/>

Buyer profile: <https://app.eop.bg/buyer/1240>

Roles of this organisation:

Buyer

8.1. **ORG-0002**

Official name: Комисия за защита на конкуренцията

Registration number: 000698612

Postal address: бул. Витоша № 18

Town: София

Postcode: 1000

Country subdivision (NUTS): София (столица) (BG411)

Country: Bulgaria

Contact point: Комисия за защита на конкуренцията

Email: delovodstvo@cpc.bg

Telephone: +359 29356113

Fax: +359 29807315

Internet address: <http://www.cpc.bg>

Roles of this organisation:

Review organisation

8.1. **ORG-0003**

Official name: НИКРАМА ЕООД

Size of the economic operator: Micro, small, or medium

Registration number: 202009320

Postal address: ул. Димчо Дебелянов №.1

Town: гр. Враца

Postcode: 3000

Country subdivision (NUTS): Враца (BG313)

Country: Bulgaria

Contact point: KRASIMIR BORISLAVOV POPOV

Email: k.popov@nikrama.bg

Telephone: +359 888420972

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: 9733d052-945c-4e5f-bb76-8a28f9402a83 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 17/02/2026 17:22:33 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Bulgarian

Notice publication number: 119586-2026

OJ S issue number: 35/2026

Publication date: 19/02/2026